

Lottery Scam Using Travelers Insurance and Travelers Indemnity Name

Travelers is aware that some individuals across the country have received letters and counterfeit checks, drawn on Travelers Insurance / Travelers Indemnity or some variation of the Travelers name, indicating that they have won a lottery / sweepstakes.

The letter instructs the recipient to validate the check with the claim number by calling a named individual at a specific phone number. Once contact is made, recipients are instructed to deposit or cash the check and then send a portion of the money via Western Union as part of a tax payment.

The letters and checks are fraudulent and are in no way associated with Travelers. Travelers' Internal Investigations unit is investigating this mail fraud and is working with law enforcement authorities in the United States and Canada.



If you receive a letter of this nature, do not respond. Instead, please contact your local law enforcement authorities.

In addition, recipients are encouraged to send the original letters, checks and envelopes to Travelers Internal Investigations at the following address:

Travelers Internal Investigations
One Tower Square, 10MS
Hartford, Connecticut 06183

You may also contact our Customer Advocacy team by phone at 866.336.2077 or via email.

Scam / Fraud Prevention Tips and Additional Resources

Every day, more and more people become victims of identity theft and mail fraud. To help keep from becoming a victim, it is important that you follow a few key tips:

Don't accept payments / checks that request that you return a portion as a "tax payment."

Be wary of letters / offers indicating that you have won a lottery / sweepstakes that you did not enter.

Research and confirm the legitimacy of all offers, no matter how aggressive or time sensitive the opportunity may be.

For more information on these types of scams, you may visit the websites below:

- ▶ <http://www.nclnet.org/personal-finance/128-fake-check-scams/149-dont-fall-for-fake-check-scams>
- ▶ <http://www.fakechecks.org>
- ▶ <http://postalinspectors.uspis.gov>
- ▶ <http://www.phonebusters.com>

travelers.com

The Travelers Indemnity Company and its property casualty affiliates. One Tower Square, Hartford, CT 06183

This material is for informational purposes only. All statements herein are subject to the provisions, exclusions and conditions of the applicable policy. For an actual description of all coverages, terms and conditions, refer to the insurance policy. Coverages are subject to individual insureds meeting our underwriting qualifications and to state availability.

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