

Domain Name Anti-Abuse Policy

Abusive use(s) of .TRAVELERSINSURANCE domain names will not be tolerated by Travelers TLD, LLC (“TRAVELERS”). The registration and use of all domain names must be for lawful purposes and at all times in compliance with this Policy.

Abusive use of a domain includes, without limitation, the following:

- Spam: The use of electronic messaging systems to send unsolicited bulk messages. The term applies to e-mail spam and similar abuses such as instant messaging spam, mobile messaging spam, and the spamming of Web sites and Internet forums. An example, for purposes of illustration, would be the use of email in denial-of-service attacks;
- Phishing: The use of Web pages that are designed to trick recipients into divulging sensitive data such as user names, passwords, or financial data;
- Pharming: The redirecting of unknowing users to fraudulent sites or services, typically through DNS hijacking or poisoning;
- Willful distribution of malware: The dissemination of software designed to infiltrate or damage a computer system without the owner’s informed consent. Examples include, without limitation, computer viruses, worms, key loggers, and Trojan horses;
- Fast flux hosting: Use of fast-flux techniques to disguise the location of Web sites or other Internet services, or to avoid detection and mitigation efforts, or to host illegal activities. Fast-flux techniques use DNS to frequently change the location on the Internet to which the domain name of an Internet host or name server resolves. Fast flux hosting may be used only with prior permission of TRAVELERS.
- Botnet command and control: Services run on a domain name that are used to control a collection of compromised computers or “zombies,” or to direct denial-of-service attacks (DDoS attacks);
- Distribution of child pornography;
- Illegal Access to Other Computers or Networks: Illegally accessing computers, accounts, or networks belonging to another party, or attempting to penetrate security measures of another individual’s system (often known as “hacking”). Also, any activity that might be used as a precursor to an attempted system penetration (e.g., port scan, stealth scan, or other information gathering activity);
- Infringing any trademark or intellectual property rights of any other party;
- Claiming a relationship with or to speak for any individual, business, association, institution or other organization for which you are not authorized to claim such a relationship;
- Communicating, transmitting, or sending any material by email or otherwise that harasses another person or that threatens or encourages bodily harm or destruction of property;
- Communicating, transmitting, or sending misleading and/or fraudulent offers;
- Adding, removing, modifying, or forging any network header information with the effect of misleading or deceiving another person or attempting to impersonate another person by using forged headers or other forged identifying information;
- Failing to keep registrant WHOIS contact information up-to-date and accurate;
- Violating any TRAVELERS registry policies; and
- Using a domain name in a manner that interferes with the use or enjoyment by other registrants including, without limitation, excessive use of TRAVELERS’ services.

TRAVELERS reserves the right to suspend, deny, cancel, revoke or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, if it deems such action necessary, in its discretion (1) to protect the integrity and stability of the registry or the DNS; (2) to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process; (3) to avoid any liability, civil or criminal, on the part of TRAVELERS and/or its affiliates, subsidiaries, officers, directors or employees; (4) per

the terms of the registration agreement or (5) to correct mistakes made in connection with issuance of a domain name registration. TRAVELERS' reserves the right to implement a registry lock, hold or similar status of a domain name during the pendency of any dispute.

Abuse point of contact and procedures for handling abuse complaints

TRAVELERS' has established an abuse point of contact to help facilitate the review, evaluation and resolution of abuse complaints in a timely manner. The abuse contact can be reached by e-mailing ngtld-abuse@cscinfo.com.