



JOANNE CARMODY

**VICE PRESIDENT
CATASTROPHE MANAGEMENT
TRAVELERS**



Joanne E. Carmody is a dedicated insurance claims leader based in Connecticut, currently serving as Travelers Vice President of Catastrophe Management. With a strategic focus on catastrophic events, Joanne leads the development and execution of strategies for catastrophe response and workforce management. She collaborates with Claim Product organizations to align strategies with business objectives and ensure effective execution of claims handling practices.

Joanne's career spans more than two decades, including significant leadership roles at Travelers Canada, where she enhanced customer satisfaction and operational efficiency across multiline Property Casualty and Surety claims teams. Her expertise in claims management is complemented by her dedication to supporting talent development within her teams, as well as her commitment to diversity and inclusion.

Joanne holds a Bachelor of Commerce in Management Economics from the University of Guelph and several professional designations, including CRM, FCIP and CIP, reflecting her dedication to continuous learning and professional growth.