



Patrick Gee

Senior Vice President, PI Claim Auto and Property Claim

Patrick joined Travelers in 1986 as part of an Information Systems Management Development Program. Initially, he held positions in data center and corporate operations, followed by several assignments in health care claim operations and P&L responsibility for UmbrellaCare, a startup healthcare venture for small businesses.

In 1995, Patrick was named VP of Select Operations where he was responsible for establishing National Service Centers, Agency Automation and field operations. In 2000, Personal Lines operations, including telesales and service centers, agency automation and PI's project mgmt. organization were added to Patrick's responsibilities. In these roles, Patrick's organizations also facilitated business transition and conversion during the Aetna, Royal and St. Paul acquisitions.

Currently, Patrick's area is responsible for delivering claim service to Personal and Commercial Auto & Property customers, including Catastrophe response, where recent innovations in digital/mobile strategies, AI, advanced analytics and geospatial & imagery capabilities are significantly accelerating customer experience and operational effectiveness.