



Private Financial Institution Multi-Coverage Application

Travelers Casualty and Surety Company of America

The information requested in this Application is for a Claims-Made policy. If issued, the policy will apply only to claims first made and reported during the policy period, or any applicable extended reporting period.

The limit of liability available to pay losses will be reduced and may be exhausted by the amounts paid as defense expenses. The deductible or retention will apply to defense expenses. (For policies issued in New York, the limit of liability may be reduced up to 50% for amounts paid as defense expenses, and the deductible or retention may apply up to 50% of defense expenses).

Applicant means all corporations, organizations or other entities, including subsidiaries, proposed for this insurance.

	A. COMMON SECTION						
l.	GENERAL INFORMATION						
1.	Applicant Information:						
	Name of Applicant:						
	Street Address:						
	City, State, ZIP Code:						
	Website Address(es):						
	Year Applicant's business was established (yyyy):						
	Description of Applicant's operations:			_			
2.	Applicant's Standard Industrial Classification (SIC) code, if known (four-digit number):			_			
3.	Is the Applicant a subsidiary of a foreign parent?	Yes 🗌	No				
1.	Does the Applicant currently file, or does it anticipate filing in the next six months, any documents with the Securities and Exchange Commission (SEC), or similar foreign authority regarding any equity or debt securities?	Yes □	No [

II.	II. ORGANIZATION INFORMATION							
	ach any informa mphlets, newslet	ation that is availabl tters, etc.	e to explain the nat	ture of the business	of the Applicant ,	including brochures		
5.		ibe all entities in w management control le, check □.		s ownership interest	t is 50% or greater	r or over which the		
	Name	Percentage Owned	Year Started (уууу)	Description of Operations	Entity Type*	Insurance Company Type**		
		%	()))))					
		%						
		%						
		%						
*Eı	ntity Type:			artnership); NP=Non- C=Limited Liability Co		Partnership;		
	nsurance Compa enter more infor	any Type: SIC=St Insuran	ock Insurance Comp ce Company; RRG= ny; O=Other	any; MIC=Mutual Ins Risk Retention Group	urance Company; R b; R=Reinsurer; CIC:			
	6. In the next 12 months (or during the past 24 months) is the Applicant contemplating (or has the Applicant complete or been in the process of completing) the following: a. Any actual or proposed merger, acquisition, or divestiture?							
7.	years by any re	en any disciplinary ac egulatory authority, in ers, or similar agreem ull details.	cluding any consent,	disciplinary, enforcer	ment or cease	Yes 🗌 No 🗀		
8.		en any changes in the in the past three year on explanation.				Yes 🗌 No 🗀		

10. List the **Applicant's** key reinsurers, including percentage of ceded premium and participation description:

During the past three years has there been a change in ownership of the **Applicant** or of the controlling holding company that resulted in a change in ownership of 10% or more of the

Reinsurer	Percentage of Ceded Premium	Participation Description
	%	
	%	
	%	

If Yes, attach full details.

If No, attach an explan	s it relates to the Applicant's fiscal y Most Recent FYE	vear end (FYE):	Projected FYE			
If No, attach an explan		/ear end (FYE):				
	auon.					
Are the recommendation	Are the recommendations contained in such certifications being implemented?					
If No to either, attach a If Yes, provide the date certifications:	n explanation. s (mm/dd/yyyy) of most recent certifi	ications and the name of or	rganizations that provided	such		
	an independent outside actuarial ce	ertification of rates or reserv	ve adequacy?Yes ☐	No 🗌		
If Yes, attach an explai	. , ,	atings of the Applicant ?	Yes 🗌	No 🗌		

	Most Recent FYE	Prior FYE	Projected FYE
Total Assets	\$	\$	\$
Total Direct Written Premium	\$	\$	\$

15. Prior Insurance Information:

a. Provide the following insurance information for the **Applicant**:

Coverage	Insurer	Limit	Retention	Policy Period (mm/dd/yyyy – mm/dd/yyyy)	Expiring Premium
Directors and Officers Liability Insurance		\$	\$		\$
Employment Practices Liability Insurance		\$	\$		\$
Fiduciary Liability Insurance		\$	\$		\$
Cyber Liability Insurance		\$	\$		\$
Financial Institution Bond		\$	\$		\$
General Liability Insurance		\$	\$		\$
Property Insurance		\$	\$		\$
Workers Compensation Insurance		\$	\$		\$
Commercial Auto Insurance		\$	\$		\$
Other Errors & Omissions (E & O) Coverage		\$	\$		\$

b.	If other E&O coverage was completed in the table above, specify the kind of E&O coverage obtained:	

III.	EMPLOYE	E/LOCATION INFOR	RMATION							
16.	Total number of	f employees*:				_				
17.	17. Complete the following table breaking out the number of Full Time and Part Time employees*, Volunteers and natural person Independent Contractors**:									
	As of Date of	f Application	Previous	12 Months	As of Date of	Application				
	Full Time Employees	Part Time Employees	Full Time Employees	Part Time Employees	Volunteers	Independent Contractors**				
	Linployees	Linployees	Limployees	Limpioyees		Contractors				
18. 19.	18. Total number of employees* outside the United States? 19. Locations: a. Main office of the Applicant: b. All other locations of the Applicant: c. Total number of locations:									
*Fu	20. Are any of the above locations outside the United States?									
IV.	AUDIT INF	ORMATION								
21.	Scope of finance	ial statement prepara	ation:							
	Internal	CPA Compilatio	n 🗌 CP	A Review 🗌	CPA Audit 🗌	None				
22.	Has the Applic If Yes, attach a	_	auditors in the last t	hree years?	N/A □] Yes 🗌 No 🗌				
23.	23. Have the outside auditors stated there are material weaknesses in the Applicant's systems of internal controls?									
24.	Has the Applic If No, attach an		material recommend	ations of the auditor?	N/A 🗆] Yes 🗌 No 🗌				
25.		ng the past three year		Applicant's financial	N/A 🗆] Yes 🗌 No 🗍				

V. CURRENT INSURANCE INFORMATION/REQUESTED INSURANCE TERMS

LIABILITY COVERAGES

Requested Liability Coverages	Requested Coverage (Yes or No) (A)	Requested Limit (B)		quested etention (C)	Coverage Currently Purchased (Yes or No) (D)	Expirir Limit (Expiring Retention (F)	Expiring Premium (G)
Directors and		\$	\$			\$		\$	\$
Officers Liability	Requested Ef	fective Date:		Current I	nsurer:		Dat	e Coverage Fire	st Purchased:
Employment		\$	\$			\$		\$	\$
Practices Liability	Requested Ef	fective Date:		Current I	nsurer:		Dat	e Coverage Fire	st Purchased:
Fiduciary		\$	\$			\$		\$	\$
Liability	Requested Ef	fective Date:		Current I	nsurer:		Dat	e Coverage Fire	st Purchased:
Insurance Company		\$	\$			\$		\$	\$
Professional Liability	Requested Ef	fective Date:		Current I	nsurer:		Dat	e Coverage Fire	st Purchased:
26. Policy Options: a. What is the Applicant's preference for defense coverage, other than Insurance Company Professional Liability*: i. Directors and Officers Liability?									
 Answer the following questions for all Liability Coverages other than Insurance Company Professional Liability Coverage: 27. If Liability Coverage is currently purchased as indicated in Column (D) above, but has been in place for less than three years, answer the following question: As of the date the Applicant first purchased the Liability Coverage, is the Applicant or any person proposed for this insurance aware of any fact, circumstance, situation, event, or act that reasonably could give rise to a claim being made against them under the Liability Coverage for which the Applicant is applying? Mo If Yes, attach an explanation. 									
28. If Liability Coverage is not currently purchased as indicated in Column (D) above, answer the following question: Is the Applicant or any person proposed for this insurance aware of any fact, circumstance, situation, event, or act that reasonably could give rise to a claim against them under the Liability Coverage for which the Applicant is applying?									

If Yes, attach an explanation.

9. If the Requested Limit in Column (B) exceeds the Expiring Limit in Column (E), answer the following question: Solely with respect to any higher limits requested or that may ultimately be issued for the proposed insurance, is the Applicant or any person proposed for this insurance aware of any fact, circumstance, situation, event, or act that reasonably could give rise to a claim against them under the Liability Coverage for which the Applicant is applying?						
With respect to the information required to be disclosed in response to the questions above, the proposed insurance will not afford coverage for any claim arising from any fact, circumstance, situation, event, or act about which any executive officer of the Applicant had knowledge prior to the issuance of the proposed policy, nor for any person or entity who knew of such fact, circumstance, situation, event, or act prior to the issuance of the proposed policy.						
Answer the following question	solely for Insurance Company	Professional Liability Coverage	¢.			
30. Is the Applicant or any person proposed for this insurance aware of any fact, circumstance, situation, event, or act that reasonably could give rise to a claim being made against them under the Insurance Company Professional Liability Coverage for which the Applicant is applying, seeking monetary damages against them arising out of their performing, rendering, or failing to perform or render, professional services, including claims handling services?						
With respect to the information required to be disclosed in response to the question above, the proposed insurance will not afford coverage under the Insurance Company Professional Liability Coverage for any claim arising from any fact, circumstance, situation, event, or act about which any chief executive officer, chief financial officer, in-house general counsel, risk manager of the Applicant (or any functional equivalent position), or Control Person* of the Applicant had knowledge prior to the issuance of the proposed policy, nor for any person or entity who knew of such fact, circumstance, situation, event, or act prior to the issuance of the proposed policy. *Control Person means any employee of the Applicant responsible for the receipt of notice on behalf of the Applicant of						
any demand made or claim of	r suit brought against the Appli dins practices statute or similar l	cant that includes allegations o				
KIDNAP AND RANSOM COV	•	aw.				
	<u>/LINAUL</u>					
Requested Kidnap and Ransom Coverage	Effective Date	Requested Limit	Requested Retention			
Yes No		\$	\$			
Expiring Insurer:		Expiring Premium:	\$			
CYBER COVERAGE						
Requested Cyber Coverage	Effective Date	Requested Limit	Requested Retention			
Yes No		\$	\$			
<u> </u>	,					

31. If Yes, complete the following table for coverages, limits and retentions requested:

Insuring Agreement	Requested Limit	Requested Retention
Network and Information Security Liability (Required)	\$	\$
Communications and Media Liability	\$	\$
Regulatory Defense Expenses	\$	\$
Crisis Management Event Expenses	\$	\$
Security Breach Remediation and Notification Expenses	\$	\$
Computer Program and Electronic Data Restoration Expenses	\$	\$
Computer Fraud	\$	\$
Funds Transfer Fraud	\$	\$
E-Commerce Extortion	\$	\$
Business Interruption and Additional Expenses	\$	Hours:

Business Interrup		al Expenses		\$	Hours:		
to Cyber Risk	Insuring Agreem	rence for defense onent A., B., and C.´	?		Defend ☐ R	eimbursement	
Requested Iden Expense Reimb Coverage	oursement	Date		Limit	R	Retention	
Yes □ N	o 🗆		\$5 \$1	,000	·	0	
Expiring Insurer:_				Expiring Prem	nium: <u>\$</u>		
VI. LOSS IN	FORMATION						
LIABILITY COVE	RAGES						
33. With respect to the Liability Coverages other than Insurance Company Professional Liability Coverage requested in this Application, have any administrative or regulatory proceedings or civil or criminal charges, hearings, demands, or lawsuits been made or brought against any person or entity proposed for this insurance during the past three years, whether or not insured, including any such matter involving securities, security holders, creditors, antitrust or fair trade law, copyright or patent law, Employee Retirement Income Security Act (ERISA), discrimination, harassment or employment-related matters?							
Date of Such Claim (mm/dd/yyyy)	Nature of Claim	Amount Paid for Defense	Amount Sought or Paid for	Covered by Insurance (Yes or No)	Corrective Procedures Implemented	Current Status	

Damages

\$

To enter more information, attach a separate page.

\$

(Yes or No)

34.	4. Solely with respect to the Insurance Company Professional Liability Coverage requested in this Application, during the past five years, have any written demands, or civil, criminal, arbitration, administrative or regulatory proceedings been made or brought against any person or entity proposed for this insurance involving professional services, including claim handling services, that:					
	a. seek da (other th	mages, nan con			made or defense expense	es having been incurred
					es are sought?	Yes
	 c. seek class action status, whether or not extra-contractual damages are sought?					
35.		s or exis	sting insurer providing co	sclosed in Question 34 be verage for Insurance Con		ity?Yes No
KIE	NAP AND R	RANSOI	M COVERAGE			
36.	Has the App three years?			ransom related losses or	incidents during the past	Yes
	If Yes, comp	olete the	e table below:			
	Date of Loss/Incide	ent	Amount of Loss	Description of Loss	Corrective Procedures Implemented	Current Status
			\$			
	To enter mo	re infor	\$ mation, attach a separate	nage		
	ro ontor me		mation, attaon a doparate	o pago.		
<u>CY</u>	BER COVER	RAGE				
37.	In the past 3	3 years	has the Applicant :			
				espect to privacy, breach mation, or defamation or o		Yes No No
			any government action, ivacy law or regulation?	investigation or subpoena	a regarding any alleged	Yes 🗌 No 🗌
	c. notified	consum	ers or any other third par	rty of a data breach incide	ent involving the Applica	nt? Yes 🗌 No 🗌
	d. experier	nced an	actual or attempted exto	ortion demand with respec	ct to its computer systems	Yes 🗌 No 🗌
38.	situation, ev	ent or a		this insurance aware of a give rise to a claim agains		rice Yes 🗌 No 🗌
				n details of each claim, c ctive procedures to avoid		

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paid as a loss under any insurance policy.

With respect to the information required to be disclosed in response to the questions above, the proposed insurance will not afford coverage for any claim arising from any fact, circumstance, situation, event or act about which any executive officer of the **Applicant** had knowledge prior to the issuance of the proposed policy, nor for any person or entity who knew of such fact, circumstance, situation, event or act prior to the issuance of the proposed policy.

IDENTIFY FRAUD EXPENSE REIMBURSEMENT COVE	ERAGE
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39. Has the Applicant experienced, in the last three years, a data theft, data breach, or loss of employee, customer or member information?					
B. DII	RECTORS AND OFFICERS	LIABILITY COVERAGE SEC	CTION		
I. SHAREHOLDER INFORMATION					
Total Shares	Common	Preferred	Other		
Authorized					
Outstanding					
Voting Shares Outstanding					
Voting Shares Owned by					
Directors and Officers					
(Direct and Beneficial)					
Number of Voting					
Shareholders	│ f stock, attach a list. The list sh	and includes number of chareh	olders and number of abores		
held in each stock class.			olders and number of shares		
	vs of the Applicant provide indeent permitted by law?		Yes		
Are there any securities the securities of	hat are convertible to voting stootion.	ck?	Yes		
3. List all shareholders that	own greater than five percent of	any class of security:			
Shareholder	Class of Security	Percentage Owned	Director or Officer (Yes or No)		
		%	(122 31 112)		
		%			
		%			
To enter more information, at	tach a separate page.				
 4. Is any shareholder a trust that qualified as an Employee Stock Ownership Plan (ESOP) under Employee Retirement Income Security Act (ERISA) or holds securities for the benefit of employees?					

II. REQUIRED ATTACHMENTS – DIRECTORS AND OFFICERS LIABILITY

As part of this Application, submit the following documents (these documents, and the representations and facts they contain, are made a part of this Application, whether such documents are physically delivered to the Company by the **Applicant** or are obtained by the Company from any public source, including the Internet):

- List of Directors and Officers of the Applicant
- Most recent Annual Convention Statement*
- Most recent Quarterly Convention Statement*
- Most recent Annual Report (Complete Audited Financial Statement)*

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- Most recent Interim Financial Statements*
- Any Private Placement Memorandum or any documents filed with the SEC in the past year
- · Entity organizational chart, including interrelated non-insurance company entities

*Consolidated Financial Statements are preferred. However, if consolidated financial statements are not available for any organization, submit an individual financial statement for such organization.

C. EMPLOYMENT PRACTICES LIABILITY COVERAGE FORM **EMPLOYEE INFORMATION** Complete the following table providing employee information for the 5 states or foreign countries with the greatest number of **Applicant** employees: Number of Employees State or Foreign Country 2. Complete the following table providing the maximum number of employees at any one point during the previous 12 months for the following classifications (regardless of whether they are full or part time): Temporary Union Leased Seasonal 3. Number of employees: a. Compensated less than \$50.000 annually:..... b. Compensated more than \$100,000 annually: 4. Within the past 24 months has the **Applicant** or outside employment counsel completed Exempt: % What percentage of the **Applicant's** employee base is: Nonexempt: Within the past 24 months has the **Applicant** or outside employment counsel completed an audit regarding the classification of individuals as exempt versus non-7. Complete the following table providing employee turnover figures for each of the last three years: **Number of Terminations** Year - 20_ Year - 20 Year - 20 Voluntary Involuntary (excluding layoffs/downsizing) Layoffs/Downsizing 8. Within the past 24 months how many officers have been involuntarily terminated or laid off?... Prior to employee terminations does the **Applicant** consult with: 10. Does the Applicant provide severance packages to terminated or laid off employees?......Yes No If Yes, does the severance agreement include a waiver or release of an

HUMAN RESOURCES

11. a. Does the Applicant have a Human Resources department?					
12. Are all prospective employees required to complete a uniform employment application prior to hire?Yes No					
13. Does the Applicant have an employee handbook that is distributed to all employees?Yes No					
14. Are employees required to acknowle	dge, by signature, receipt of such employe	ee handbook?Yes			
 15. Does the employment application or employee handbook contain an "Employment at Will" statement?					
Guidelines, Policies, Procedures	Formal Written Policy	Employees Sign and			
		Acknowledge Receipt			
Workplace Discrimination	Yes No	Yes No No			
Sexual and Other Workplace Harassment	Yes No No	Yes No No			
Equal Employment Opportunity	Yes 🗌 No 🗌	Yes 🗌 No 🗌			
FMLA	Yes 🗌 No 🗌	Yes 🗌 No 🗌			
Disabled Employees and Accommodations	Yes ☐ No ☐	Yes 🗌 No 🗌			
Retaliation	Yes ☐ No ☐	Yes ☐ No ☐			
Reporting, Investigating and Resolving Employee Complaints	Yes 🗌 No 🗌	Yes 🗌 No 🗌			
Written Performance Appraisals/Reviews	Yes ☐ No ☐	Yes 🗌 No 🗌			
Hiring/Interviewing	Yes 🗌 No 🗌				
Discharge/Termination	Yes 🗌 No 🗌				
periodically reviewed by an attorney	nctices policies, procedures and employee with experience in employment law?	Yes			
	icies or procedures outlining employee co omers, clients, vendors, or other third parti				
general public, customers, clients, ve	19. Does the Applicant have written policies or procedures for dealing with complaints from the general public, customers, clients, vendors, or other third parties for issues involving harassment?				
20. Does the Applicant conduct human resources training on guidelines, policies and procedures for all individuals who handle human resources functions?					
21. Does the Applicant conduct training for employees on issues of discrimination and sexual and other workplace harassment?					
III. REQUIRED ATTACHMENTS –	EMPLOYMENT PRACTICES LIABILITY				
As part of this Application, submit the following documents (these documents, and the representations and facts they contain, are made a part of this Application, whether such documents are physically delivered to the Company by the Applicant or are obtained by the Company from any public source, including the Internet):					

- Most recent annual financial statement of the Applicant
- If the **Applicant** has 500 or more employees, attach employee handbook
- If the **Applicant** has 1,000 or more employees, most recent EEO-1 report
- If the **Applicant** layoffs are either 10% of the workforce or more than 100 employees, complete the Downsizing Supplemental Application

		D. FIC	DUCIARY LIABILIT	Y COVERAGE SE	CTION	
I.	PLAN DAT	`A				
1.	Premium to be	paid by:			Employer:	Trust or Plan:
2.	Complete the ta	able for all plans for v	which coverage is req	uested:		
F	ull Plan Name	Plan Type*	Current Asset Value	Current FYE Annual Contributions	Current Number of Participants	Plan Status**
			\$			
			\$			
			\$			
*=	-4:4 T	DD-D-	fined Denetty DO-	Defined Contribution	F-F00D: W-0	olf Francisco Malford
"EI	ntity Type:		fined Benefit; DC=I	Jeffned Contribution	1S; E=ESOP; VV=S6	eit-Funded vveitare
			Plan; O=Other explanation.			
**F	Plan Status:		<i>explanation:</i> /e; F=Frozen; S=Sold	· T=Terminated		
·			date of freeze, sale	•		
То	enter more infor	mation, attach a sep				
II.	PLAN UND	ERWRITING QUES	TIONS			
3.	3. Is each plan reviewed periodically to assure there are no violations of ERISA (e.g., prohibited transactions or party-in-interest rules)?					
4.	notification requ	uirements and other lities or employer rea	e standards of eligibil provisions of ERISA on the property in violation	or similar foreign law,	or (b) hold	Yes 🗌 No 🗌

5. Has any plan: (a) been the subject of an investigation by the Department of Labor, Internal Revenue Service (IRS), or any similar foreign agency; (b) had its tax exempt status withdrawn

or threatened to be withdrawn by the IRS; (c) filed for an exemption from a prohibited

6. If any plan is a defined benefit plan, has such plan: (a) experienced an event reportable to the Pension Benefit Guaranty Corporation; (b) not been certified by an actuary to be adequately funded in accordance with ERISA's minimum funding standard; or

7. Has any plan: (a) been amended within the last 12 months in a way that will result in the reduction of benefits or are any such amendments anticipated within the next 12 months; or (b) been merged with another plan, terminated or sold within the past two years or is any

If Yes, attach an explanation detailing the implementation, disclosure and any

transaction; or (d) received an adverse opinion as to its financial condition by an independent

(c) been converted into a cash balance plan or is any such conversion expected in the next

If there are no defined benefit plans, check N/A.N/A ☐ Yes ☐ No ☐

such merger, termination or sale anticipated in the next 12 months?......Yes No

If Yes, attach an explanation.

If Yes, attach an explanation.

relevant blackout periods.

12 months?

9.	Does the employer, committee of employer representatives, or union board of trustees have final say over the determination of whether benefits will be paid under any healthcare plan sponsored by the Applicant ?					
10.	0. Does any plan invest in a mutual fund, collective trust or similar investment pool that receives investment management services from the Applicant for a fee?					
11.	Provide the name or	f any firm providing the fo	ollowing services:			
	CPA (Certified Publ Accountant)	ic Attorne	ey	Actuary	Investment Advisor	
III.	REQUIRED AT	TACHMENTS – FIDUCI	ARY LIABILITY			
cor	 \$1,000,000 Plan financial statements for each defined contribution plan, if limit requested is greater than \$5,000,000 or the plan invests in employer securities Employer Securities Supplemental Application, if any plan is an ESOP or if any other defined contribution plan invests in employer securities 					
•						
•	Most recent 5500 of	f all plans	PROFESSIONAL LIA	BILITY COVERAG	E SECTION	
• I.	Most recent 5500 of E. INSU	f all plans		BILITY COVERAG	E SECTION	
	Most recent 5500 of E. INSURANCE C	Fall plans JRANCE COMPANY OMPANY OPERATIONS			E SECTION	
l.	INSURANCE C Indicate the followin a. Claim handling b. Personal injury c. Safety inspectio d. Premium finance e. Insurance const f. Insurance risk n g. Actuarial consul h. Notary services i. Services for inst j. Insurance agent	JRANCE COMPANY OMPANY OPERATIONS g professional services pand adjusting, subrogation rehabilitation: ons, loss control, or safety ing: ulting: unanagement: urance pools (If Yes, protest and broker activity (If Yes)	S INFORMATION Derformed by the Application, or salvage: y engineering: Divide details): Yes, submit an Insurance	ant: Agents Owned Oper	Yes No Testions	
l.	INSURANCE C Indicate the followin a. Claim handling b. Personal injury c. Safety inspection d. Premium finance e. Insurance consult f. Insurance risk in g. Actuarial consult h. Notary services i. Services for insult j. Insurance agen Coverage Appli	JRANCE COMPANY OMPANY OPERATIONS g professional services pand adjusting, subrogation rehabilitation: ons, loss control, or safetying: ulting: ulting: urance pools (If Yes, protest and broker activity (If Yestion): g information for all professions.	S INFORMATION Deerformed by the Application, or salvage: Ly engineering: Divide details): Les, submit an Insurance	Agents Owned Oper	Yes No Testions	
1. 1.	INSURANCE C Indicate the followin a. Claim handling b. Personal injury c. Safety inspection d. Premium finance e. Insurance const f. Insurance risk in g. Actuarial consult. Notary services i. Services for inst j. Insurance agent Coverage Applit	JRANCE COMPANY OMPANY OPERATIONS g professional services pand adjusting, subrogation rehabilitation: ons, loss control, or safetying: ulting: ulting: urance pools (If Yes, protest and broker activity (If Yestion): g information for all professions.	S INFORMATION Deerformed by the Application, or salvage: Ly engineering: Divide details): Les, submit an Insurance	Agents Owned Oper	Yes	
1. 1.	INSURANCE C Indicate the followin a. Claim handling b. Personal injury c. Safety inspection d. Premium finance e. Insurance consult f. Insurance risk in g. Actuarial consult h. Notary services i. Services for insult j. Insurance agen Coverage Appli Provide the followin above only if such services product: Name of	g professional services pand adjusting, subrogation rehabilitation: ons, loss control, or safetying: ulting: urance pools (If Yes, protest and broker activity (If Yeation): g information for all profeservice is offered for a feet	S INFORMATION Derformed by the Application, or salvage: Ty engineering: Divide details): Ses, submit an Insurance of the other than the premium of the Service has been	Agents Owned Open	Yes No Yes Yes No Yes	

\$

3.	With respect to those professional services offered, other than claim handling and adjusting in connection with a contract of insurance issued by the Applicant : a. Are such professional services rendered pursuant to a written contract (including any professional services offered through a third party vendor)?				
4.	providing any form of managed he any contract of insurance through If Yes, attach details, including the		th care in connection withYes No full description of the service provided, and		
II.	CLAIM HANDLING AND REP	ORTING PROCEDURES INFORMATION	N		
5.	Are there written procedures for handling, assessing and monitoring claims against the Applicant or any person proposed for this insurance, in connection with claim handling or any other professional services offered?				
6.	When were such written procedure	es established (mm/yyyy)?			
7.	How often are such written proced	ures reviewed and updated?			
8.	Provide the name, title, and department of any individual responsible for monitoring and ensuring compliance with such written procedures:				
	Name	Title	Department		
	Name	Title	Department		
9.		Title ding to an excess of limit demand:			
		ding to an excess of limit demand:			
10.	Describe the procedure for respon Describe the procedure for respon Provide the name, title, and depar Applicant of any demand made o claim handling or any violation of a	ding to an excess of limit demand: ding to an excess of limit verdict: tment of any individual responsible for the	e receipt of notice on behalf of the ant that includes allegations of bad faith in		
10.	Describe the procedure for respon Describe the procedure for respon Provide the name, title, and depar Applicant of any demand made o claim handling or any violation of a	ding to an excess of limit demand: ding to an excess of limit verdict: tment of any individual responsible for the r claim or suit brought against the Applic any unfair claim practices statute or simila	e receipt of notice on behalf of the ant that includes allegations of bad faith in		
10.	Describe the procedure for respon Describe the procedure for respon Provide the name, title, and depar Applicant of any demand made o claim handling or any violation of a Secretary, General Counsel, Risk	ding to an excess of limit demand: ding to an excess of limit verdict: tment of any individual responsible for the relaim or suit brought against the Applicany unfair claim practices statute or similar Manager, or others) (Control Persons):	e receipt of notice on behalf of the ant that includes allegations of bad faith in ar law (e.g., Head of Claims, Corporate		
10.	Describe the procedure for respon Describe the procedure for respon Provide the name, title, and depar Applicant of any demand made o claim handling or any violation of a Secretary, General Counsel, Risk Name Describe the process for identify	ding to an excess of limit demand: ding to an excess of limit verdict: tment of any individual responsible for the relaim or suit brought against the Applicany unfair claim practices statute or simila Manager, or others) (Control Persons): Title	e receipt of notice on behalf of the ant that includes allegations of bad faith in ar law (e.g., Head of Claims, Corporate Department Claims to the parties responsible for their		
10.	Describe the procedure for respon Describe the procedure for respon Provide the name, title, and depar Applicant of any demand made o claim handling or any violation of a Secretary, General Counsel, Risk Name Describe the process for identify handling:	ding to an excess of limit demand: ding to an excess of limit verdict: tment of any individual responsible for the relaim or suit brought against the Applicany unfair claim practices statute or simila Manager, or others) (Control Persons): Title	e receipt of notice on behalf of the ant that includes allegations of bad faith in ar law (e.g., Head of Claims, Corporate Department claims to the parties responsible for their		
10. 11. 12.	Describe the procedure for responsible the procedure for responsible. Provide the name, title, and depar Applicant of any demand made of claim handling or any violation of a Secretary, General Counsel, Risk Name Describe the process for identify handling: Does the Applicant use any specific	ding to an excess of limit demand: ding to an excess of limit verdict: tment of any individual responsible for the relaim or suit brought against the Applicany unfair claim practices statute or similar Manager, or others) (Control Persons): Title	e receipt of notice on behalf of the ant that includes allegations of bad faith in ar law (e.g., Head of Claims, Corporate Department Claims to the parties responsible for their &O claims?		

16.	16. Do any facultative or reinsurance treaty contracts provide coverage for punitive or extra-contractual damages?				
III.	CLAIM DEPARTMENT OPERA	TIONS INFORMATION			
17.	Provide the following staffing number	rs for the Applicant's home office and f	ield office claim department operations:		
	Staff	# In the Most Recent FYE	# In the Prior FYE		
	im Officers				
	im Managers and Supervisors				
	nior Adjusters (Examiners) nior Adjusters (Examiners)				
	ministrative and Clerical Staff				
Tot					
Ave	erage Adjuster Workload (Open im Files/Number of Adjusters)				
18.	Provide the annual turnover rate for	claim personnel, excluding administrativ	e and clerical positions:		
	Most Recent FYE	Prior FYE	Second Prior FYE		
19.	19. With respect to claim personnel, have there been any employee layoffs, terminations, workforce reductions or retirements resulting from any type of organizational restructuring, or office, branch or facility closing during the past five years or are there any anticipated within the next 12 months?				
20.	Indicate the number of field (regiona	l or branch) claim offices of the Applica	nt:		
21.	What percentage of claims are hand	led within field offices?	<u> </u>		
22.	22. Describe the types of claims that are not handled by field claim personnel, identifying specific classes of business and claim characteristics: If, in response to Question 22 above, field claim personnel do not refer any claims to your home office claim department, provide details.				
23.	If Yes,	-	Yes No		
	a. What percentage of claims is hadb. Are hold harmless agreements n	ndled by outside adjustment services? nade a part of each contract for such out	tside adjustment services?Yes \(\sigma \) No \(\sigma \)		
24.	24. Does the Applicant grant authority to independent agents, third party administrators or managing general agents to negotiate or settle any claims made under any contracts of insurance?				
25.		oyed to handle or defend claims? regularly handled by outside counsel and	d the approximate number of claims:		
	potential conflicts of interest or with	uninsured excess exposures to any own	nnment of outside counsel in matters with er,		

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26.	Does the Applicant have a dedicated coverage review to department?		Vos 🗆	No □
	If No, attach the guidelines and process for coverage revi		res 📋	INO
27.	Describe the Applicant's process for engaging outside contractions	ounsel in coverage matters:		
28.	Describe the Applicant's guidelines and process for de pending:	• • •	ratory judgment a	action is
29.	Has the Applicant established a formal training program	for all claim adjusters?	Yes 🗌	No 🗌
30.	Does the Applicant require state specific fair claims settled <i>If No, attach an explanation.</i>	ement training?	Yes 🗌	No 🗌
31.	Does the Applicant have a claim handling procedural malf No, describe how claim handling expectations and rehandling personnel:	quirements are communicated to a		
	If Yes, does the Applicant provide a copy of the claim hat to all claim adjusters?	procedural manual?	·	
32.	Does the Applicant utilize any software for claim assessing the second of the software is utilized within the claim.	ment or evaluation?handling process:	Yes 🗌	No 🗌
	b. What influence does the software have in determining			
	c. Does compliance with the usage of such tools impact	adjuster performance appraisals?	Yes 🗌	No 🗌
33.	Has the Applicant established written procedures for clain If No, attach an explanation.	m file documentation?	Yes 🗌	No 🗌
34.	Does the Applicant conduct large loss reviews?			No 🗌
	c. Is management provided with the results of such review	ew?	Yes 🗌	No 🗌
35.	Does the Applicant conduct claim file self-audits? If Yes: a. How often are the audits performed? b. Who performs the audits?			No 🗆
	 b. Who performs the audits? c. Are the audit findings communicated to adjusters? d. Do the audit results impact adjuster performance apper. e. Is a response to the audit findings required? f. Indicate the individuals responsible for reviewing the 	raisals?	Yes	No 🗌 No 🗍
	Title	Departme	nt	

	6. Has the Applicant established procedures to ensure that all adjusters are properly licensed in accordance with state laws and regulation?				
IV.	REQUIRED ATTACH	MENTS – INSURANCE COMF	PANY PROFESSIONAL LIABIL	ITY	
cor	ntain, are made a part of t		these documents, and the reduction documents are physically deliverable including the Internet):		
•	Most recent Annual Convention Statement* Most recent Quarterly Convention Statement* Most recent Annual Report (Complete Audited Financial Statement)* Most recent Interim Financial Statements* Any Private Placement Memorandum or any documents filed with the SEC in the past year				
		tatements are preferred. Howe an individual financial statemen	ever, if consolidated financial sta t for such organization.	atements are not available for	
		F. KIDNAP AND RANSO	M COVERAGE SECTION		
I.	ORGANIZATION INF	ORMATION			
1.	Are any operations to be in pharmaceuticals (including If Yes, attach an explanation)		on of foodstuffs, beverages or ?	Yes No	
2.			ons for whom it seeks coverageds, tugs, barges or rigs?		
II.	FOREIGN EXPOSUR	E			
3.			nt take trips outside the United		
	If Yes, provide travel infor	mation for the previous 12 mon	ths and estimates of the upcom	ning 12 months:	
	City and Country of Destination	Number of Trips	Number of Individuals	Average Length of Trips	
То	enter more information, att	ach a separate page.			
4.	Are there any permanent foreign locations of the Applicant ?				
	City and Country of Destination	Number of Locations	Type of Operations (i.e., sales, manufacturing)	Number of Employees	
То	enter more information, att	ach a separate page.	I		
5.	Are steps taken to ensure If Yes, attach an explanati		en traveling outside the United	States?Yes No	
6.	Are steps taken to ensure outside of the United State If Yes, attach an explanation	es?	and Premises permanently loca		

	G. CYBER COVERAGE SECTION	
l.	COMPUTER & NETWORK SECURITY	
1.	What position is responsible for information security? (e.g.: Chief Security Officer) a. To what position within the organization does this person report?	
2.	With respect to computer systems, does the Applicant have (select all that apply): Secondary / backup computer system Business continuity plan Disaster recove Incident response plan for network intrusions and virus incidents If a secondary / backup system is in place, how long before this system is operational?	ery plan
3.	Which of the following does the Applicant currently have in place (select all that apply):	
	 □ Up-to-date, active firewall technology □ Patch management procedures □ Multi-Factor login for privileged access □ Remote access limited to VPN □ Updated anti-virus software active on all computers □ Intrusion detection software □ Valuable / Sensitive Data Backup procedures □ Procedure to test or audit network security controls 	
<u>PE</u>	RSONNEL POLICIES AND PROCEDURES AND VENDOR MANAGEMENT:	
4.	Is employee training conducted regarding security issues and procedures?	Yes 🗌 No 🗌
5.	Is computer access terminated when an employee leaves the company?	Yes 🗌 No 🗌
6.	Are procedures in place regarding the creation and periodic updating of passwords?	Yes 🗌 No 🗌
7.	Are background checks conducted on prospective employees?	Yes 🗌 No 🗌
8.	Are service providers required to demonstrate adequate security policies and procedures?	Yes 🗌 No 🗌
9.	Do contracts with service providers include hold harmless and indemnification agreements?	Yes 🗌 No 🗌
10.	Does the Applicant currently use a Cloud Service Provider in the course of business operations?	Yes 🗌 No 🗌
II.	INFORMATION SECURITY	
11.	Which of the following types of data does the Applicant collect, receive, process, transmit, or maintabusiness activities?	ain as part of its
	☐ Credit/Debit Card Data ☐ Medical Information ☐ Bank Accounts and Employee/HR Information ☐ Social Security Numbers ☐ Employee/HR Information ☐ Intellectual Property	
12.	What is the maximum number of unique individuals for whom you collect, store or process any amouninformation?	ınt of personal
13.	If applicable, is Applicant currently compliant with Payment Card Industry Data Security Standards (PCI-DSS)? A. Total number of annual credit card transactions:	□ No □ N/A □
11	<u> </u>	
	If applicable, is Applicant currently HIPAA compliant? Yes [☐ No ☐ N/A ☐
15.	Does the Applicant encrypt private or sensitive information (<i>if Yes, select all that apply</i>):	Yes No
	☐ Data at rest ☐ Data in transit ☐ Data on mobile devices (e.g. laptops, PDAs, U	JSB arives, etc.)
III.	WEBSITE AND CONTENT INFORMATION	
16.	Does the Applicant have a written intellectual property clearance procedure for content disseminated via the Applicant's website?	Yes 🗌 No 🗍
17	Were any trademarks acquired from others in the past 3 years screened for infringement? Yes	1 No □ N/A □

18. Does the applicant have formal police	cies or procedures to/for:			
 a. Avoid the posting of improper or 	infringing content?	Yes ☐ No ☐		
 Editing or removing controversize distributed, or published by or or 	al, offensive or infringing content from mate a behalf of the Applicant ?	erial Yes ☐ No ☐		
c. Obtain parental permission for c	ollecting data regarding children who use	website? Yes \(\Backsigma \) No \(\Backsigma \) N/A \(\Backsigma \)		
	tent created, displayed or published by the ion of a third party's privacy rights?	e Applicant Yes \(\sum \) No \(\sum \)		
IV. REQUIRED ATTACHMENTS -	CYBER			
	ancial statements if annual revenues exc Security Liability coverage exceeds \$3,00			
H. IDENTIFY FRAU	ID EXPENSE REIMBURSEMENT CO	VERAGE SECTION		
	N.			
I. ORGANIZATION INFORMATIO	JN			
Does the Applicant maintain privace	y policies pertaining to employee informat	ion?Yes		
	ention or loss mitigation protocols for addre			
II. CONTACT INFORMATION				
Contact Name	Email	Phone		
Contact Name	Eman	Filone		
	I. COMPENSATION NOTICE			
For information about how Travelers compensates independent agents, brokers, or other insurance producers, please risit this website: http://www.travelers.com/w3c/legal/Producer Compensation . Disclosure.html f you prefer, you can call the following toll-free number: 1-866-904-8348. Or you can write to us at Travelers, Agency Compensation, One Tower Square, Hartford, CT 06183.				
J. FRAUD WARNINGS				

ALABAMA, ARKANSAS, DISTRICT OF COLUMBIA, MARYLAND, NEW MEXICO, AND RHODE ISLAND: Any person who knowingly (or willfully in MD) presents a false or fraudulent claim for payment of a loss or benefit or who knowingly (or willfully in MD) presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

COLORADO: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

FLORIDA: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

KENTUCKY, **NEW JERSEY**, **NEW YORK**, **OHIO**, **AND PENNSYLVANIA**: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties. (In New York, the civil penalty is not to exceed five thousand dollars (\$5,000) and the stated value of the claim for each such violation.)

LOUISIANA, MAINE, TENNESSEE, VIRGINIA, AND WASHINGTON: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

OREGON: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

PUERTO RICO: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

K. SIGNATURE SECTION

THE UNDERSIGNED AUTHORIZED REPRESENTATIVE (PRESIDENT, CEO, OR OTHER OFFICER ACCEPTABLE TO TRAVELERS) OF THE APPLICANT DECLARES THAT TO THE BEST OF HIS/HER KNOWLEDGE AND BELIEF, AFTER REASONABLE INQUIRY, THE STATEMENTS SET FORTH IN THIS APPLICATION FOR INSURANCE ARE TRUE AND COMPLETE AND MAY BE RELIED UPON BY TRAVELERS. IF THE INFORMATION IN ANY APPLICATION CHANGES PRIOR TO THE INCEPTION DATE OF THE POLICY, THE APPLICANT WILL NOTIFY TRAVELERS OF SUCH CHANGES, AND TRAVELERS MAY MODIFY OR WITHDRAW ANY OUTSTANDING QUOTATION. TRAVELERS IS AUTHORIZED TO MAKE INQUIRY IN CONNECTION WITH THIS APPLICATION.

TRAVELERS IS HEREBY AUTHORIZED TO MAKE ANY INVESTIGATION OR INQUIRY IN CONNECTION WITH THIS APPLICATION. THE UNDERSIGNED AUTHORIZED REPRESENTATIVE AGREES THAT IF THE INFORMATION SUPPLIED IN THIS APPLICATION CHANGES BETWEEN THE DATE OF THIS APPLICATION AND THE EFFECTIVE DATE OF ANY POLICY THAT TRAVELERS MAY ISSUE TO THE APPLICANT, THE UNDERSIGNED WILL IMMEDIATELY NOTIFY TRAVELERS OF SUCH CHANGES, AND TRAVELERS MAY WITHDRAW OR MODIFY ANY OUTSTANDING QUOTATIONS.

THE SIGNING OF THIS APPLICATION DOES NOT BIND TRAVELERS TO OFFER, NOR THE APPLICANT TO PURCHASE, THE INSURANCE. IT IS AGREED THAT THIS APPLICATION, INCLUDING ANY MATERIAL SUBMITTED THEREWITH, WILL BE THE BASIS OF THE INSURANCE AND WILL BE, IN ALL STATES OTHER THAN NC AND UT, CONSIDERED PHYSICALLY ATTACHED TO AND PART OF THE POLICY, IF ISSUED. TRAVELERS WILL HAVE RELIED UPON THIS APPLICATION, INCLUDING ANY MATERIAL SUBMITTED THEREWITH, IN ISSUING THE POLICY.

ELECTRONICALLY REPRODUCED SIGNATURES WILL BE TREATED AS ORIGINAL.

Signature* of Applicant's Authorized Representative (President or CEO)

Title Date

L. PRODUCER INFORMATION (ONLY REQUIRED IN FLORIDA, IOWA, AND NEW HAMPSHIRE)

Producer Signature* Producer Name (Printed)

Agency Name Agency Code License Number

*IF YOU ARE ELECTRONICALLY SUBMITTING THIS APPLICATION TO TRAVELERS, APPLY YOUR ELECTRONIC SIGNATURE TO THIS FORM BY CHECKING THE ELECTRONIC SIGNATURE AND ACCEPTANCE BOX BELOW. BY DOING SO, YOU HEREBY CONSENT AND AGREE THAT YOUR USE OF A KEY PAD, MOUSE, OR OTHER

DEVICE TO CHECK THE ELECTRONIC SIGNATURE AND ACCEPTANCE BOX CONSTITUTES YOUR SIGNATURE, ACCEPTANCE, AND AGREEMENT AS IF ACTUALLY SIGNED BY YOU IN WRITING AND HAS THE SAME FORCE

AUTHORIZED REPRESENTATIVE'S ELECTRONIC SIGNATURE AND ACCEPTANCE PRODUCER'S ELECTRONIC SIGNATURE AND ACCEPTANCE

AND EFFECT AS A SIGNATURE AFFIXED BY HAND.