



Policyholder Benefits

Helping you to manage risk and look after your staff

Trusted Advisors – Our Expertise is Your Advantage

The Travelers Risk Control team is available to help your business onsite, on-line and on-demand. Our technical expertise and sector experience helps us understand your unique risks, so we can answer technical questions and support your efforts around fire safety, security of assets, business continuity, health and safety, safe use of vehicles and product safety.

Education and Training

Travelers can help you take practical actions to manage health and safety in your business. We are an accredited provider of the nationally recognised IOSH Managing Safely course. You can take this course for free although places are limited – visit risk training to register and we will contact you once we schedule it and have spaces.

<https://www.travelers.co.uk/services/risk-control-services/risk-training>

We also provide training on topics including risk assessment, event management and accident investigation – just ask.

Risk Control Customer Portal

You can best protect your business by mitigating the risks that lead to losses. To support your efforts, we created a collection of free resources to help our customers manage exposures related to specific industries and topics. You'll find risk management guides, factsheets, checklists, sample forms and other resources. Access them via the Risk Control Portal at www.travelers.co.uk or www.travelers.co.ie.

Risk Management e-learning

To help our customers manage their business risk, we partnered with Cardinus, a leading provider of online e-learning solutions that support health, safety, compliance and wellbeing in organisations. Cardinus clients include some of the world's largest companies, as well as public-sector entities. Travelers customers can access complimentary and reduced-price licences at Cardinus Risk Management online.

<https://www.cardinus.com/travelers/>

Building Valuations

It can be hard to keep up to date with the property market and property can become underinsured. Through our valuation partner we can provide access to valuation services, which in some cases may be funded by us.

Business Continuity Planning

After a disaster, some businesses never reopen and others experience extended disruption. But with proper planning, you can manage this risk.

Travelers Risk Control works with businesses of all sizes and can help you prepare. We also provide business continuity planning, testing and consultancy services through our alliance with Inverroy Crisis Management Limited and Inverroy Digital. Visit the Services section of the Risk Control Customer Portal for details.

Proactive Rehabilitation Support Service

When an employee experiences an accidental workplace injury or ill health, they may need support before they can resume work. Proactive Rehabilitation Support provides a comprehensive rehabilitation assessment and timely access to medical intervention, assisting the employee's recovery and return to work. This benefit is provided when you have an Employers Liability policy with Travelers.

<https://www.travelers.co.uk/claims-centre/proactive-rehabilitation-support-service>

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