



Product Statement

Fair Value Assessment Outcome & Target Market Information

This document¹ has been produced by Travelers Europe in accordance with our regulatory responsibilities as a Product Manufacturer of UK General Insurance products. It is intended for use by our Distributors and not for customers or operational staff.

For more information, please speak to your usual Travelers representative.

¹ This document is based on the Product Value – Information Exchange Template, version 8 November 2021 (LMA9197), developed by the following trade associations for use by all market participants to meet the requirements of the Financial Conduct Authority's product governance rules relating to information exchange: the British Insurance Brokers' Association (BIBA), the London and International Insurance Brokers' Association (LIIBA), the Lloyd's Market Association (LMA), the International Underwriting Association (IUA), the Managing General Agent's Association (MGAA) and the Association of British Insurers (ABI).

Product Value - Information Exchange Template

Carrier name	Travelers Insurance Company Limited / Travelers Insurance Designated Activity Company UK Branch
Broker name	As stated in TOBA
Product name	Accountants Professional Indemnity
Reference/UMR [Binder]	n/a
Reference [Class of Business]	TRV0225 08.21 Policy Wording Code 2059 08.21 TRV2877 01.19 Policy Wording Code 2059 05.17
Date	Qtr 3 2024

Manufacturer Information
<p>Product information</p> <p>The Accountants Professional Indemnity product is designed to cover the liability of accountants against claims for breach of professional duties of care. The insurance provides cover for civil liability as well as defence costs and related expenses in conjunction with such liability. It satisfies the requirements of the minimum terms required by the Institute of Chartered Accountants in England, Wales, Scotland and Northern Ireland.</p> <p>This product does not include any optional covers.</p> <p>In accordance with the FCA PROD4 rules, a product review and fair value assessment has been completed for this product.</p> <p>The product has been subject to Travelers' product review process and signed off by our authorised approvers as representing fair value to customers and may continue to be marketed and distributed.</p> <p>The product meets the needs detailed within the Target Market section of this document, provides fair value to customers and is working as designed. Key metrics on usage and product value are monitored and we have not identified any barriers to claim.</p> <p>Our assessment of fair value includes review of the following management information (where available – not all data will be available for new products) as well as any other relevant insight:</p> <ul style="list-style-type: none"> • Number of Claims • Claim Declinatures as % of Total Claims • Claims Acceptance Rate • Number of Complaints • Complaints as % of Claims • Loss Ratio • Policy Cancellations

Target market
<p>The target market for this product includes:</p> <ul style="list-style-type: none"> • Sole traders • Micro enterprises • Small and medium enterprises • Incorporated (Limited companies and LLPs) or unincorporated businesses or both • Large businesses <p>based in England, Wales, Scotland or Northern Ireland who provide accountancy services to customers.</p>

Types of customer for whom the product would be unsuitable	
<p>This product is unsuitable for:</p> <ul style="list-style-type: none"> • The big four accountancy practices. • Commercial organisation not providing accountancy services to customers. • Organisations based outside of England, Wales, Scotland or Northern Ireland. 	
Any notable exclusions or circumstances where the product will not respond	
<p>Applicable significant limits include but are not limited to:</p> <p>Exclusions</p> <ul style="list-style-type: none"> • Contractual Liability • Damage to Property • Dishonesty or Fraud • Insured vs Insured • Trading Losses • United States/Canada • Sanctions • Cyber (first party loss only) <p>Sub-limits</p> <ul style="list-style-type: none"> • Court Attendance Costs • Legal Representation Costs • Loss or Damage to Documents • Fidelity Guarantee <p>Excess</p> <ul style="list-style-type: none"> • An excess applies to Civil Liability, Awards by Ombudsmen, Loss or Damage to Documents, Fidelity Guarantee. <p>Other section specific limits and exclusions will apply, please refer to the policy documentation for full details. This product statement does not alter, in any way, the cover under the policy.</p>	
Other information which may be relevant to distributors	
<p>The distribution strategy is considered appropriate for the target market with customers having the option to purchase these products through a distributor of their choice. All of these products may be sold by suitably skilled authorised persons:</p> <ul style="list-style-type: none"> • on an advised basis <p>To ensure the customer receives fair value for this product and that they are able to make an informed choice:</p> <ul style="list-style-type: none"> • The customer’s demand and needs must be assessed to ensure the product is appropriate, • significant or unusual exclusions should be highlighted, • care must be taken to ensure no duplicate cover exists or is created by an add-on, • available add-ons and optional extras should be highlighted with the same emphasis as the main sections of cover, • commission, fees or charges passed onto the customer must be proportionate to the service provided. 	
Date fair value assessment completed	Quarter 3 2024
Expected date of next assessment	Quarter 3 2025