



**LAMELLE WILLIAMS**

**SENIOR LEARNING FACILITATOR  
CLAIM UNIVERSITY  
TRAVELERS**



Lamelle Williams is a Senior Learning Facilitator at Claim University, Travelers' flagship educational center in Windsor, Connecticut. In this role, he is responsible for training Claim professionals on the technical fundamentals and specialized skills they need to effectively engage with customers, agents and business partners throughout the claim process.

Lamelle began his Travelers career as part of the Outside Property Claim team in our downstate New York–New Jersey field office in Melville, New York. During his four years on the Property team there, Lamelle managed increasingly complex claims and took on additional responsibilities as a peer mentor.

In 2018, Lamelle brought his passion for developing and empowering others to Claim University. In addition to facilitating a variety of live and virtual learning events, Lamelle has been instrumental in the development of learning experiences and resources that support our Property Claim professionals.

Prior to joining Travelers, Lamelle's diverse professional background included underwriting mortgages as well as welding and pipefitting for hospitals and water treatment plants.

Lamelle and his wife currently live in Danbury, Connecticut. He is a proud father of two daughters and a graduate of Berkeley College.