



TODD L. MATTIELLO

**VICE PRESIDENT
CLIENT SERVICES GROUP
TRAVELERS**



Todd Mattiello is currently Vice President, Client Services Group, in National Accounts for Travelers. He is responsible for Constitution State Services (CSS), our TPA offering in the marketplace, and our RMIS organization. In this role, Todd can leverage the full range of our capabilities and resources to help customers, agents and brokers turn risk into opportunity.

A 35+-year veteran of Travelers, Todd began his career in the Connecticut Claim Service Center as a Workers Compensation Claim professional and was later promoted to Unit Manager for workers comp. In 1993, Todd was selected for the Financial Management Leadership Development Program and, upon completion, joined Corporate Finance as a financial analyst.

In 1997, Todd returned to the Claim department in a director role, responsible for claim strategies. Subsequently, he assumed the position of Associate Manager, Connecticut Claim Service Center, and in 2000 was promoted to Claim Manager, Claim Service Center.

Todd played an active role during the St. Paul and Travelers merger in 2003. He later became Vice President of Workers Compensation Claim, responsible for all claim locations on product delivery and strategy.

In 2008, Todd assumed a leadership role in BI Operations, responsible for rating, quoting and issuing policies for National Accounts, First Party and Middle Market Business customers.

In 2011, Todd became Vice President in Personal Insurance Operations, responsible for customer service, which includes the inbound servicing of agent and customer calls across six business centers.

In 2015, Todd assumed a leadership role for the Claim Account Executive organization. Claim account executives' primary responsibility is to support our Business Insurance underwriters in the acquisition of new business, as well as the ongoing retention and customer experience of our existing customers in the large National and Middle Market marketplace.

Todd holds a bachelor's degree in mathematics and business from Central Connecticut State University and an MBA with a concentration in Insurance from the University of Hartford. A supportive leader of talent and recruitment, Todd is currently a member of the Travelers Team Central, working with Central Connecticut State University to build relations on campus.