



Travelers Cyber Risk Services

Monitoring, tools and services that help to predict and prevent cyber threats – so that you can focus on growing your business, not responding to cyber attacks.

TRAVELERS CYBER POLICIES INCLUDE:

Always-On Threat Monitoring and Alerts

- Take action with same-day threat alerts that help to stop attacks before they escalate.
- Review step-by-step actions tailored to your organisation.

Personalised Policy Onboarding

- Meet your Travelers Cyber Risk service team and get familiar with your service offerings.
- Review your current security report and receive actionable recommendations.

Expert Guidance from Our In-House Cyber Risk Services Team

- Get personalised guidance to strengthen security and reduce risk.
- Maximise the effectiveness of your security investments.

Latest Enhancements in Risk Services

- Recover quickly with tailored post-incident consultations.
- Streamline your service experience with claims onboarding.
- Enhance security with comprehensive employee awareness training and incident response planning templates.

Policy holders who act on these alerts have been able to **patch up to three times faster**, with an average of **15 days advance notice provided before threats are exploited in the wild.***

*Based on a 2023 internal study comparing data on when vulnerabilities were identified and policyholders were alerted, against the dates those vulnerabilities were known to be exploited.

CUSTOMER STORY



Policyholder virtual private network (VPN) credentials are seen for sale on a dark web marketplace



Within minutes, Travelers has reached the policyholder and broker



VPN is taken offline to prevent the spread of an attack



Travelers helps set up multifactor authentication (MFA) on VPN accounts



Major ransomware attack averted, avoiding potential interruption to operations, reputational harm and an estimated £250,000+ claim

HOW IT WORKS:

- 1. Get Started:** Once your policy is in effect, please email cyberservices@travelers.com to notify our team that you're ready to register.
- 2. Onboarding:** Our team will send you a scheduling link for your Onboarding Call.
- 3. Year-Round Support:** Schedule an eligible service from the menu below any time by sending us an email.

Online Tools and Always-On Services	All Travelers Cyber Policyholders
Travelers eRiskHub	✓
External perimeter scanning	✓
Personalised alerts for emerging cyber threats	✓
Continuous dark web monitoring	✓
Cyber expert security consultations	✓ Up to 5 calls
Multifactor authentication implementation support	✓ Up to 5 calls
Self-service risk assessment	✓
Employee security awareness training	✓
Vendor recommendations	✓
Claim onboarding video	✓

Expert Support <i>Available to policyholders with £1M+ cyber limit and the gross annual revenue shown in each column</i>	Up to £100M Revenue	£100M+ Revenue
Policy onboarding call	✓ 30-min call	✓ 30-min call
Claim onboarding call		✓ 30-min call
Meet the data breach coach	✓	✓
Post-incident consultation	✓ 1-hr call	✓ 1-hr call
Expert risk assessment		✓ 1-hr call
Incident Response Tabletop Exercise		✓ 2-hr virtual + prep call
Incident Response Planning (IRP)	Template and guide	✓ 1-hr call
Business Continuity Planning (BCP)	Template and guide	✓ 1-hr call

You and your insurance representative can reach us at cyberservices@travelers.com.

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