

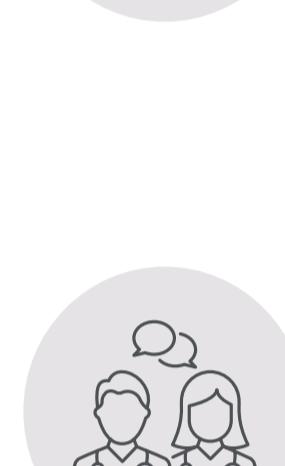
RISK READY

The Rising Cost of Risk

A volatile economy presents new challenges for risk managers and insurance decision makers. We've identified some trends to watch to help keep you Risk Ready.

Social Inflation Escalating Legal Fees and Nuclear Verdicts

Many people now hold corporations broadly responsible – whether fairly or unfairly – and are more willing to award increasingly large (or nuclear) compensation sums. Attorneys looking to capitalize on this shift are aggressively pursuing personal injury clients and larger settlements.



100%
year-over-year increase
in attorney digital
marketing spending.¹



35%
increase in median
jury awards over
\$10 million.²

In these litigious times, Travelers provides the right resources at the right time to help businesses fight back:

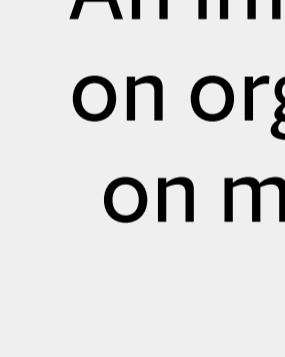


**800 Trial-Ready
Attorneys**



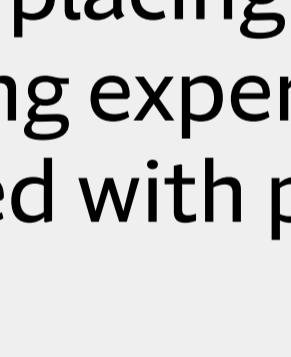
**200 Field-Based Claim
Fraud Investigators**

To minimize the impact
of attorney involvement



**A Dedicated
Team of Nurses**

To assess medical
causation and facilitate
the resolution process



**Proactive Tools and
Strategies: 3D Imaging,
Social Listening and
Mock Jury Trials**

To defend against
inflated damage claims



**Industry-Leading
Claim Professionals**

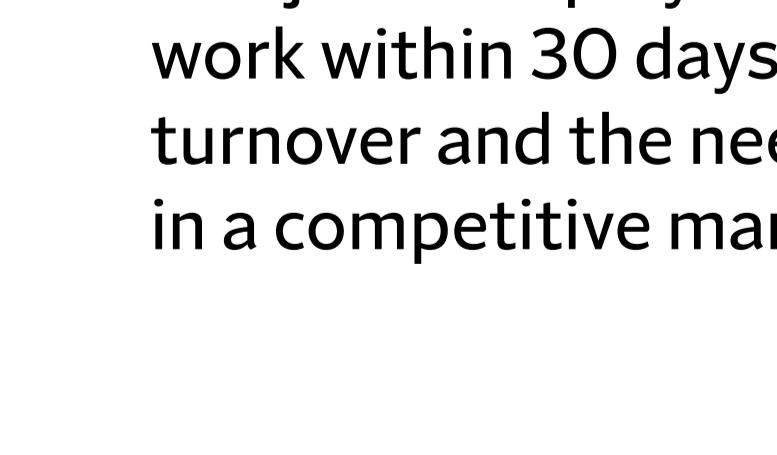
Successfully resolving 90%
of GL claims without litigation

Note: for GL claims closed in 2018 without legal notice being served where statute of limitations has expired.

Changing Labor Markets

Workforces Are Stressed

An influx of first-year hires is placing unprecedented demands on organizations. The widening experience gap is taking its toll on managers who are charged with productivity and training.



First-year employees

have the highest workers comp
claim frequency.³

83%

of tenured employees have taken on six
or more new tasks in the last two years.⁴

40%

of workers who lose time from work have
one or more psychological risk factors.⁵



2/3

of injured employees return to
work within 30 days,⁷ reducing
turnover and the need to hire
in a competitive market.



\$2.4+ billion

in annual savings⁸ achieved
through medical cost
containment strategies.

¹ 2021 Thompson Reuters Research

² Advisen's Loss Database

³ 2022 Travelers Injury Impact Report

⁴ "Job Hoppers Leave Extra Work Behind," May 2022, LinkedIn

⁵ Travelers Lost Time Claims Data

⁶ Travelers Internal Data, 2022

⁷ Travelers 2021 Workers Compensation Data

⁸ Travelers 2021 Workers Compensation Data

