

### Travelers Casualty and Surety Company of America

#### **Insurance Company Bond Coverage Application**

Answer each question on behalf of all entities requesting coverage. If additional space is needed, attach a separate page.

#### PRIMARY APPLICANT GENERAL INFORMATION

Name of Applicant:				Year Established:
Street Address:				
City:		State:	Zip:	
Primary Contact Name and Title:			Telephone No:	
Email Address:	Applicant Website:			

## ADDITIONAL APPLICANT INFORMATION

1. Complete the following table for each entity requesting coverage. If additional space is needed, attach a separate page or organizational chart.

	Percentage	Year			Insurance
Name	Owned	Started	Description of Operations	Entity Type*	Company Type**
	%				
	%				
	%				
	%				

\*Entity Type: FP=For-Profit (other than Partnership); NP=Non-Profit; GP=General Partnership; LP=Limited Partnership; LLC=Limited Liability Company

\*\*Insurance Company Type: SIC=Stock Insurance Company; MIC=Mutual Insurance Company; RIC=Reciprocal Insurance Company; RRG=Risk Retention Group; R=Reinsurer; CIC=Captive Insurance Company; O=Other

2.	In the past 3 years, have there been any changes in the Applicant's ownership or management?	🗌 Yes 🗌 No
	If Yes, attach an explanation.	

### **CURRENT COVERAGE INFORMATION**

3. Name of current Insurer:

4. Complete the following table for each entity requesting coverage or attach a copy of the expiring coverage declarations page.

Insuring Agreement	Current Limit	Current Deductible
Fidelity		
Employee Dishonesty	\$	\$
Trading Loss	\$	\$
ERISA	\$	\$0
Restoration Expenses (losses caused by an Employee)	\$	\$
On Premises	\$	\$
In Transit	\$	\$
Forgery or Alteration	\$	\$
Securities	\$	\$
Kidnap and Ransom	\$	\$
Counterfeit Money	\$	\$
Counterfeit Money Orders	\$	\$
Claim Expense	\$	\$

Agents of Life Insurance Companies	
General Agents	\$ \$
Soliciting Agents	\$ \$
Servicing Contractors	\$ \$
Third Party Administrators	\$ \$
Real Property Mortgages-Defective Signatures	\$ \$
Computer Systems	
Computer Fraud	\$ \$
Fraudulent Instructions	\$ \$
Remote Access PBX System Fraud	\$ \$
Restoration Expenses (losses caused by someone other than an Employee)	\$ \$
Social Engineering Fraud	\$ \$
Other Insuring Agreements (S <i>pecify</i> ):	\$ \$

The following definitions are for use in completing the application only. The same or similar terms may also be used and defined in policy forms or bonds that we issue, but the following definitions do not apply to any such forms or bonds. These definitions do not affect the provisions or coverages of any insurance policy or bond issued by Travelers, nor do they imply that coverage does or does not exist for any particular claim, loss, or exposure under any such policy or bond. Policies and bonds issued by Travelers should be read in order to determine the terms, conditions, and definitions that apply to such policies or bonds.

<u>General Agent</u> means a natural person, partnership, or corporation under written contract with the Applicant and engaged by the Applicant to solicit: (1) life insurance; (2) accident and health insurance; (3) credit insurance; or (4) annuities, but only while performing services for the account of the Applicant.

<u>Soliciting Agent</u> means a natural person, partnership, or corporation under written contract with the Applicant and engaged by the Applicant or a General Agent to solicit: (1) life insurance; (2) accident and health insurance; (3) credit insurance; or (4) annuities, for the account of the Applicant or of such General Agent, but only while performing services for the Applicant or such General Agent.

<u>Servicing Contractor</u> means a natural person, partnership, or corporation authorized under written contract with the Applicant and engaged by the Applicant to perform any or all of the following: (1) collect and record payments on real estate mortgage or home improvement loans made or held by or assigned to the Applicant, and establish tax and insurance escrow accounts; (2) manage real property owned by or under the supervision or control of the Applicant; or (3) perform other acts directly related to the activities described above, but only while performing such services in the US and its territories and possessions, or Canada, for the Applicant.

<u>Third Party Administrator</u> means any natural person, partnership, or corporation, other than an officer or employee of the Applicant, duly authorized under written contract with the Applicant and engaged by the Applicant to provide claims adjustment services.

<u>Registered Representative</u> means a person who is a registered representative or registered principal, associated with an Insured that is subject to Rule 4360 of the Financial Industry Regulatory Authority (FINRA), except a: sole proprietor; sole stockholder; director or a trustee of an Insured who is not performing acts coming within the scope of the usual duties of an officer or an employee; or partner.

# EMPLOYEE/LOCATION EXPOSURE INFORMATION

- 5. What is the total number of Applicants':
  - a. officers and employees (including part-time, leased, temporary, volunteer, seasonal workers, and non-employee draft signers)?
  - b. locations other than the home office of the Applicant?
  - c. locations outside the U.S., Canada, or U.S. Territories?

Attach a separate page with a list of the locations outside the U.S., Canada, or U.S. Territories.

6. If requesting any of the following Insuring Agreements or enhancement, provide the corresponding number of individuals in the chart below:

Insuring Agreement	Number of Individuals
Agents of Life Insurance Companies – General Agents	
Agents of Life Insurance Companies – Soliciting Agents	
Servicing Contractors	
Third Party Administrators	
Enhancement: FINRA Registered Representatives	

# **REGULATORY INFORMATION**

7.	In the past 3 years, have there been any regulato If Yes, complete the following and attach an explo		Yes	i ∐ No
	Type of Action		ception Date of A	Action
AU	DIT INFORMATION			
8.	Does the Applicant have an annual CPA audit of it If No, attach an explanation.	s financial statements?	🗌 Yes	i 🗌 No
9.	In the past 3 years, has the Applicant changed ou If Yes, attach an explanation.	tside auditors?	🗌 Yes	i 🗌 No
10.	Does the Applicant have a management letter pro	epared in connection with their annual CPA audit?	Yes	s 🗌 No
11.	Has the Applicant complied with all recommenda If No, attach an explanation.	tions made in its most recent CPA audit?	Yes	5 🗌 No
12.		internal controls of any Applicants in connection w	ith the	
	Applicant's most recent CPA audit? a. Material Weaknesses		□ Yes	5 ∏No
	b. Significant Deficiencies			
	If Yes, attach an explanation.			
13.	Does the Applicant's Board of Directors include an	audit committee comprised solely of independent dire	ectors? 🗌 Yes	s 🗌 No
14.	a. Does the Applicant have an internal audit de	partment?	Yes	S 🗌 No
	If Yes, answer the following questions:			
	i. How many employees are in the interest of t			
	ii. Who within the Applicant's organiza	tion oversees the internal audit department?		
	If No, answer the following questions:			
		nird party provider to conduct internal audits?	Yes	s 🗌 No
	If Yes, provide the name and addres			
	iv. Does the Applicant have an employe		🗌 Yes	s ∐No
	If Yes, what is that employee's job ti b. Does the internal audit include all Applicants		☐ Yes	5 ∏No
		e examinations of cash and securities in all depart		
	branches, and accounts?	· · · · · · · · · · · · · · · · · ·	Yes	5 🗌 No
		at are rendered directly to the Board of Directors or it		<b>—</b>
	committee? If any of the questions in 14. b d. are answe	and No. attach an avalanction	Yes	i ∐ No
0.01		rea No, attach an explanation.		
UPI	ERATIONAL EXPOSURES			
15.	Is there segregation of duties within all Applicants person? If No, attach an explanation.	' operations so that no single transaction is controlled	by one	5 🗌 No
16.	Are all incoming checks and drafts immediately st	amped "for deposit only"?	☐ Yes	5 ∏No
17.	Is countersignature of checks required?		Yes	5 🗌 No
	If Yes, what is the dual signing limit? \$			
18.	Are bank statements reconciled at least monthl payments, authorize payments, or make deposits	y by someone not authorized to sign checks/drafts, or withdrawals?	initiate Yes	5 🗌 No
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19.	Does any Applicant have life insurance or brokerage operations?	🗌 Yes 🗌 No
	If Yes, answer questions a. and b. If No, skip to question 21.	
	<ul> <li>Are any general agents, soliciting agents, financial services representatives, or registered representatives permitted to initiate funds transfer requests on behalf of a policyholder or customer?</li> <li>If Yes, attach information regarding how agents or representatives are prevented from making unguthorized transactions.</li> </ul>	🗌 Yes 🗌 No
	<ul> <li>Regarding general or soliciting agents, does the Applicant allow an agent to have Power of Attorney for a customer?</li> </ul>	🗌 Yes 🗌 No
20.	Do Applicants obtain verification that third party general and soliciting agents carry fidelity coverage on their agency operations?	🗌 Yes 🗌 No
TRA	ANSFER CONTROLS	
soc	IAL ENGINEERING FRAUD (INSURED'S ASSETS)	
21.	Do the Applicants have written procedures in place to verify the authenticity of invoices and other payment requests received from a vendor or a client?	🗌 Yes 🗌 No
22.	Do the Applicants have written procedures in place to verify the receipt of services, supplies, or goods against an invoice before making payment to a vendor or a client?	🗌 Yes 🗌 No
23.	Do the Applicants confirm all changes to vendor or client information by a direct call using a pre-determined telephone number?	🗌 Yes 🗌 No
	<ul> <li>If Yes, answer questions a. and b. If No, attach a summary of the Applicants' procedures.</li> <li>a. Do the Applicants wait to process change requests until the vendor or client has confirmed the change request?</li> <li>De the Applicants change is a summary of the applicant is individual attached by the applicant is a summary of the applicant is a summa</li></ul>	🗌 Yes 🗌 No
	<ul> <li>b. Do the Applicants confirm change requests with an individual other than the individual who requested the change?</li> <li>If 23. a. or b. are answered No, attach a summary of the Applicants' procedures.</li> </ul>	Yes No
24.	Do the Applicants run an exception report showing changes to vendor or client details?	🗌 Yes 🗌 No
25.	<ul> <li>Do the Applicants have written procedures in place to verify the authenticity of any payment or funds transfer request received from another employee of an Applicant authorized to release payments or funds?</li> <li>If Yes, answer questions a c. If No, attach an explanation.</li> <li>a. Attach a copy of the procedures.</li> <li>b. Are all procedures performed consistently across all subsidiaries, departments, and locations?</li> </ul>	Yes No
	If No, attach an explanation. c. Are all procedures performed on every request?	Yes No
	Are employees trained to recognize social engineering fraud and business e-mail compromise scams? UDULENT INSTRUCTIONS (CUSTOMER'S ASSETS)	🗌 Yes 🗌 No
27.	Do the Applicants have a written agreement with their customers outlining specific verification methods or instructions for all electronic funds transfer requests? If Yes, attach a copy of the agreement. If No, attach an explanation.	🗌 Yes 🗌 No
28.	Do the Applicants have an established out-of-band process to verify funds transfer instructions from someone purporting to be a customer? If Yes, indicate which of the following are used (check all that apply): Voice authentication technology Calling a customer at a pre-determined telephone number Sending a text message to a pre-determined telephone number	🗌 Yes 🗌 No
29.	Other (Attach description) Are employees who are responsible for fund transfer requests trained at least annually to detect fraudulent transfer requests?	🗌 Yes 🗌 No

# COMPUTER NETWORK SECURITY

30.	Indicate	whether all Applicants currently have the following in place:		
	a.	A Chief Information Security Officer or other individual assigned responsibility for privacy and security		
		practices	🗌 Yes	🗌 No
	b.	Up-to-date, active firewall technology	Yes	🗌 No
	с.	Up-to-date, active anti-virus software on all computers, networks, and mobile devices	🗌 Yes	🗌 No
	d.	A process in place to regularly download, test, and install patches	🗌 Yes	🗌 No
		If Yes, is this process automated?	🗌 Yes	🗌 No
		If Yes, are critical patches installed within 30 days of release?	🗌 Yes	🗌 No
	e.	Intrusion Detection System (IDS)	🗌 Yes	🗌 No
	f.	Intrusion Prevention System (IPS)	🗌 Yes	🗌 No
	g.	Data Loss Prevention System (DLP)	🗌 Yes	🗌 No
	h.	Multi-factor authentication (MFA) for administrative or privileged access	🗌 Yes	🗌 No
	i.	Multi-factor authentication (MFA) for remote access to the Applicants' network and other systems		
		and programs that contain private or sensitive data in bulk	🗌 Yes	🗌 No
	j.	Multi-factor authentication (MFA) for remote access to email	Yes	🗌 No
	k.	Remote access to the Applicants' network limited to VPN	🗌 Yes	🗌 No
		If No, attach an explanation.		
	I.	Backup and recovery procedures in place for all important business and customer data	Yes	🗌 No
		If Yes, are procedures automated?	Yes	🗌 No
		If Yes, are procedures tested on an annual basis?	Yes	🗌 No
	m.	Annual penetration testing	Yes	🗌 No
		If Yes, is testing conducted by a third party service provider?	Yes	🗌 No
	n.	Annual network security assessments	🗌 Yes	🗌 No
		If Yes, are assessments conducted by a third party service provider?	Yes	🗌 No
	0.	Systematic storage and monitoring of network and security logs	🗌 Yes	🗌 No
	р.	Enforced password complexity requirements	🗌 Yes	🗌 No
	q.	Procedures in place to terminate user access rights as part of the employee exit process	🗌 Yes	🗌 No
CIΔ	імс на	NDLING PROCEDURES		
31.		n adjuster required to approve a claim for payment, before the processing of any payment?	🗌 Yes	🗌 No
32.	Do the o	duties of claim supervisors include:	_	_
	а.	The review of all claim files over a certain dollar amount?	Yes	∐ No
	b.	The approval for payment of all claims over a certain dollar amount?	Yes	🗌 No
	с.	The approval of the provision of outstanding claims at the end of the fiscal year?	Yes	
	d.	Overall control of the claims adjusting of all lines insured?	Yes	No No
	e.	The handling of salvage and recoveries?	Yes	🗌 No
33.	When a	claim file is submitted to a claim supervisor, is all supporting documentation required to be attached?	🗌 Yes	🗌 No
34.		Applicants use Third Party Administrators (TPA) to provide claim adjustment services?	🗌 Yes	🗌 No
		ttach a list of the TPA(s) providing services.		
35.		the Applicants perform TPA audits at least annually?	🗌 Yes	🗌 No
		follow-up audits performed where previous audits have discovered errors or irregularities?	🗌 Yes	🗌 No
		es the TPA have separate fidelity coverage in place?	🗌 Yes	🗌 No
	If Y	es, does the coverage include an Applicant as a joint loss payee?	🗌 Yes	🗌 No
LOS	S INFO	RMATION		

Missouri applicants: do not complete.

36. In the past 3 years, has any Applicant sustained any bond-related losses exceeding \$5,000, whether or not covered by insurance? *If Yes, complete the table.* 

Date			Amount Recovered		
Discovered	Description of Loss	Amount of Loss	from Insurance	Corrective Procedures Implemented	Claim Status
		\$	\$		
		\$	\$		

37. In the past 3 years, has any similar bond coverage been canceled? *If Yes, attach an explanation.* 

🗌 Yes 🗌 No

# **REQUIRED ATTACHMENTS**

As part of this Application, provide copies of the documents listed below. Such documents are made a part of this Application, and the Insurer may elect to obtain requested information from public sources, including the Internet.

- Copy of the most recent CPA Audit (if not publicly filed)
- Copy of the most recent CPA Letter to Management and the Applicant's response (if any)

## NOTICE REGARDING COMPENSATION

For information about how Travelers compensates independent agents, brokers, or other insurance producers, please visit this website:

If you prefer, you can call the following toll-free number: 1-866-904-8348. Or you can write to us at Travelers, Agency Compensation, One Tower Square, Hartford, CT 06183.

## FRAUD STATEMENTS – ATTENTION APPLICANTS IN THE FOLLOWING JURISDICTIONS

ALABAMA, ARKANSAS, DISTRICT OF COLUMBIA, MARYLAND, NEW MEXICO, AND RHODE ISLAND: Any person who knowingly (or willfully in MD) presents a false or fraudulent claim for payment of a loss or benefit or who knowingly (or willfully in MD) presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**CALIFORNIA:** For your protection California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**COLORADO:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company to defraud or attempt to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant to defraud or attempt to defraud the policyholder or claimant regarding a settlement or award payable from insurance proceeds will be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**FLORIDA:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**KENTUCKY, NEW JERSEY, NEW YORK, OHIO, AND PENNSYLVANIA:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties. (In New York, the civil penalty is not to exceed five thousand dollars (\$5,000) and the stated value of the claim for each such violation.)

**LOUISIANA, MAINE, TENNESSEE, VIRGINIA, AND WASHINGTON:** It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company to defraud the company. Penalties include imprisonment, fines, and denial of insurance benefits.

**OREGON:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

**PUERTO RICO:** Any person who knowingly and intending to defraud presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, will incur a felony and, upon conviction, will be sanctioned for each violation with the penalty of a fine of not less than \$5,000 and not over \$10,000, or a fixed term of imprisonment for three years, or both penalties. Should aggravating circumstances be present, the penalty established may be increased to a maximum of five years; if extenuating circumstances are present, it may be reduced to a minimum of two years.

## SIGNATURES

The undersigned Authorized Representative represents that to the best of their knowledge and belief, and after reasonable inquiry, the statements provided in response to this Application are true and complete and may be relied upon by Travelers as the basis for providing insurance. The Applicant will notify Travelers of any material changes to the information provided.

Electronic Signature and Acceptance – Authorized Representative\*

\*If electronically submitting this document, electronically sign this form by checking the Electronic Signature and Acceptance box above. By doing so, the Applicant agrees that use of a key pad, mouse, or other device to check the Electronic Signature and Acceptance box constitutes acceptance and agreement as if signed in writing and has the same force and effect as a signature affixed by hand.

	<b>e</b> ,
Authorized Representative Name and Title:	Date (month/dd/yyyy):
State Producer License No (required in FL):	Date (month/dd/yyyy):
	Agency Phone Number:
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