



Product Statement

Fair Value Assessment Outcome & Target Market Information

This document¹ has been produced by Travelers Europe in accordance with our regulatory responsibilities as a Product Manufacturer of UK General Insurance products. It is intended for use by our Distributors and not for customers or operational staff.

For more information, please speak to your usual Travelers representative.

¹ This document is based on the Product Value – Information Exchange Template, version 8 November 2021 (LMA9197), developed by the following trade associations for use by all market participants to meet the requirements of the Financial Conduct Authority's product governance rules relating to information exchange: the British Insurance Brokers' Association (BIBA), the London and International Insurance Brokers' Association (LIIBA), the Lloyd's Market Association (LMA), the International Underwriting Association (IUA), the Managing General Agent's Association (MGAA) and the Association of British Insurers (ABI).

Product Value - Information Exchange Template

Carrier name	Travelers Insurance Company Limited / TIDAC UK Branch
Broker name	As stated in TOBA
Product name	Fund Managers Fund Liability Property Insurance for Financial Institutions
Reference/UMR [Binder]	n/a
Reference [Class of Business]	TRV2864-09.20
Date	Qtr 3 2023

Manufacturer Information
<p>Product information</p> <p>The Fund Managers and Funds Liability Property Insurance product for financial institutions is designed protect the personal assets of individual directors and officers from liability which arises in the course of performing their duties as investment manager or director of a fund. Cover is also provided for the fund or manager entity facing litigation proceedings. Furthermore, the product provides cover for a business for defence costs incurred, and damages awarded as a result of claims arising from a range of wrongful acts. The product also provides balance sheet protection for the company.</p> <p>The product provides cover for:</p> <ul style="list-style-type: none"> • Estates and legal representatives • Spousal and domestic partner liability • Automatic reporting period • Additional extended discovery period • Judicial order cost • Bail bond and civil bond expenses • Non-executive director protection • Retired directors • Court attendance • Investigation costs • Public relations and correction costs • Key person loss • Outside position liability • Loss mitigation <p>This product includes the following options:</p> <ul style="list-style-type: none"> • Fund managers professional liability coverage • Fund liability cover • Fund manager managerial liability cover <p>Please refer to the policy documentation for full details of cover and exclusions.</p> <p>In accordance with the FCA PROD4 rules, a product review and fair value assessment has been completed for this product.</p> <p>The product has been subject to Travelers’s full product review process and signed off by our authorised approvers as representing fair value to customers and may continue to be marketed and distributed.</p> <p>This product meets the needs detailed within the Target Market Statement.</p> <p>The product provides fair value to customers and is working as designed. Key metrics on usage and product value are monitored and there are no concerns that the product cannot be used or that there are any barriers to claim.</p> <p>Our assessment of fair value includes review of the following management information (where available – not all data will be available for new products) as well as any other relevant insight:</p>

- Average Premium
- Average Claims Pay-out
- Loss Ratio
- Policy Cancellations
- Claim Declinatures as % of Total Claims
- Claims Acceptance Rate
- Ex gratia Payments Made
- Number of Complaints
- Complaints as % of Claims

Target market

The target market for this product includes:

- Small and medium sized investment managers and funds
- Incorporated (Limited companies) or unincorporated entities
- Large sized investment managers and funds

focused on property investment and domiciled in the following territories:

- Australia
- Austria
- Bahamas
- Barbados
- Belgium
- Bermuda
- BVI
- Cayman Islands
- Channel Islands
- Croatia
- Czech Republic
- Denmark
- France
- Germany
- Gibraltar
- Guernsey
- Hong Kong
- Isle of Man
- Ireland
- Luxembourg
- Israel
- New Zealand
- Jersey
- Poland
- Netherlands
- South Africa
- Norway
- Sweden
- Portugal
- Singapore
- Spain
- Switzerland
- UK
- UAE

Types of customer for whom the product would be unsuitable

The product is unsuitable for:

- Private individuals
- Sole traders
- Micro enterprises
- Entities that are not property fund managers
- Entities not domiciled in the territories listed above.
- Non-financial institutions.

Any notable exclusions or circumstances where the product will not respond

Applicable significant limits include but are not limited to:

Exclusions

- Improper Conduct,
- Prior Matters
- Pollution
- ERISA act exclusion
- Investment banking/banking exclusion
- Bodily Injury
- Contractual Liability
- Money Laundering
- Data Loss
- Intellectual Property
- War & Terrorism
- Failure to implement remedial recommendations
- Business Risk
- Failure to hold applicable licencing
- Fee disputes
- Performance guarantees
- Dividend or distribution disputes
- Insured versus Insured exclusion
- Failure to maintain insurance
- Misstatements around construction costs or time
- Sub-consultants exclusion
- Activities where responsibility should reside with contractors or project managers
- Property Management exclusion

Sub-limits

- Non-Executive Director Protection
- Court Attendance
- Investigation Costs
- Public Relations and Correction Costs
- Key Person Loss
- Loss Mitigation Cover

Excess

- An excess applies each and every claim

Other information which may be relevant to distributors

This document is to be read in conjunction with the full policy wording.

The distribution strategy is considered appropriate for the target market with customers having the option to purchase these products through a distributor of their choice. This product may be sold by suitably skilled agents/sub-delegates:

- On an advised basis

To ensure the customer receives fair value for this product and that they are able to make an informed choice:

- The customer's demand and needs must be assessed to ensure the product is appropriate,
- significant or unusual exclusions should be highlighted,
- care must be taken to ensure no duplicate cover exists or is created by an add-on,
- available add-ons and optional extras should be highlighted with the same emphasis as the main sections of cover,
- commission, fees or charges passed onto the customer must be proportionate to the service provided.

Date Fair Value assessment completed	Quarter 3 2023
Expected date of next assessment	Quarter 3 2024