

JENNIFER FRIES

DIRECTOR
RISK CONTROL ANALYTICAL LABORATORY
TRAVELERS



Jennifer Fries serves as a Director of the Risk Control Analytical Laboratory in Windsor, Connecticut, where she oversees the laboratory's quality assurance program. With 19 years of dedicated service to Travelers, she has built extensive expertise through progressive roles as a Chemist, Senior Chemist and Forensic Specialist before advancing to her current leadership position. Jennifer's commitment to customer service excellence was recognized in 2016 when she was an In–Synch Service Award Honoree. She actively contributes to the Travelers community through her involvement in SHE Golfs, Little Umbrellas Day and her membership in both the Analytics Together Professional Business Group and the Women & Allies Diversity Network.

Prior to joining Travelers, Jennifer gained valuable experience in chemical analysis and quality control at pharmaceutical, environmental and reference standard laboratories. She brings a strong educational foundation to her role, holding a Master of Science in Chemistry and a Bachelor of Science in Chemistry, both from Worcester Polytechnic Institute, and an MBA from the Isenberg School of Management at UMass Amherst.