

## Solvency and Financial Condition Report

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**TRAVELERS INSURANCE DAC**  
**31 DECEMBER 2024**

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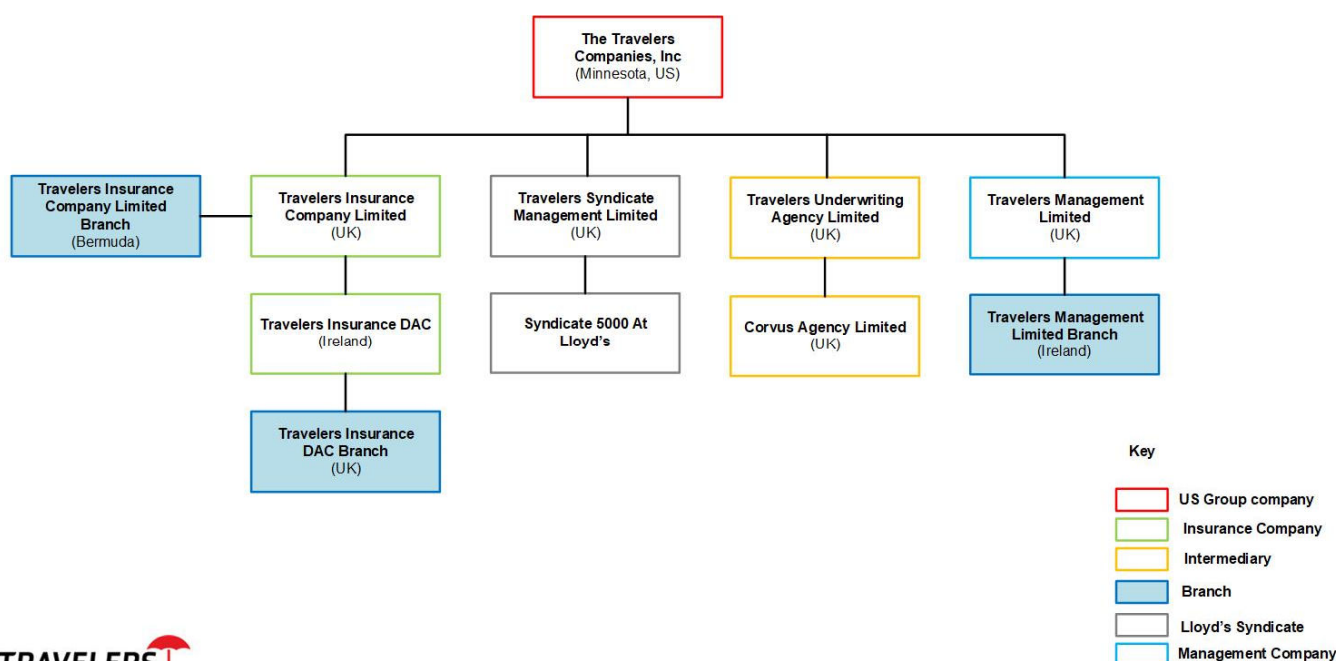
## Executive Summary

### Business and Performance

Travelers Insurance Designated Activity Company (the “**Company**” or “**TIDAC**”) is an Irish regulated entity authorised to carry out non-life insurance business. The ultimate parent company, The Travelers Companies, Inc. (“**TRV**” or “**Travelers**”), is a leading provider of property and casualty insurance based in the United States. The group has more than 30,000 employees and over 150 years’ experience in the insurance industry. Travelers is traded on the New York Stock Exchange as “**TRV**” and is one of the 30 select companies that comprise the Dow Jones Industrial Average. As at 31 December 2024 Travelers reported total assets of US\$133.2 billion (2023 US\$126.0 billion) and shareholders’ equity of US\$27.9 billion (2023 US\$24.9 billion). TIDAC is a wholly owned subsidiary of Travelers Insurance Company Limited (“**TICL**”). TICL, Travelers Syndicate Management Limited (“**TSM**”), Travelers Management Limited (“**TML**”) and Travelers Underwriting Agency Limited (“**TUAL**”), are all wholly owned subsidiaries of TRV. TRV is the ultimate holding company of the Travelers group.

Travelers’ European based operations offer our customers a wide range of general insurance products through the Company, TSM and TICL. The scope of this Solvency and Financial Condition Report (“**SFCR**”) is Travelers Insurance DAC. Business written by the Company only will be relevant to this document. The Company was incorporated in Ireland as XYZ Designated Activity Company on 6 February 2018. It changed its name to Travelers Insurance Designated Activity Company on 4 December 2018.

On 28 January 2019 the Company received authorisation from the Central Bank of Ireland to carry on insurance business in respect of certain non-life insurance classes, and on 28 February 2019, its United Kingdom (“**UK**”) branch was authorised by the Prudential Regulation Authority (“**PRA**”) and Financial Conduct Authority (“**FCA**”) in the UK. The Company’s Third Country Branch application was authorised 5 July 2023.



TIDAC started writing insurance business from 1 April 2019. Since 2019, the Company has written commercial lines insurance in Ireland, Europe and through its branch in London, throughout the UK. UK-based clients with European Economic Area (“**EEA**”) exposures are covered under policies issued by the TIDAC UK branch, and policies covering EEA customers’ risks in the EEA without any UK nexus are issued by TIDAC in Dublin.

The principal activity of TIDAC is the transaction of non-life commercial insurance business. Travelers established TIDAC to continue to develop its general insurance business in Ireland and elsewhere in the EEA following the UK's withdrawal from the EU.

With effect from 1 April 2019 the Company entered a reinsurance arrangement with its immediate parent undertaking, TICL, in the form of an 80% Whole Account Quota Share ("**Quota Share**") reinsurance arrangement. In addition, to reduce the credit risk associated with the material exposure to TICL under the Quota Share arrangement, the net premiums paid by the Company to TICL are held within an escrow account. The assets held within the escrow account can be released to TICL bi-annually once the assets within the account exceed the associated liabilities. The reinsurance arrangement remained in place throughout 2024.

The Company is a provider of insurance solutions targeted at specific customer groups where it can add value with tailored insurance coverage or specific claims handling and risk management expertise. The Company's major target customer groups include technology, healthcare and automotive companies, property owners, solicitors, financial institutions, public and private company Directors and Officers and large corporate insureds.

### Performance

The Company prepares its financial statements in accordance with UK and Irish GAAP in compliance with Financial Reporting Standard 102 – "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and Financial Reporting Standard 103 – "Insurance Contracts". The Company reported a profit after tax for the year of €2.7 million (2023 €6.3 million).

### System of Governance

The Company understands the importance of effective corporate governance, together with a system of internal control that provides relevant information to the Board of Directors.

The Board comprises six directors, two of whom are independent non-executive directors. The Board has two constitutional committees, the Audit Committee and the Risk & Remuneration Committee, the members of both of which are the independent non-executive Board directors and a non-executive director. The Board and each Committee have clear Terms of Reference. Executive management is undertaken by the Management Committee ("**ManCom**"), comprising of senior managers who effectively run the Company. The ManCom reports to the Board on a quarterly basis.

Governance over other aspects of the Company's activities is within the scope of the TIDAC Management Committee, European Executive Risk Committee ("**ERC**"), the TIDAC Finance Committee, the European Underwriting Committee, and certain governance panels which have specific terms of reference. The ERC and European Underwriting Committee consists of members of management of TRV's European operations. Each Committee and Panel is governed by its own terms of reference. The Company ensures that all persons who effectively run the Company, or hold key functions, are fit and proper to undertake their roles. The Company assesses the fitness and propriety of persons performing key functions on an ongoing basis. In addition, Travelers has an annual performance assessment process which measures performance against minimum competencies required for all staff, including those persons effectively running the Company.

The Company's remuneration policy reflects the Company's commitment to achieve a consistent remuneration process and to promote effective risk management.

The Company's risk strategy is articulated in a risk management framework, as well as a number of policies, frameworks and processes, which operate across the three lines of risk management. The "three lines of risk management" model aims to ensure that responsibilities for the risk strategy are operated effectively.

**First Line of Risk Management – Business Management:** Risk owners, embedded within business operations, make up the first line of risk management and are responsible for the day-to-day management of

risk on a continuous basis, as well as delivering this strategy and optimising performance according to a pre-agreed risk appetite.

**Second Line of Risk Management – Oversight:** The second line of risk management primarily comprises the Risk Management, Actuarial and Compliance functions, which provide independent assurance to the Board with regard to the adequacy and effectiveness of risk management practices.

**Third Line of Risk Management – Assurance:** The third line of risk management comprises internal audit, providing an independent and balanced view of the effectiveness of the first- and second-line functions. The third line of risk management has direct access to the Board and is independent of management.

The internal control system is designed to ensure that the Company achieves its objectives through operational effectiveness and efficiency, robust financial reporting and compliance with rules, regulations and policies. The tone for the control environment is set by the Board of Directors and the ManCom, all of whom are committed to a culture of management integrity, transparency and honesty, and who attribute high importance to the establishment and maintenance of a strong system of internal controls. A key aspect of the internal control framework is a robust risk management framework that ensures strong processes exist for risk identification, risk measurement and risk monitoring, and that ensures appropriate risk mitigation strategies are in place. Internal controls are documented in the risk control policies and the accompanying policies and procedure documents. The operation of these internal controls and risk identification processes is monitored by the four control functions, namely the Compliance function, the Internal Audit function, the Actuarial function and the Risk Management function.

## Risk Profile

Insurance Risk is the major risk to which the Company is exposed and is the main driver of its capital requirements. Insurance risk is monitored by the European Underwriting Committee, comprising senior underwriting staff including the PCF-18 (Head of Underwriting) and PCF- 16 (Branch Manager) as well as members of the European Actuarial, Reinsurance, Legal, Compliance and Claims functions. The Committee ensures adherence to the Board determined appetite in terms of product, line of business, geographical exposure, line sizes and rating adequacy. The Company's underwriting strategy is in line with the Travelers European strategy and includes limits on the Company's total exposure to specific risks together with limits on geographical and industry exposures. The aim is to ensure a well-diversified portfolio with no excessive exposure in any one industry, line of business or geographical region.

Reserving Risk is managed by the Finance Committee. The Company's in-house actuaries perform a reserving analysis on a quarterly basis, liaising closely with underwriters and claims handlers. The use of proprietary and standardised modelling techniques, internal and external benchmarking, and the review of claims development patterns are all instrumental in mitigating reserving risk. The aim of the quarterly reserving analysis is to produce a probability-weighted average of the expected future cash outflows arising from the settlement of incurred claims. These projections include an analysis of claims development compared to the previous 'best estimate' projections.

The Finance Committee performs a comprehensive review of the projections, both gross and net of reinsurance, and following this review makes recommendations to the Company's Board of Directors of the appropriate claims provisions to be established. In arriving at the level of claims provisions carried, a margin is applied over and above the actuarial best estimate.

A high inflationary environment began in 2021 and started to moderate from 2023 onwards. At the year end inflation levels were close to the European Central Bank and Bank of England's targets of 2%. The Company continually monitors and reviews the potential impact of inflation on the value of its insurance liabilities and the pricing of risks. The valuation of insurance liabilities takes into account the effects of inflation as well as other societal and economic factors. The Company has carefully considered the impact of the recent inflationary environment on its business plan and has reviewed the inflation assumptions for all classes. The

key assumptions affecting the loss ratios are the extent of excess inflation and the proportion of exposure inflation assumed to be captured within pricing.

There were no other changes to the measures used to assess material underwriting risk exposures during the period.

Market Risk is managed by employing a thoughtful investment philosophy that focuses on appropriate risk-adjusted returns. It invests wholly in high quality government and corporate fixed interest securities. In line with previous years, the Company continued to invest wholly in high quality government and corporate bonds. These are considered as a single asset class and are managed together.

Credit Risk is managed through the thoughtful analysis and selection of individual counterparties and the use of limits and managed exposures to individual counterparties. There were no changes to the material credit risk exposures during the year, nor to the measures used to assess those material risk exposures.

The Company has an Operational Risk Policy which is reviewed and approved annually by the ERC and the Board. The operational risk profile includes risks from processes, people, systems and external events.

There were no changes to the material operational risk exposures during the year, nor to the measures used to assess those material risk exposures.

The Company has no material liquidity risk exposures.

## Valuation for Solvency purposes

The valuation of assets and liabilities on a Solvency II and UK and Irish GAAP basis as at 31 December 2024 is summarised below.

	Solvency II	UK and Irish GAAP	Difference
	€m	€m	€m
<b>Assets</b>	744.4	906.9	(162.5)
<b>Gross Technical Provisions</b>	573.0	681.9	(108.9)
<b>Other Liabilities</b>	24.8	75.3	(50.5)
<b>Excess of Assets over Liabilities</b>	146.6	149.7	(3.1)

The valuation of assets and liabilities on a Solvency II and UK and Irish GAAP basis as at 31 December 2023 is summarised below.

	Solvency II	UK and Irish GAAP	Difference
	€m	€m	€m
<b>Assets</b>	638.3	818.4	(180.1)
<b>Gross Technical Provisions</b>	474.1	589.5	(115.4)
<b>Other Liabilities</b>	23.9	87.0	(63.1)
<b>Excess of Assets over Liabilities</b>	140.3	141.9	(1.6)

For the Company, the excess of assets over liabilities is lower on a Solvency II basis than under UK and Irish GAAP for 2024 (2023 lower than). This difference reflects the impact of the risk margin, offset by the benefit of discounting of Technical Provisions under Solvency II.

## Capital Management

The Company uses the Solvency II Standard Formula to calculate its regulatory Solvency Capital Requirement (“SCR”). The Company does not use any undertaking specific parameters. The amount of the Company’s SCR as at 31 December 2024 was €72.3 million (2023 €66.8 million). The Company was in compliance with its regulatory capital requirements throughout the year and through to the date of this report.



## A. Business and Performance

### A.1 Business

#### Name and legal form of the undertaking

Travelers Insurance Designated Activity Company is a company limited by shares and is incorporated in Ireland. Its registered office address is Third Floor, Block 8, Harcourt Centre, Charlotte Way, Dublin 2. The Company was incorporated in Ireland as XYZ Designated Activity Company on 6 February 2018. It changed its name to Travelers Insurance Designated Activity Company on 4 December 2018.

On 28 January 2019 the Company received authorisation from the Central Bank of Ireland to carry on insurance business in respect of certain non-life insurance classes. On 28 February 2019, its UK branch was authorised by the PRA and FCA in the UK and subsequently received its authorisation as a third country branch on 5 July 2023. TIDAC started writing insurance business from 1 April 2019. The Company writes commercial lines insurance in Ireland, Europe and, through its branch in London, throughout the UK. UK-based clients with EEA exposures are covered under policies issued by the TIDAC UK branch, and policies covering EEA customers' risks in the EEA without any UK nexus are issued by TIDAC in Dublin.

The principal activity of TIDAC is the transaction of non-life commercial insurance business. Travelers established TIDAC to continue to develop its general insurance business in Ireland and elsewhere in the EEA following the UK's withdrawal from the EU.

#### Organisational group structure

TRV is a holding company principally engaged, through its subsidiaries, in providing a wide range of commercial and personal property and casualty insurance products and services to businesses, government units, associations and individuals. TRV is incorporated as a general business corporation under the laws of the state of Minnesota and is one of the oldest insurance organizations in the United States, dating back to 1853. The principal executive offices of TRV are located at 485 Lexington Avenue, New York, New York 10017. TRV also maintains executive offices in Hartford, Connecticut, and St. Paul, Minnesota.

TRV is the immediate and ultimate parent undertaking and controlling party of TICL and provided 100% of its capital. In turn, TICL is the immediate parent undertaking of the Company and provided 100% of its capital. TRV is also the immediate and ultimate parent undertaking of TSM, which manages Travelers Syndicate 5000 at Lloyd's, and TML, which provides operational support to the Travelers European operations. TSM's capital is provided by two corporate capital providers, F&G UK Underwriters Limited and Aprilgrange Limited. TRV is the immediate and ultimate parent undertaking and controlling party of both capital providers.

Travelers Underwriting Agency Limited ("**TUAL**") is an intermediary based in the UK who is authorised and regulated by the Financial Conduct Authority ("**FCA**") and was in compliance with its capital requirements throughout the year. TRV is the ultimate and immediate parent undertaking of TUAL.

On 2 January 2024, a subsidiary of the Company's ultimate parent undertaking, TRV, purchased Corvus Insurance Holdings Inc., a US headquartered cyber insurance managing general underwriter. The acquisition included Corvus Agency Limited, a UK-based managing agent and Corvus Underwriting GmbH, a German-based managing general agent of the Company. As part of the Corvus integration project, TUAL purchased Corvus Agency Limited on 1 February 2025.

#### Name and contact details of the supervisory authority responsible for the financial supervision of the undertaking and the group

The Central Bank of Ireland ("**CBI**") is responsible for the prudential and conduct supervision of the Company. The CBI can be contacted at PO Box 559, New Wrapping Street, North Wall Quay, Dublin 1 D01 F7X3, Ireland.

The Company and its UK Branch are members of a group based in the United Kingdom. The PRA is responsible for the prudential supervision of TIDAC UK, TICL and the TICL group. The PRA can be contacted at

20 Moorgate, London, EC2R 6DA, United Kingdom. The FCA is responsible for the conduct regulation of TICL and the Company's UK Branch. The FCA can be contacted at 12 Endeavour Square, London, E20 1JN, United Kingdom.

At the time of writing, there was no delegated act determining that the prudential regime of the United Kingdom, Solvency UK, was equivalent to the Solvency II Directive. In accordance with Regulation 248(3)(b)(v) of the Directive, as TIDAC is the only EEA insurance undertaking in the group, the CBI is a group supervisor under Solvency II Regulations.

The State of Connecticut Insurance Department ("**Connecticut Insurance Department**") is the designated group-wide supervisory authority for The Travelers Companies, Inc. pursuant to the Connecticut Insurance Holding Company System Regulatory Act. The Connecticut Insurance Department can be contacted at 153 Market St, Hartford, CT 06103, USA.

Given the amount of business TRV conducts outside of the United States, the Connecticut Insurance Department hosts and leads a supervisory college of Travelers and coordinates the participation of insurance supervisors from the jurisdictions where the group has insurance operations, including the PRA and CBI. The majority of TRV's consolidated group assets and statutory capital and surplus are held by U.S. domiciled insurance companies. The Connecticut Insurance Department directly regulates the majority of the total U.S. domiciled insurer assets of TRV. As part of its group-wide regulatory requirements, the Connecticut Insurance Department monitors the group's financial results and conducts financial analysis at both the group and legal entity level. Additionally, the Connecticut Insurance Department conducts financial examinations of the insurance subsidiaries over which it has direct regulatory authority. The Connecticut Insurance Department receives annual Holding Company filings at the group level with extensive disclosure of Travelers group and subsidiary activities, and governance, including notice or approval of transactions with affiliates, depending on the materiality of such transactions. As part of the Connecticut Insurance Department's requirements pertaining to enterprise risk management, the Department requires the annual filing of a group ORSA and conducts an analysis of the ORSA, including discussions with the group's management.

### **Material lines of business and geographical area**

In 2024, the Company wrote commercial lines insurance in Ireland and in the UK through its branch located in London. The Company also covered risks located outside of Ireland and the UK, on a freedom of services basis (in the EEA), generally in support of its Irish and UK based insureds. This includes proportional reinsurance in non-EU locations accepted through the Company's participation in the International Network of Insurance ("**INI**") network.

Following completion of a Part VII transfer from TICL to TIDAC on 1 October 2019, the Company also holds liabilities relating to insurance written in TICL branches in the Netherlands, France and Germany that have been in run-off since 2001, and business written in TICL's branch in Ireland prior to 1 April 2019.

Approximately 53.4% (2023 58.6%) of the Company's 2024 gross premiums were written from the UK. The Company is a provider of insurance solutions targeted at specific customer groups where it can add value with tailored insurance coverage or specific claims handling and risk management expertise. The Company's major target customer groups include technology, healthcare and automotive companies, property owners, solicitors, financial institutions, public and private company Directors and Officers and large corporate insureds.

### **Post Balance Sheet Events**

There were no known post balance sheet events.

## Performance

The Company reported results in 2024 of a combined ratio of 101.3% (2023 87.1%) and a profit for the year after tax of €2.7 million (2023 €6.3 million).

Gross premiums written ("GWP") were €217.5 million (2023 €240.1 million). The two most material lines of business were Third Party Liability and Fire and Other Damage to Property, which respectively comprised 71.7% (2023 74.0%) and 20.5% (2023 18.3%) of GWP in 2024. The decrease in GWP year on year is predominantly driven by proactive underwriting action and rating challenges seen in the Bond and Specialty division.

Net earned premiums ("NEP") were €39.9 million for 2024 (2023 €41.7 million). Claims incurred and operating expenses were €25.3 million (2023 €25.9 million) and €15.1 million (2023 €10.4 million) respectively, with a loss ratio of 63.4% (2023 62.1%) and an expense ratio of 37.9% (2023 25.0%).

The increase in expenses year on year was due to higher operational and commission costs in 2024. The operational costs predominantly increased due to a planned increase in headcount and TIDAC's share of outfitting the new London office.

## Material related party transactions

Certain elements of the Company's reinsurance programme are placed with affiliated group undertakings. All Surety business written by the Company is 100% reinsured with Travelers Casualty & Surety Company of America.

The Travelers Indemnity Company provides excess coverage as part of the Company's property catastrophe reinsurance (a £50m excess of £10m layer) and financial institutions reinsurance (a £5m excess £5m) programmes, each of which are placed 100% with the Travelers Indemnity Company.

The Travelers Indemnity Company also participates as a reinsurer on certain of the Company's reinsurance programs that are largely placed externally. In most cases, the Travelers Indemnity Company accepts only a small share of such programmes.

Under the 80% whole account quota share reinsurance with TICL, the Company ceded €146.8 million (2023 €163.6 million) written premiums during the year.

On 2 January 2024, a subsidiary of the Company's ultimate parent undertaking, TRV, purchased Corvus Insurance Holdings Inc., a US-based cyber insurance managing general underwriter. The acquisition included Corvus Underwriting GmbH, a German-based managing general agent of the Company. There were no changes in trading conditions with Corvus Underwriting GmbH in the year.

All expenses and salary costs continue to be borne in the first instance by the group's UK management services company, TML, and some services are provided by affiliated group companies in the US to TML for the benefit of the Company pursuant to an intercompany services agreement. Investment management is outsourced to The Travelers Indemnity Company, an affiliated group company.

No distribution has been made to the shareholder during the year or is proposed as at the year end.

## External auditor

The Company's external auditor for 2024 is Forvis Mazars. Forvis Mazars can be contacted at Harcourt Centre, Block 3, Harcourt Road, Dublin 2, Ireland.

## A.2 Underwriting performance

The Company's results for the year on a UK and Irish GAAP reporting basis were as follows:

	2024	2023	Change
	€m / %	€m / %	€m / %
GWP	217.5	240.1	(22.6)
NWP	36.8	40.8	(4.0)
NEP	39.9	41.7	(1.8)
Incurred claims	(25.3)	(25.9)	0.6
Operating expenses	(15.1)	(10.4)	(4.7)
Underwriting Result	(0.5)	5.4	(5.9)
Loss Ratio	63.4%	62.1%	1.3%
Expense Ratio	37.9%	25.0%	12.9%
<b>Combined Ratio</b>	<b>101.3%</b>	<b>87.1%</b>	<b>14.2%</b>

In 2024 the Company reported an underwriting loss of €0.5 million (2023 profit of €5.4 million) and a 101.3% (2023 87.1%) combined ratio. GWP written from Ireland represented 46.6% (2023 41.4%) of the business written, with 53.4% (2023 58.6%) being written through the Company's UK branch.

The two most material lines of business for the Company were General Liability and Fire and Other Damage to Property, representing 71.7% (2023 74.0%) and 20.5% (2023 18.3%) respectively of the total GWP. The General Liability combined ratio was 97.4% (2023 91.0%), while the Fire and Other Damage to Property line of business had a combined ratio of 110.0% (2023 51.0%). Further information on underwriting performance by material line of business over the reporting period can be found at Form S.05.01.02 within the quantitative returns in the Appendices to this report.

The Company's loss ratio in 2024 was 63.4% (2023 62.1%). The loss ratio deterioration reflects the lower premiums earned in the year.

The expense ratio on a UK and Irish GAAP reporting basis was 37.9% (2023 25.0%). The increase in expenses year on year was due to higher operational and commission costs in 2024. The operational costs predominantly increased due to a planned increase in headcount and TIDAC's share of outfitting the new London office.

## A.3 Investment performance

During the year the Company invested wholly in high quality government and corporate bonds. These are considered as a single asset class and are managed together. The total investment return for the year was a gain of €9.1 million (2023 €11.9 million loss). The composition of the investment return for the period to 31 December was as follows:

	2024	2023	Change
	€m	€m	€m
Investment income	5.9	4.0	1.9
Realised investment gains	0.2	-	0.2
Realised investment losses	(1.5)	(1.6)	0.1
Unrealised investment gains	4.7	9.6	(4.9)
Investment expenses	(0.2)	(0.1)	(0.1)
<b>Total investment return</b>	<b>9.1</b>	<b>11.9</b>	<b>(2.8)</b>

Realised investment losses have arisen as bonds bought above par value have subsequently been sold or matured.

Unrealised investment gains are reported directly in equity on a UK and Irish GAAP basis. No investments in securitisations were made in either period. The investment portfolio does not include any shares in any

other Travelers group entity. Management of the investment portfolio is outsourced to an affiliated TRV group undertaking, The Travelers Indemnity Company. Investment portfolios are managed in accordance with the investment guidelines set out in the Company's Investment and Market Risk Policy, which is approved by the Company's Board annually. Investment reviews with the investment manager are conducted quarterly by the Company's Finance Committee.

During 2024 central banks started to decrease interest rates, the net impact of these conditions resulted in an unrealised investment gain of €4.7 million (2023 gain €9.6 million).

#### **A.4 Performance of other activities**

The Company did not have any material other income or expenses outside of its regular trading activities.

#### **A.5 Any other information**

During the year the Company produced a total comprehensive income on a UK and Irish GAAP basis of €7.7 million (2023 €14.8 million gain). Shareholder's funds increased from €141.9 million in 2023 to €149.7 million. The movement year on year is due a combination of profit during the year and unrealised gains on investments.

## B. System of Governance

### B.1 General information on the system of governance

#### B.1.1 Governance structure

The Company's Board comprises six directors. Two of the directors are independent non-executive directors. A new group non-executive director has recently joined the Board. The Board has two constitutional committees: the Audit Committee and the Risk and Remuneration Committee. Each Committee has three members; the independent non-executive directors and the new group non-executive director.

The Board has ultimate responsibility for the Company's affairs and has a duty to make decisions and take actions in the interest of shareholders and stakeholders. "Matters Reserved for the Board" include the following issues:

- Strategy and Management
- Structure and capital
- Financial reporting and controls
- Delegation to management
- Corporate governance

The main responsibilities of the Audit Committee are to assist the Board in discharging its responsibilities and include:

- Oversight of the Company's financial and non-financial reporting processes, effectiveness of internal systems and controls and the external auditors.
- Review of the annual financial statements, auditors' opinions and reports, and to monitor management responses.
- To serve as a check and balance over the integrity of the Company's financial reporting processes.
- Provide a forum to discuss objectively and candidly any audit problems or other difficulties encountered by the external auditors in the course of the audit process, any legal matter that could have a significant impact on the Company's financial statements or other concern raised by internal audit or management.
- Consider whistle-blowing reports and processes.

The main responsibilities of the Risk and Remuneration Committee are to assist the Board in discharging its responsibilities for monitoring Risk, Compliance and Remuneration as follows:

- Oversight of the effectiveness of the Risk function, the ERM, ORSA and other key risk activities to include resourcing and monitoring.
- Review of risk appetite and strategy, monitoring of the risk register and assurance that there is awareness of risk culture across the business units.
- Review of policies and procedures to ensure risk assessments are undertaken in accordance with risk appetite and risk tolerance.
- Ensuring the effectiveness of the whistleblowing procedures.
- Approve the compensation philosophy and ensure that appropriate policies and procedures are in place and properly administered in compliance with regulatory requirements.
- Monitor the Company's succession plans and assess the diversity of senior management.
- Oversight of the effectiveness of the Compliance function, resourcing and monitoring of communications with regulators and approval of the annual Compliance plan.
- Oversight of compliance with legal and regulatory requirements, including risk management and the fair treatment of customers.

At an executive level, the Company is managed by the ManCom, comprising of the senior managers who effectively run the Company. The ManCom is chaired by the CEO. The CEO is a member of the Board and presents a quarterly CEO report to the Board which includes details of matters discussed by the ManCom. The ManCom considers the following matters on a regular basis:

- Development of strategy, assessment and control of risk and resourcing.
- Implementation and management of strategy, operational plans, policies, procedures and budgets.
- Monitoring of underwriting, operations and financial performance.
- Providing regular updates to the Board and its Committees and escalation of issues as appropriate

Governance over the Company's financial risks is provided by the Finance Committee, chaired by the CFO, which meets on quarterly basis. The CFO reports monthly to the ManCom on financial performance and risks, and quarterly to the Audit Committee and the Board.

Governance over the Company's risk management is provided by the ManCom and ERC which include executive pre-approved control functions ("PCFs"). The ERC consists of members of senior management from each of the Travelers European operations. The CRO reports monthly to the ManCom, quarterly to the ERC, Risk and Remuneration Committee and to the Board.

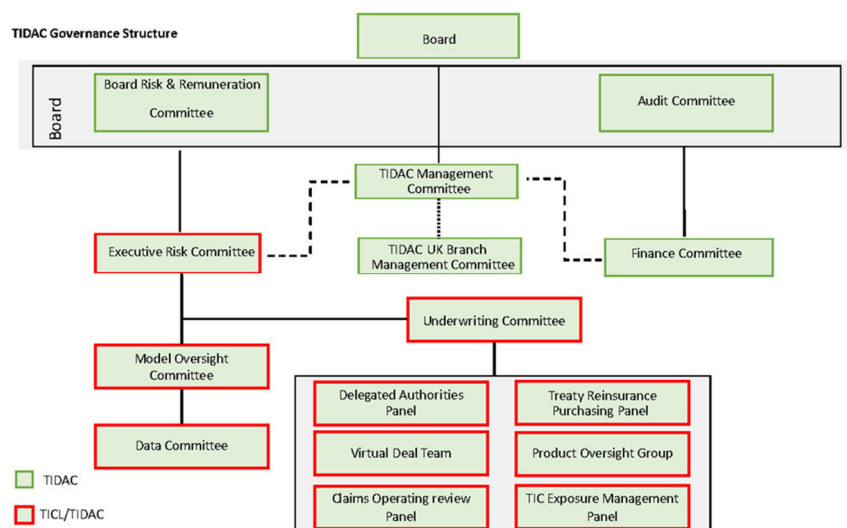
The Head of Actuarial Function reports monthly to the ManCom and quarterly to the Board and Audit Committee.

Decisions relating to reinsurance activities are made by the European Reinsurance Purchasing Panel which reports into the European Underwriting Committee. Decisions relating to reserving are considered by the Finance Committee. The interrelationship of various committees and panels is subject to regular internal review.

Following the authorisation of the TIDAC UK branch, a UK Branch ManCom has been established with members from Underwriting, Finance, Claim, Compliance, Legal and Risk. Terms of Reference for the committee have been put in place. Committee meetings occur on a quarterly basis and are chaired by the UK Branch Manager. The Chair of the UK Branch ManCom reports separately to the TIDAC ManCom and the TIDAC Board detailing the key highlights from the committee meetings.

Governance over underwriting matters is provided by the Travelers European Underwriting Committee, which meets quarterly. The Travelers European Underwriting Committee consists of members of management from Travelers European operations. The Company's Head of Underwriting is member of the European Underwriting Committee. Underwriting performance is reported monthly to the ManCom and quarterly to the Board. The governance structure includes various committees and panels relating to specific activities.





### B.1.2 Remuneration Policy

The Company has adopted the Travelers European Remuneration Policy (“**Remuneration Policy**”). The purpose of the Remuneration Policy is to define the minimum standards, and roles and responsibilities, relating to remuneration of employees within the Company. The policy reflects the Company’s commitment to achieve a consistent remuneration process and to promote effective risk management. The Remuneration Policy states that the Company is committed to measuring both the actual performance and the underlying level of risk assumed to achieve that performance. As to risk mitigation, all planned individual compensation actions, including fixed and variable elements will be reviewed in a robust and disciplined manner internally at several layers of management, in addition to a review with the Risk & Remuneration Committee of the Board of Directors. This review will be facilitated by the VP, Human Resources - Europe and seeks the Risk & Remuneration Committee’s ratification of compensation for senior managers.

In addition, compensation of each employee is reviewed by their line manager, functional manager, CEO and the VP, Human Resources - Europe, and the equivalent functional roles within the Company’s parent company.

Compensation for more senior staff is delivered through a combination of base salary and incentive compensation, consisting of an annual cash bonus and stock-based, long-term incentive awards, all of which are performance based.

**Base salary** - Base salaries are reviewed annually, and adjustments are made from time to time as management deems appropriate to recognise performance, changes in duties and/or changes in the competitive marketplace. Base salary will comprise a significant proportion of total compensation.

**Performance-Based Annual Cash Bonus** - Annual bonuses are always discretionary and are based upon the individual performance of each employee as well as that of the Company and The Travelers Companies, Inc. as a whole. The following factors are used to determine the appropriate annual cash bonus that should be paid to an employee:

- the performance of the employee;
- compensation market practices as reflected by external vendor compensation surveys;
- performance of the Company relative to financial measures set in the business plan, prior year’s performance and the performance of industry peers; and
- performance of The Travelers Companies, Inc. relative to financial objectives.

Additional qualitative factors are also considered, such as:

- the effective management of risk; and
- the demonstration of individual or leadership competence, teamwork and innovation.



**Performance-based long-term incentives** - Certain employees are eligible for long-term incentives in the form of The Travelers Companies, Inc. stock awards. Eligibility is determined by job criteria, while award decisions are made with consideration of individual performance. These performance-based awards are designed to ensure individuals have a continuing stake in the long-term success of The Travelers Companies, Inc., and the Company.

As employees acquire increasing responsibility, more of their compensation is variable and tied to The Travelers Companies, Inc.'s performance. Higher levels of management will receive proportionally more of their award in the form of stock options and performance shares, in alignment with the impact they have on the direction of the Company which can inevitably impact The Travelers Companies, Inc. stock price. Lower levels of management and individual contributors will receive most of their entire award in the form of restricted stock units.

### **B.1.3 Supplementary Pension Scheme or early retirement scheme for members of the administrative, management or supervisory body and other key function holders**

The Company's remuneration policy does not include any supplementary pension or early retirement scheme for members of the Board or key function holders.

Details of the remuneration of the members of the Board is disclosed in the Company's report and accounts, in accordance with the requirements of the applicable law and accounting standards (UK & Ireland Generally Accepted Accounting Practice) including FRS102, the financial reporting standards applicable in the United Kingdom and the Republic of Ireland.

All executive directors and senior managers may participate in the Mercer Defined Contribution Master Trust. The Company contributes additional amounts under a matching scheme depending on the individual's own contributions.

### **B.1.4 Material Transactions during the reporting period with shareholders, with persons who exercise a significant influence on the undertaking, and with members of the administrative, management or supervisory body**

Under the Quota Share arrangement in place with TICL assets of €483.2 million (2023 €434.1 million) were held in an escrow account at the year end. The year-end reinsurance recoverable balance under the arrangement was €426.8 million (2023 €363.0 million).

## **B.2 Fit and Proper Requirements**

The Company has an Accountability Regime and Fitness and Propriety Framework. The purpose of the Fitness and Propriety Framework is to:

- i. identify the key functions that are of specific importance to the sound and prudent management of the business, and
- ii. set out the policies and procedures for the fit and proper assessment of the individuals that perform key functions, including, but not limited to, every person in respect of whom an application for regulatory approval is made.

Fitness and propriety checks are made before an individual is appointed to a key function and periodically thereafter. The Company needs to ensure that key function holders are fit for their roles by having appropriate qualifications and experience, and proper by having a good reputation and appropriate integrity. These checks include the following:

- i. At least two interviews conducted by the hiring manager and at least one other permanent member of staff.
- ii. Background check process which will include, as a minimum:
  - a. Criminal records check (where legally permissible);
  - b. Credit check;

- c. Verification of previous employment for the last seven years (unless the individual has been continuously employed by a Travelers group company during this period);
- d. Verification of educational and professional qualifications; and
- e. Reasonable steps to obtain appropriate references from the person's current and previous employers.

The Company will assess the fitness and propriety of persons performing key functions on an on-going basis. The frequency of ongoing due diligence assessments will be dependent on the role undertaken and the minimum regulatory requirements, but will be at least every three years, and sooner if a specific issue arises. Annually, each person performing a key function will be asked to certify that there have been no changes to their criminal record, credit or competency status since the date of the last background check or annual certification, and they will continue to comply with all F&P requirements.

The Company has an annual performance assessment process which sets out the minimum competencies required for those persons effectively running the Company. These minimum competencies against which performance is measured include Performance Management of others, Employee Engagement, Customer Outcomes, Governance, Compliance, and acting with integrity, due care, skill and diligence. The fitness and propriety assessment forms part of the individual's appraisal/performance review and involves consideration of the following:

- the person's role and responsibilities by reference to their job description (and, for approved persons only, the approved person competency set and scope of responsibilities document (as applicable));
- whether the individual has attended the necessary training (including risk and compliance training) in order to remain competent and capable to perform the role;
- the individual's business conduct; and
- whether the person has performed his or her key function in accordance with the relevant conduct standards (which apply to that individual).

## B.3 Risk management system including the own risk and solvency assessment

### B.3.1 Risk management system

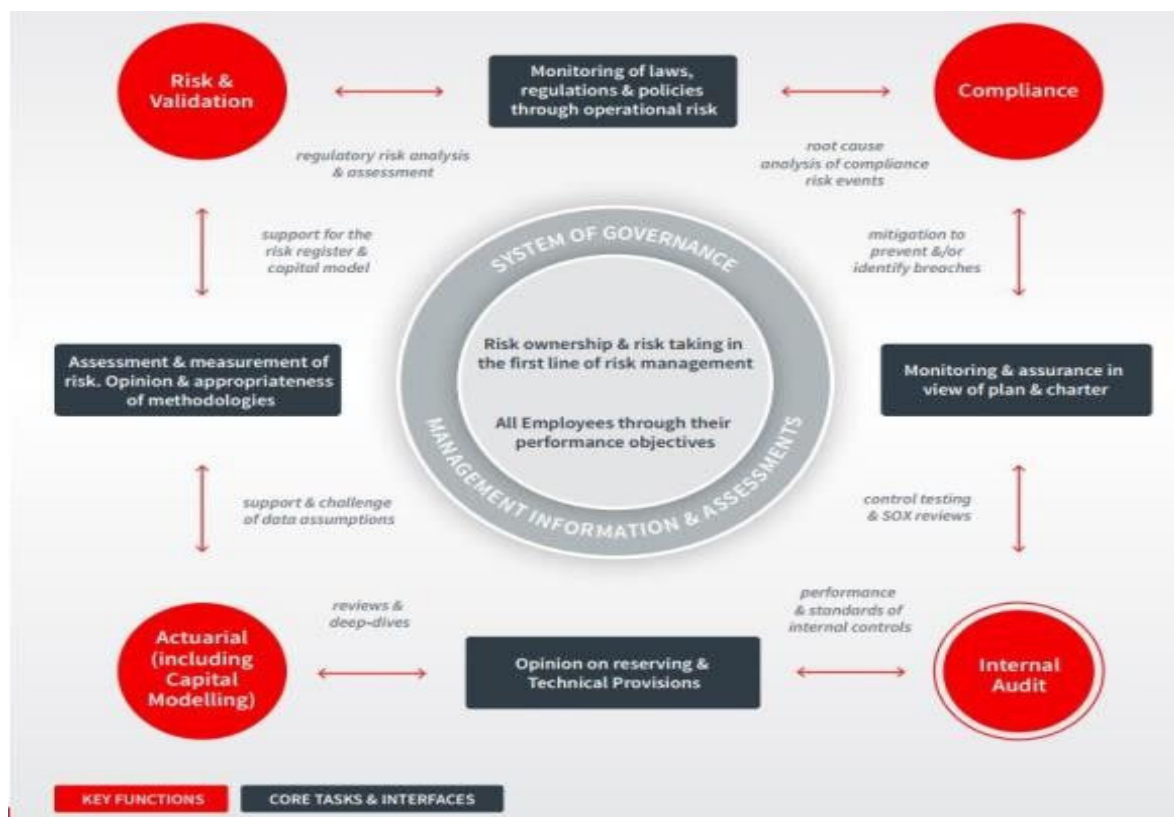
The risk strategy is articulated in an overarching Risk Management Framework ("RMF") as well as a number of policies, frameworks and processes which operate across the three lines of risk management. The Company's RMF is designed to help assure that the Company achieves its objectives through operational effectiveness and efficiency, robust financial reporting and compliance with laws, regulations, and policies. The RMF requires assessment of the impact that risks may have on the forward-looking strategy; this considers a range of current, future, internal and external risks to business planning and capital management.

The Company's RMF links to the Company's parent's identification of significant risks. The RMF is implemented by the risk management function which monitors and reviews the risk profile and the effectiveness of risk management activities on a continuous basis. The Risk Management Function is led by the Chief Risk Officer, who is a member (and Deputy Chair) of the ERC and reports to the Board and the Risk & Remuneration Committee.

Risk management has a fundamental role in both the business planning process and the monitoring of progress against those plans. The Company's business planning process turns the strategy into a set of objectives and targets that are articulated and cascaded across the Company. Development of these plans and objectives/targets considers the risks to which the Company is exposed.

To manage risk across the business, the Company has adopted the "three lines of risk management" model and has established four key control functions that operate per the requirements of the Solvency II Directive (Actuarial, Risk, Compliance and Internal Audit). These functions work across all of the three lines of risk

management to help manage the range of risks to which the Company is exposed. These key functions are responsible for providing oversight of, and challenge to, the business and to provide assurance to the Board in relation to the Company's internal control framework.



Responsibilities in the risk strategy are summarised as:

### The First Line of Risk Management – Business Management

Risk Owners, embedded within business operations, make up the first line of risk management and are responsible for the day-to-day management of risk on a continuous basis, as well as delivering the strategy and optimising performance according to pre-agreed risk appetite.

### The Second Line of Risk Management – Oversight

The second line of risk management primarily comprises the risk management, actuarial and compliance functions. The second line of risk management provides independent assurance to the Board with regards to the adequacy and effectiveness of risk management.

### The Third Line of Risk Management – Assurance

The third line of risk management involves the Audit Committee, supported by the independent Internal Audit Function and External Auditors. Internal Audit follows a risk-based methodology and provides independent assurance to the Boards and Executive Management and oversees the effectiveness of the First and Second Line functions, remaining independent of management.

The Boards & Senior Management maintain primary ownership & responsibility for risk management & internal control. They (1) Set the tone from the top (2) Establish the Risk Strategy & Risk Appetite (3) Approve the RMF & Compliance Plan / Charter & other key documents (4) Accept, transfer or mitigate material risks (5) Use risk & compliance intelligence to inform important business decisions.

First Line of Risk Management	Second Line of Risk Management		Third Line of Risk Management
<p>The first line of risk management are the Risk Owners, &amp; Employees in their business areas, who on a daily basis manage, monitor &amp; report on business performance.</p> <p>Business areas include: Underwriting; Distribution; Claim; Operations; HR; Marketing; Finance; ABIA; Legal; IT; Ceded Re; SP&amp;E; Facilities</p> <p><b>Responsibilities include:</b></p> <ul style="list-style-type: none"> <li>Own, design &amp; monitor processes to identify &amp; manage business risks &amp; opportunities.</li> <li>Maintain business owned policies &amp; procedures, including those linked to risk &amp; compliance to identify, manage, mitigate, monitor &amp; report risks.</li> <li>Implement requirements of the Risk Management Framework &amp; associated risk &amp; compliance policies / processes.</li> <li>Measure &amp; assess risks through metrics, risk drivers, risk events &amp; emerging risks.</li> </ul>	<p>Led by the ERM Team &amp; the Compliance Function. They are responsible for embedding the TRVE RMF, Compliance Charter (&amp; other key risk / compliance documentation) &amp; work closely with their TRV colleagues for business benefit. They provide high quality monitoring, advice, training &amp; regularly report to the Boards, Regulators, TRV Group (US) &amp; other stakeholders (e.g. rating agencies &amp; business partners).</p>		<p>TRVE internal audit function operates under the TRV Corporate Audit Charter to provide an independent review &amp; evaluation of the system of internal control.</p> <p><b>Responsibilities include:</b></p> <p>Provide objective, independent, risk-based internal control evaluations of financial integrity, operational effectiveness, compliance with rules &amp; regulations, &amp; system and data integrity relating to all TRVE business units &amp; legal entities across the first &amp; second lines of risk management.</p>
	<p><b>Risk Function</b></p> <ul style="list-style-type: none"> <li>Independently develop &amp; embed the RMF, RAF, ORSA Policy, Group Risk Policy &amp; RCSA Process to meet business &amp; regulatory requirements.</li> <li>Support &amp; monitor first line adherence to risk requirements. Develop &amp; maintain risk training resources.</li> <li>Aggregate risk efficiently across all first line business areas &amp; escalate priority risks to senior management.</li> <li>Ensure risks outside of pre-agreed limits are escalated to senior leaders.</li> <li>Advise &amp; report on risk management actions &amp; issues including those linked to emerging risks &amp;/or new business initiatives.</li> <li>Perform independent control tests &amp; develop/maintain Archer.</li> </ul>	<p><b>Compliance Function</b></p> <ul style="list-style-type: none"> <li>Set the standards for compliance management linked to business objectives through the Compliance Plan &amp; Charter. Develop &amp; maintain compliance policies, procedures &amp; training resources with the objective of efficiently meeting business &amp; regulatory requirements.</li> <li>Monitor compliance, &amp; actively collaborate across the range of products to maintain consistent standards of evaluation for the benefit of policyholders.</li> <li>Aggregate compliance &amp; regulatory risk across all business areas. Escalate priority compliance risks including those linked to regulatory changes &amp;/or new business initiatives.</li> <li>Perform independent sampling &amp; testing of compliance / regulatory controls.</li> </ul>	

\* TRVE has the meaning of the UK and Irish operations of The Travelers Companies Inc.

Key risk management information, linked to the risk strategy, including specific risk appetite metrics and risk assessments, are employed across the entirety of the business to measure and monitor the level of risk taking actually occurring, and to provide a view of the Company's progress against its business plans. The Risk Management Function facilitates production and provides oversight of this key risk management information, through the risk register, which enables the Company effectively to identify, assess, measure and monitor individual and aggregated risks frequently. Risk register metrics and assessments also provide appropriate inputs into capital modelling and forecasting processes (e.g. the ORSA, and other internal requirements). The risk register and associated reporting is integrated into the organisational structure as Risk and Control Owners (the majority of who are in the first line of risk management) frequently review the risks to which the Company is exposed with review and challenge by the Committees and the second line of risk management.

### B.3.2 Own Risk and Solvency Assessment (ORSA)

The ORSA process is an ongoing and forward-looking process of the Company's reflection and assessment of its own risks to ensure it holds enough capital for current and future solvency needs as well as assessment of non-solvency risks.

The Company's ORSA process has the following objectives:

- To develop and embed an ongoing process enabling the assessment of the Company's own solvency needs that takes into account its specific risk profile, approved risk appetite limits, and its short- and medium-term business and capital strategies.
- To provide sufficient information that enables management to:
  - Ensure continuous compliance with regulatory capital requirements relating to Solvency Capital Requirements ("SCR"), Minimum Capital Requirements ("MCR"), and technical provisions.



- Test, validate and challenge its short- and medium-term business and capital strategies, and understand the capital resources required to support them.

The ORSA process is embedded in the first line of risk management, and focuses on the Company's business model, the portfolio of its products and customers, its risk profile, its plans over the short to medium term, and capital management. The outputs of the ORSA process are documented in the annual ORSA report. In the ORSA report, the Company describes its risks, the capital it requires against these risks and the risk management work that assures policyholder benefits. Its production is governed by the Travelers Europe ORSA Policy ("**ORSA Policy**") which is owned by the Chief Risk Officer and reviewed at least annually by the Board and the ERC. The ORSA report is reviewed and approved by the Board and is expected to be submitted at least annually to the CBI to advance its statutory objectives of ensuring the safety and soundness of the firms it regulates, and contributes to securing an appropriate degree of protection for policyholders.

In order to achieve the Company's ORSA objectives and fulfil its obligations, the ORSA requires adequate and robust processes to assess, monitor and measure risks, including non-quantifiable risks such as reputational, strategic, and group risks alongside overall solvency needs. This is primarily achieved through the RMF which provides a structured process across the business that links business planning, monitoring and assessment of the risks and capital profile which facilitates the incorporation of insights and findings into business planning. The high-level principles are presented below.



The ORSA considers both the regulatory and economic capital position of the Company. The regulatory capital position is calculated using the Standard Formula which is calibrated to a 1 in 200 risk of ruin on a one-year basis. Annually the Company assesses the appropriateness of the Standard Formula as the basis for calculating its regulatory capital requirement and documents this assessment within its ORSA. This assessment is performed by comparing the results under the Standard Formula to the results derived when using the Company's own capital model. For economic capital purposes, the Company targets holding sufficient capital over the three-year planning time horizon to maintain its AM Best "A++ (Superior)" rating. As set out in the ORSA, the Company uses its own capital model and assessment of its risk profile to determine its economic capital requirement ("**ECR**").

The ORSA process is facilitated by the Company's Enterprise Risk Management ("**ERM**") and Capital Modelling Functions in line with their requirements as documented in the RMF. ERM utilise the Company's risk register and capital model to assist management to identify, measure and monitor risks to the business plan and solvency.

### B.3.3 Climate Related Financial Risks

Climate related financial risks are considered in the Risk Management Framework and ORSA process. Sustainability at Travelers means performing today, transforming for tomorrow and fulfilling our promise to our customers, communities and employees. TIDAC follows the climate strategy of TRV, which can be found at: <https://sustainability.travelers.com/>. Information relating to managing changing climate conditions can be found at: [https://asset.trvstatic.com/download/assets/Travelers\\_TCFDReport2023.pdf/93114e88b97011efa5e28e42e80f1a8f](https://asset.trvstatic.com/download/assets/Travelers_TCFDReport2023.pdf/93114e88b97011efa5e28e42e80f1a8f)

## B.4 Internal Control System

The internal control system is designed to help ensure that the Company achieves its objectives through operational effectiveness and efficiency, robust financial reporting, strong financial and operating controls and compliance with laws, regulations and policies.

The tone for the control environment is set by the Company's parent, the Board of Directors and the ManCom who are committed to a culture of management integrity, transparency and honesty, and who attribute high importance to the establishment and maintenance of a strong system of internal controls. A key aspect of the internal control framework is a robust risk management framework that ensures strong processes exist for risk identification, risk measurement and risk monitoring and that ensures appropriate risk mitigation strategies are in place. Internal controls are documented in the risk control policies and the accompanying policy and procedure documents. The operation of these internal controls and risk identification processes is monitored by the four control functions, namely the Compliance function, the Internal Audit function, the Actuarial function and the Risk Management function.

### B.4.1 Delegation of Responsibilities

Delegation of responsibilities to PCFs and their reporting lines are set out in the Management Responsibilities Map ("MRM") The MRM is maintained by the Head of Compliance and is updated on a quarterly basis, as required.

### B.4.2 Compliance Function

Responsibilities of the Compliance Function are set out in the Compliance Charter and annual Compliance Plan, both of which are approved by the Risk & Remuneration Committee on an annual basis.

Key projects for the Compliance Function are the ongoing implementation of the Individual Accountability Framework ("IAF"), which includes the Senior Executive Accountability Regime ("SEAR"), the Conduct Standards and enhancements to the Fitness and Propriety ("F&P") regime and enhancements to the Company's Consumer Protection Risk Management framework

In addition, various internal control policies identify roles and responsibilities allocated to the Compliance Function. The Compliance Function is responsible for assisting the business in discharging its regulatory obligations. This involves helping the business in identifying, managing, monitoring and resolving compliance risks and issues, assisting with the implementation of controls around regulatory risk, encouraging the right culture across all levels of the firm and providing the Board and senior management with assurance that key regulatory risks are being appropriately managed. In particular, the Compliance Function will monitor how the business has discharged its regulatory obligations using a combination of thematic reviews and continuous monitoring and reporting, as set out in the annual Compliance Plan.

The escalation procedure for a possible non-compliant issue is via the Compliance Report to the ERC, the Risk and Remuneration Committee and the Board, or through more immediate escalation to the individual Board member or relevant key function if a matter is material and requires more urgent action. In the unlikely event that appropriate remedial action is not taken following escalation of a material issue, the Compliance Function will notify the appropriate regulatory authorities of the matter. During 2024, the members of the

Compliance Function were based in Dublin and London.

The Head of Compliance monitors the team's resources on a continuous basis throughout the year. Their objective is to ensure that the available resources are sufficient to complete the annual Compliance Plan within the stated timeframe and to provide the expected level of assurance.

Compliance is owned by the Board, with due attention given on Board and Risk & Remuneration Committee agendas.

The Compliance Function reports:

- Quarterly to the Board;
- Quarterly to the Risk & Remuneration Committee;
- Quarterly to the European Executive Risk Committee;
- Monthly to the TIDAC ManCom
- Quarterly to the European Underwriting Committee;
- As required to the European Product Oversight Group;
- Following completion of a Compliance Review, Specific Project or Continuous Monitoring to Board members, senior management and all stakeholders; and
- Monthly to the European Operating Committee.

## B.5 Internal Audit Function

The Internal Audit Function is managed by the Company's designated Head of Internal Audit, who is an employee of TML but has a direct reporting line into the Head of Internal Audit Function in the US. In addition, the Head of Internal Audit has a direct reporting line to the Chair of the Audit Committee and meets each year with the Audit Committee without executive management in attendance.

Each Business Unit and function within the Company is subject to internal audit review on a risk-based cycle. An audit plan is prepared each year and approved by the Audit Committee on behalf of the Board. Reports are issued following each audit and circulated to senior management, both locally and within the group in the United States. The issues identified are tracked through to resolution to ensure they are addressed on a timely basis.

The audit plan considers the materiality of each area, the results of prior years' audits and the quantum of change being experienced across each area of the business. The current year's plan is therefore determined on a risk-based selection of areas to be addressed. The plan is sufficiently flexible to be changed mid-year if new circumstances arise. Any proposed changes in scope are agreed by the Audit Committee and on behalf of the Board.

Internal Audit evaluates the adequacy and effectiveness of the internal controls in each area it audits and structures its work around four key risk management objectives, namely:

- Financial statement integrity
- Operational effectiveness
- Compliance with local laws and regulations
- System and data integrity

The Head of Internal Audit has no other role within the Company and has no additional responsibilities.

The Internal Audit Function reports quarterly to the Audit Committee (with summary to the Board). Summaries of audit activity are also provided quarterly to the Executive Risk Committee.

## B.6 Actuarial Function

Article 48 of the Solvency II Directive requires the Company to have an actuarial function and for that function to report to the Board formally on technical provisions, reinsurance arrangements and underwriting policy. The Company utilises Travelers Europe's in-house team of actuaries to perform this role. The Actuarial

function is also engaged in pricing, reserving and management information related activities. The department is structured in line with the functions the team needs to perform and has a separate pricing and reserving team. This reduces the potential to create a conflict of interest.

The Head of Actuarial function has a reporting matrix to the CEO of the Company to ensure that the Actuarial function is not unduly influenced by the Underwriting Function.

The Actuarial Function Reports and the Opinions on the ORSA, Underwriting Policy and the Reinsurance Arrangements are produced annually and presented to the Board by the Head of Actuarial function, having first been reviewed by the ERC. The Board exercises appropriate additional oversight over the reserving process by receiving quarterly reports from the Company's actuarial team which are presented by the Head of Actuarial function. Detailed review of the quarterly reserve reports is delegated to the Finance Committee and on an annual basis the Audit Committee meets with the Head of Actuarial function and the External Auditors to receive reserve reports and to discuss reserving issues. Controls over the Board and Company's senior management having an undue influence on the activities of the Actuarial function arise from the maintenance of professional standards of conduct by the in-house actuarial team, oversight from external auditors and peer reviews by other actuaries within the wider Travelers organisation.

## B.7 Outsourcing

The Outsourcing and Third Party Risk Management Policy – Europe (the “**Outsourcing Policy**”) sets out the minimum standards, and roles and responsibilities, relating to the outsourcing of a process, a service or an activity (a ‘function’) by or on behalf of the Company, and ensures compliance by the Company with all applicable regulations and guidance when entering into outsourcing arrangements (including the requirements of Solvency II and the CBI's Cross-industry Guidance on Outsourcing).

The Outsourcing Policy sets out appropriate governance and risk management processes to ensure that the potential risks associated with an outsourcing arrangement are effectively identified, assessed, monitored and managed. These processes include:

- Identifying an individual within the business who is accountable and responsible for the outsourcing arrangement;
- Assessing each proposed outsourcing arrangement to determine whether it is critical or important taking into account the criteria provided within applicable regulatory guidance. Such critical or important arrangements are subject to additional controls;
- Carrying out a risk assessment;
- Carrying out due diligence (including cyber security, where appropriate);
- Entering into a written agreement with the service provider;
- Carrying out ongoing monitoring and oversight; and
- Establishing and documenting a business continuity plan, exit strategy and termination process.



The Company currently has the following outsourcing arrangements in place, which have been assessed as being critical or important:

Type of Arrangement	Description of Outsourced	Location of Service Provider
Intragroup	Travelers operates a hybrid arrangement pursuant to which a service company provides staff to, and procures services for, the Company	UK
Intragroup	IT infrastructure, security and support services	USA
Intragroup	Investment management and treasury services	USA
Intragroup	Delegation of underwriting authority in relation to standalone cyber risks.	Germany
Third party	Insurance policy administration services and claims administration services	India
Third party	Delegation of claims handling authority in relation to certain motor related claims	UK
Third Party	Delegation of underwriting authority in relation to certain financial institution and management liability risks	Germany
Third Party	Delegation of underwriting authority in relation to certain financial institution and management liability risks	Denmark Norway Sweden Finland Spain

## B.8 Any other information

This system of governance is considered by the Board, the ManCom and the ERC to be appropriate for the nature, scale and complexity of the Company's business.

## C. Risk Profile

### C.1 Underwriting Risk

Underwriting risk as at 31 December 2024 comprised 71.7% (2023 69.0%) of the undiversified basic SCR.

#### C.1.1 Material Risk Exposures

The Company has an Insurance Risk Policy (which covers underwriting risk) which is reviewed and approved annually by the ERC, the Risk & Remuneration Committee and the Board. Underwriting risk includes the following exposures:

- **Claims:** Inadequate management of claims and inconsistent or inappropriate case reserving.
- **Large Loss Frequency and Severity:** Potential for the frequency and severity of claims payments to be different to plan estimated for large losses or catastrophes.
- **Portfolio Aggregation:** Inadequate or ineffective supervision of aggregate exposure appetite, or over reliance on methods of aggregation. Failure to accumulate insurance exposures in an accurate and timely manner, or within established appropriate risk appetite levels.
- **Pricing and Selection:** Inadequate pricing or selection of risks that fails to appropriately assess the underlying risk exposures.
- **Reinsurance:** Failure for reinsurance to effectively protect capital and profits in line with the risk appetite guidelines.
- **Reserving:** Uncertainty as to the timing or amount of claims cash flows. Eventual claim payments are different to the reserves estimated for those liabilities.
- **Underwriting portfolio management:** Failure to predict the effect of industry, economic or market trends on individual classes of business profitability, leading to an unprofitable underwriting strategy.
- **Delegated Underwriting:** Deficient oversight and management of Delegated Underwriting Authorities.
- **Cyber Underwriting:** Prudential risks emanating from underwriting contracts that are exposed to cyber-related losses resulting from malicious acts and non-malicious acts involving both tangible and intangible assets.

A high inflationary environment began in 2021 and started to moderate from 2023 onwards. Year end inflation levels were close to the European Central Bank and Bank of England's targets of 2%. The Company continually monitors and reviews the potential impact of inflation on the value of its insurance liabilities and the pricing of risks. The valuation of insurance liabilities takes into account the effects of inflation as well as other societal and economic factors. The Company has carefully considered the impact of the recent inflationary environment on its business plan and has reviewed the inflation assumptions for all classes. The key assumptions affecting the loss ratios are the extent of excess inflation and the proportion of exposure inflation assumed to be captured within pricing.

#### C.1.2 Material Risk Concentrations

Geographically the major risk concentrations are to Ireland and the UK and by peril the largest nat-cat exposure is to a large windstorm event with consequent storm surge. The underwriting portfolio with the largest overall exposure concentration is the Professional Indemnity coverage within the General Liability line of business.

Whilst reserve risk diversifies across lines of business, it is dominated by our long-tail classes and is exposed to systemic risks such as claims inflation, legal rulings or changes in settlements.

We do not anticipate any significant changes to our material risk concentration during the business planning time period.

### C.1.3 Material Risk Mitigation

The European Underwriting Committee oversees the management of underwriting risk and in particular ensures adherence to the Board determined risk appetite in terms of product, line of business, geographical exposure, line sizes, and rating adequacy. The underwriting strategy includes limits on the Company's total exposure to specific risks, together with limits on geographical and industry exposures. The aim is to ensure a well-diversified book is maintained with no over exposure in any one industry, line of business or geographical region. The European Underwriting Committee meets quarterly and addresses new product ideas, emerging claims issues, product and line of business profitability issues, as well as monitoring the overall portfolio performance.

Contracts can contain a number of features which help to manage the underwriting risk such as the use of deductibles, limits and aggregate caps. The Company uses sophisticated modelling tools to monitor and manage the concentration of exposure from weather events and to ensure they remain within the Board's risk appetite. Authority limits are accorded to individual underwriters based on their experience. The Company also makes use of reinsurance to mitigate the risk of incurring significant losses linked to any one risk or any one event, principally risk excess of loss and property catastrophe reinsurance. Where an individual exposure is in excess of Company's appetite additional facultative reinsurance is also considered. On a monthly basis, performance reviews are conducted to monitor premium production, business mix, rating adequacy and claims activity relative to targets set out in the Company's annual business plan. On an annual basis each portfolio is subjected to a detailed review to identify actions to be taken to improve performance where necessary and opportunities to further develop the portfolio.

The Finance Committee oversees the management of reserving risk. Travelers Europe's in-house Actuaries perform a reserving analysis on a quarterly basis liaising closely with underwriters and claims handlers. The use of proprietary and standardised modelling techniques, internal and external benchmarking, and the review of claims development patterns are all instrumental in mitigating reserving risk. The aim of the quarterly reserving analysis is to produce a probability-weighted average of the expected future cash outflows arising from the settlement of incurred claims. These projections include an analysis of claims development compared to the previous 'best estimate' projections.

The Finance Committee performs a comprehensive review of the projections, both gross and net of reinsurance and following this review makes recommendations to the Board of Directors of the appropriate claims provisions to be established. In arriving at the level of claims provisions carried a margin is applied over and above the actuarial best estimate.

### C.1.4 Risk Sensitivity and Sensitivity Analysis

The major underwriting risk sensitivities are to the adequacy of reserves established at 31 December 2024 and to the projected loss ratio at which business will be written in the next twelve months. Should the net reserves established at 31 December 2024 deteriorate by 10% the net impact on Own Funds, after application of the Quota Share, will be to reduce them by €11.5 million (2023 €9.5 million).

Should the loss ratio projected for the 2025 year deteriorate by 10 points, the impact on 2025 Own Funds would be a deterioration of €5.1 million (2023 €4.2 million).

The above sensitivity analysis' result in capital surplus positions between €59.5 million and €65.9 million (2023 between €60.7 million and €65.9 million), and associated SCR coverage between 179% and 187% (2023 between 186% and 194%).

## C.2 Market Risk

### C.2.1 Material Risk Exposures

Market risk as at 31 December 2024 comprised 16.1% (2023 19.9%) of the undiversified basic SCR.

The Company's material market risk exposures are to interest rate risk and asset price risk on its fixed income investment portfolio and foreign currency risk through having unmatched foreign currency assets and liabilities.

As at 31 December 2024 the Company had an investment portfolio comprised of government and corporate bonds with a market value of €234.7 million (2023 €220.9 million). All investments are high quality, highly liquid and traded on a recognised investment exchange and as such comply with the prudent person principle embedded in the Solvency II directive. The Company does not use derivatives other than to mitigate risk and has not utilised derivatives during 2024.

The Company's foreign currency exposures primarily are to Sterling, through its branch in the UK, and to the US dollar through business written denominated in US dollars and through transactions with affiliated group companies based in the United States.

There were no changes during the year to the measures used to assess material market risk exposures.

### C.2.2 Material Risk Concentrations

The Company's most material investment exposure is to the bonds of the MassMutual Global Fund. At 31 December 2024 the market value of its holding was €9.3 million (2023 MassMutual Global Fund €9.0 million) or 4.0% (2023 4.0%) of its investment portfolio. MassMutual Global Fund is also the Company's largest investment in corporate bonds (2023 largest corporate bond €9.0 million or 4.0% of investment holding).

As at 31 December 2024, the Company had a foreign currency exposure surplus to Sterling of €3.6 million (2023 surplus of €18.5 million), representing 2.5% (2023 13.2%) of its Own Funds, and to US dollars a deficit of €4.2 million (2023 deficit €6.1 million), representing -2.9% (2023 -4.4%) of its Own Funds.

### C.2.3 Material Risk Mitigation

Management of the Company's investment portfolio is outsourced to TIC, an affiliated group company. The investment strategy is agreed annually by the Board and performance against this strategy is reviewed quarterly in meetings between the investment manager and the Finance Committee. The Company employs a thoughtful investment philosophy that focusses on appropriate risk-adjusted returns. It invests wholly in high quality government and corporate fixed interest securities. Limits are in place to manage exposures to particular industries and individual counterparties. The term of the invested assets purchased are set to approximate the duration of the underlying insurance liabilities.

The Company aims to match foreign currency assets and liabilities by currency, with any surplus being held in Euro. Any foreign currency surpluses or deficiencies are actively managed, on at least a quarterly basis, by selling or buying currency assets.

The Finance Committee monitors market risk and foreign currency exposures and adherence to the Company's risk appetite.

### C.2.4 Risk Sensitivity

The major market risk sensitivities are to a significant change in interest rate expectations, the financial impairment of an individual investment counterparty or a significant movement in foreign currency rates.

### C.2.5 Sensitivity Analysis

The investment portfolio typically has a relatively short duration approximating the term of the insurance liabilities. If interest rates had risen by 200 basis points as at 31 December 2024, Own Funds would have reduced by €11.9 million (2023 €10.7 million).

The failure of its largest corporate investment counterparty as at 31 December 2024 would cost the Company €9.3 million (2023 €9.0 million), or approximately 6.3% (2023 6.4%) of its Own Funds.

The impact of a 10% movement in the exchange rate for the largest currency exposure would reduce the Company's own funds by €0.6 million (2023 €1.4 million) as at 31 December 2024.

The above sensitivity analysis' result in capital surplus positions between €70.5 million and €86.1 million (2023 between €62.8 and €73.4 million), and associated SCR coverage between 201% and 219% (2023 between 193.9% and 209.7%).

## C.3 Credit Risk

### C.3.1 Material Risk Exposures

Credit risk as at 31 December 2024 comprised 12.3% (2023 11.0%) of the undiversified basic SCR.

The Company's material credit risk exposures are to investment counterparties, through its fixed income investment portfolio, and to reinsurers, brokers and policyholders through its insurance underwriting activities.

There were no changes to the Company's material credit risk exposures during the period, nor to the measures used to assess those material risk exposures.

### C.3.2 Material Risk Concentrations

The Company's biggest investment counterparty is the MassMutual Global Fund (2023 MassMutual Global Fund). At 31 December 2024 the market value of its holding was €9.3 million (2023 MassMutual Global Fund €9.0 million) or 4.0% (2023 4.0%) of its investment portfolio. The Company's single largest holding in a corporate bond was €9.3 million (2023 €9.0 million) or 4.0% (2023 4.0%) of its investment portfolio.

The single biggest external reinsurer exposure as at 31 December 2024 was €2.4 million (2023 €2.8 million). The single biggest internal reinsurer exposure was to TICL under the Quota Share reinsurance arrangement at €426.8 million (2023 €363.0 million), representing 57.3% (2023 56.9%) of the Company's assets. This has an associated escrow account arrangement. The balance of assets held within the escrow account as at 31 December 2024 was €483.2 million (2023 €434.07 million).

There was no material exposure to any individual policyholder or broker.

### C.3.3 Material Risk Mitigation

Credit exposures are managed through the thoughtful analysis and selection of individual counterparties and the use of limits to manage exposures to individual counterparties.

Investment analysts within the Company's group provide reports on industry sectors and individual investment counterparties. The Company invests only in high quality and highly liquid assets that are traded on recognised investment exchanges and are rated "A-" or higher with S&P Global Ratings.

The Company purchases reinsurance only from those reinsurers who meet the Travelers group reinsurance security standards. Reinsurance counterparties are subject to a rigorous internal assessment process by reviewing ratings provided by rating agencies and other publicly available information. The Company utilises

resources from the Travelers group in managing this risk.

In addition, the Company has an 80% Quota Share arrangement in place with TICL, its immediate parent. The net premiums paid by the Company to TICL are held within an escrow account. The assets held within the escrow account cannot be released to TICL until the assets within the account exceed the associated liabilities and are reviewed on a bi-annual basis.

Proactive credit control procedures are in place to limit outstanding balances owed by reinsurers, brokers and policyholders.

The Finance Committee monitors credit risk and the Company's adherence to its appetite for credit risk.

### C.3.4 Risk Sensitivity

The key risk sensitivities for credit risk are to the failure of an individual counterparty, or to a market wide event, such as an economic recession or large insured Catastrophe loss, that impairs the financial security of a number of counterparties at the same time.

### C.3.5 Sensitivity Analysis

Failure of the largest corporate bond counterparty and external reinsurer counterparty at the same time as at 31 December 2024 would reduce own funds, after tax by €10.2 million (2023 €10.3 million), representing approximately 7.0% (2023 7.3%) of its Own Funds.

The above sensitivity analysis would result in a capital surplus position of €69.6 million (2023 €63.2 million), and associated SCR coverage of 204.2% (2023 194.7%).

Due to the existence of risk mitigation by way of the escrow account, a sensitivity analysis to the failure of TICL as a reinsurer under the Quota Share reinsurance arrangement has not been performed.

## C.4 Liquidity Risk

### C.4.1 Material Risk Exposures

The Company has no material liquidity exposures. The Company has no external debt, it is well capitalised, and it has a highly liquid investment portfolio whose duration is set to match the duration of its insurance liabilities.

There were no changes to the material liquidity risk exposures during the period, nor to the measures used to assess those material risk exposures.

### C.4.2 Material Risk Concentrations

The Company has no material liquidity risk concentrations.

### C.4.3 Material Risk Mitigation

The Company has a highly liquid investment portfolio and a strong capital position. Cash flow forecasts are prepared on a weekly basis and a buffer of liquidity retained to manage unexpected cash requirements. The Finance Committee oversees the management of liquidity risk.

### C.4.4 Risk Sensitivity

The Company has no particular sensitivities to liquidity risk.

### C.4.5 Expected Profit in Future Premiums

The expected profit in future premiums reported in the S.23.01 form is €11.6 million (2023 €14.6 million).

## C.5 Operational Risk

### C.5.1 Material Risk Exposures

Operational Risk is 23.1% (2023 20.8%) of the Company's final SCR as at 31 December 2024.

The Company has an Operational Risk Policy which is reviewed and approved annually by the ERC and the Board. The operational risk profile includes risks from processes, people, systems and external events. Six categories have been identified by the Board as being the most material operational risk areas and defined in the Company's risk register:

- **Compliance, Legal and Third Parties:** Unintentional or negligent failure of professional, regulatory or legal obligations, including contractual disputes raised by, or against, business partners.
- **Customer Outcome:** Failure to pay due regard to the interests of customers and treat them fairly.
- **Data Management and Reporting:** Flaws relating to capture, maintenance/storage, transmission or reporting of information.
- **Employee and Employment Practices:** Acts inconsistent with HR, employment, or health and safety legislation/policy.
- **Financial Crime:** Unlawful acts attempted for financial gain.
- **Infrastructure, Security and Change:** Risk from systems or transformation initiatives, or disruption of business, including from cyber-attacks.

Operational risks are reviewed quarterly and linked to the ORSA through performance of the Risk and Control Self-Assessment ("**RCSA**") process facilitated by the Risk Management Function.

Qualitative risk concentration and sensitivity tests linked to the operational risk profile were analysed in the ORSA some of which were:

- Delegated Underwriting
- Counterparty Credit Risk
- Business Disruption from a third Party

These tests are facilitated by the Risk Management Function and are linked to emerging risks and they provide early warning to the Board and senior management of extreme, but plausible, events that could impact the business and enables the Company to formulate plans to manage the business in the event of such extreme shock.

Other operational risks with the corresponding mitigating actions are summarised in the table below:

Process Risks	Mitigating Activities / Tools
Business Operation and Process Failures	• Documented controls and procedures
	• Statistical reporting
	• Business Continuity arrangements
Governance Failures	• Documented controls and procedures
	• Corporate Governance Structure
Health & Safety Procedural Failures	• Documented controls and procedures
	• Review and enhancement of risk control activities

Change Management Failures	<ul style="list-style-type: none"> <li>• Periodic review of projects and activities</li> <li>• Compliance with Travelers Group Change Management Processes and Procedures</li> </ul>
<b>People Risks</b>	<b>Mitigating Activities / Tools</b>
Fraud	<ul style="list-style-type: none"> <li>• Documented controls and procedures</li> <li>• Anti-fraud administration procedures</li> <li>• Authorisation limits and segregation of duties</li> <li>• Employee screening</li> </ul>
Human Resources	<ul style="list-style-type: none"> <li>• Documented controls and procedures</li> <li>• HR Policies and monitoring</li> <li>• Training programme for Management and Staff</li> </ul>
Finance and Accounting Errors	<ul style="list-style-type: none"> <li>• Documented controls and procedures</li> <li>• Accounting Policy</li> <li>• Authority Limits</li> <li>• Oversight by Internal Audit</li> </ul>
Compliance and Legal	<ul style="list-style-type: none"> <li>• Documented controls and procedures</li> <li>• Compliance Plan</li> <li>• Risk Committee oversight and reporting</li> <li>• Approval limits</li> <li>• Contracts approval procedure</li> </ul>
<b>Systems Risks</b>	<b>Mitigating Activities / Tools</b>
Technology	<ul style="list-style-type: none"> <li>• Documented controls and procedures</li> <li>• Fall-back suppliers/Service Providers for persistent failed delivery</li> <li>• Disaster Review/Recovery Processes</li> </ul>
Systems and information Security	<ul style="list-style-type: none"> <li>• Information Security policies and monitoring</li> <li>• Business Continuity Plan</li> </ul>
<b>External Risks</b>	<b>Mitigating Activities / Tools</b>
External Party-induced BCP Failure	<ul style="list-style-type: none"> <li>• Systems Security Checks</li> <li>• Rigorous Business Continuity/Disaster Recovery Plan</li> <li>• Office Premises Security Checks</li> </ul>
Failure of Outsourcing Arrangements	<ul style="list-style-type: none"> <li>• Service-level agreements</li> <li>• Outsourcing approval and monitoring procedures</li> </ul>



Loss of key distribution relationships	<ul style="list-style-type: none"> <li>• Proactive management of Third-party relationship issues</li> </ul>
Changes in Regulatory Framework	<ul style="list-style-type: none"> <li>• Proactive sourcing of alternative distribution relationships</li> <li>• Legal and Compliance monitoring procedures</li> <li>• Regular review of regulatory environment</li> </ul>

In addition, regular risk monitoring and reporting using the risk register provides management and the Board with ongoing assurance that material controls to manage these operational risks are functioning properly. Recommendations and actions arising from this review are documented in the risk register and tracked to facilitate a discussion about the plan, its risks, and potential management actions to enhance the Company's resilience and deliver the plan's objectives.

Through the Chief Risk Officer's attendance and reporting to TIDAC ManCom, the ERC and Board there is regular identification, evaluation and prioritisation of risks. Similarly, notable regulatory developments and breaches are disseminated through Compliance reporting linked to the RMF.

There were no changes to the material operational risk exposures during the period, nor to the measures used to assess those material risk exposures.

### C.5.2 Material Risk Concentrations.

The Company has no particular operational risk concentrations.

### C.5.3 Material Risk Mitigation

See table above.

### C.5.4 Sensitivity Analysis

The Company does not perform any sensitivity analysis in respect of operational risk.

## C.6 Other material risks

None

## C.7 Any other information

None

## C.8 Stress and Scenario Testing

Stress and scenario testing is facilitated at least annually by the ERM and contemplates risks to which the business may become exposed to in the future. Stress and scenario testing involve projection of the plan, under extreme but plausible risk conditions, to identify potential management actions and inform the business strategy. Investigation of different scenarios identifies how perceived risks are likely to impact the strategy and supports proactive risk management.

Stress and scenario testing identifies how, with the business model under stress, policyholder security is assured and encourages continuous improvement, to evolve financial and operational resilience, in view of emerging risks. Analysis of external and internal events to develop/inform scenarios for analysis are identified by the Risk and Control Owners, ManCom, ERC, Board and Risk Management Function amongst others.

Stress testing is used to evaluate the potential forward-looking effects of a set of specified changes in risk factors, corresponding to an exceptional but plausible targeted event. It is used to test business capability against challenging industry or macroeconomic events, or during periods of expansion/growth when

innovation leads to new products for which limited, or no historical experience is available.

Scenario testing is typically used to assess (forward-looking) the simultaneous impact of a set of events. Stress and scenario analysis maintains a close relationship with the capital model. Well-functioning scenario analysis requires a robust model and methodology to perform the analysis, at the same time, the results of Stress and Scenario testing can inform refinements to the model and/or stress and scenario methodology.



Figure A: Overview of the Stress and Scenario Methodology

### C.8.1 Overview of the Methodology

Specific objectives relating to stress and scenario testing are to:

- explore the potential causes of total business model failure i.e., reverse stress testing;
- further understand the types of scenario and the extent of stress required to result in a breach of capital requirements;
- awareness of the impact on capital requirements and the position against risk tolerance and/or appetite under various stressed conditions;
- understand the impact on the ability to meet key targets under various stressed conditions; and
- analyse ORSA outputs, particularly in relation to the capital and solvency position under stressed conditions.

ERM facilitates Stress and Scenario testing and challenges potential management actions in response to these tests so that they are realistic, credible, consistent with regulatory expectations, and achievable; and consider triggers for potential activity.

### C.8.2 Risk Appetite and Capital Scenario Analysis

The Risk Appetite Framework defines the Risk Appetite and reflects the level and nature of risks that the Board considers acceptable for it to seek, accept or transfer in pursuit of strategic objectives. The Risk Appetite Framework sets specific thresholds that are in the Company's tolerance level and this is monitored on an ongoing basis. The list of stress and scenario tests are reviewed frequently to identify new scenarios or stresses required and how to recalculate historic scenarios. This considers any new information that may have come to light through internal or external sources as presented in Figure A above.

The factors that drive the biggest losses are selected and scenarios are developed that target key controls, or that could cause material loss (for example, underwriting risks are most damaging when reinsurance protection is invalidated through operational risks or due to a large number of sideways risks leading to net retentions).

Once scenarios have been generated to consider each top risk category, the Risk Management Function, and specialist risk owners, identify which risks could have a common cause or are likely to occur simultaneously in order to develop an aggregate view.

Generally, stress and scenario tests are accumulated until the overall capital figure or the risk appetite is exceeded. The combination of events required to exceed this capital figure is seen as a good test of suitability of the capital amount and modelling.

#### *Quantitative Assessment*

- Review the average drivers of capital loss that would take the Company below its Economic Capital Requirement (“ECR”); or erode all capital.
- Rank the largest drivers of capital erosion and report on the correlation between these to sense check whether events could occur that accumulate these losses.
- Attach a likelihood to some of the scenario tests.

#### *Qualitative Assessment*

- Subject Matter Experts frame scenarios around risk register risks, drivers and internal controls and then work with ERM to review and assess capabilities.

## D. Valuation for Solvency Purposes

### D.1 Assets

The Company's assets on a Solvency II and UK and Irish GAAP basis as at 31 December 2024 were as set out below:

2024	Solvency II basis	UK and Irish GAAP basis	Difference
	€m	€m	€m
Deferred tax asset	-	0.6	(0.6)
Other financial investments	237.6	234.7	2.9
Reinsurance recoverables	460.5	557.7	(97.2)
Insurance and intermediaries receivables	7.5	51.8	(44.3)
Reinsurance receivables	0.8	1.1	(0.3)
Receivables (trade, not insurance)	0.5	0.3	0.2
Cash and cash equivalents	37.5	37.4	0.1
Accrued interest	-	8.7	(8.7)
Deferred acquisition costs	-	14.6	(14.6)
<b>Total Assets</b>	<b>744.4</b>	<b>906.9</b>	<b>(162.5)</b>

The Company's assets on a Solvency II and UK and Irish GAAP basis as at 31 December 2023 were as set out below:

2023	Solvency II basis	UK and Irish GAAP basis	Difference
	€m	€m	€m
Deferred tax asset	-	14.9	(14.9)
Other financial investments	223.2	220.9	2.3
Reinsurance recoverables	1.2	1.7	(0.5)
Insurance and intermediaries receivables	380.1	480.6	(100.5)
Reinsurance receivables	7.1	66.3	(59.2)
Receivables (trade, not insurance)	3.0	8.3	(5.3)
Cash and cash equivalents	0.6	0.3	0.3
Accrued interest	23.1	23.1	-
Deferred acquisition costs	-	2.3	(2.3)
Deferred tax asset	<b>638.3</b>	<b>818.4</b>	<b>(180.1)</b>

The Company's assets are recognised and valued using the following principles:

#### Investments

The Company classifies its investments as "available for sale" and carries those investments at fair value, with unrealised gains and losses being reported through Other Comprehensive Income on a UK and Irish GAAP basis. Fair value for securities quoted in active markets is the bid price exclusive of transaction costs. For assets where no active market exists, fair value is determined by referring to quoted prices in active markets for similar assets. The difference in the Solvency II valuation basis compared to UK and Irish GAAP is that on a Solvency II basis the value of investments includes accrued interest.

#### Reinsurance recoverables

Reinsurance recoverables on a Solvency II basis relate to all expected future cash inflows and outflows from reinsurers in respect of contracts bound as at the balance sheet date. These cash flows are discounted to have them valued on an economic basis. The major difference between the UK and Irish GAAP and Solvency II basis valuation is that on a Solvency II basis the reinsurance recoverables are stated net of cash outflows in

respect of premiums or reinstatement premiums. On a UK and Irish GAAP basis, these cash outflows are presented separately as liabilities. In addition, the UK and Irish GAAP reserves are not discounted, and UK and Irish GAAP includes an unearned premium reserve for that period of a reinsurance contract's term that is unexpired as at the balance sheet date. Solvency II does not recognise the concept of unearned premium, but instead recognises expected reinsurance cash inflows and outflows up until the expiry of the underlying reinsurance contract. These cash flows are discounted.

#### **Insurance and intermediaries receivables**

On a Solvency II basis, only insurance premiums and associated balances that are outstanding past their credit terms are shown as a separate asset on the balance sheet. All other insurance premiums receivable and associated balances are reported as a component of technical provisions. This explains the difference in valuation to the UK and Irish GAAP basis. Insurance premium receivables and associated balances are stated net of an impairment provision and are recorded at book value as a reasonable proxy for economic value, as all amounts are expected to be received within six months.

#### **Reinsurance receivables**

Reinsurance receivables are stated net of an impairment provision and are recorded at book value as a reasonable proxy for economic value, as all amounts are expected to be received within six months. The difference between UK and Irish GAAP and Solvency II basis valuation is that on a Solvency II basis the accrued profit commission from the whole account quota share with TICL is reported as a component of technical provisions.

#### **Receivables (trade, not insurance)**

Receivables (trade, not insurance) are stated net of an impairment provision and are recorded at book value as a reasonable proxy for economic value, as all amounts are expected to be received within six months. The difference between UK and Irish GAAP and Solvency II basis valuation is an inter-company balance being reallocated to debtors after the insurance liability has been reported as a component of technical provision.

#### **Cash and cash equivalents**

All cash balances are held in accounts which are not subject to any time restriction and can be withdrawn without penalties. Cash is held at book value as a proxy for market value and a consistent valuation basis is used for Solvency II and UK and Irish GAAP reporting.

#### **Accrued Interest**

Accrued interest is valued at book value for both Solvency II and UK and Irish GAAP purposes. As all amounts accrued fall due for payment within six months this is deemed a reasonable proxy for market value. For Solvency II purposes accrued interest is classified as part of Investments.

#### **Deferred acquisition costs**

Deferred acquisition costs relate to that element of broker commissions that on a UK and Irish GAAP basis are expensed subsequent to the balance sheet date. The concept of deferred acquisition costs does not exist on a Solvency II basis.

#### **Deferred tax asset**

The deferred tax asset relates to carry forward tax losses and unrealised losses on investments.

The deferred tax relating to carry forward losses is valued using an estimate of future profits by financial year. The deferred tax relating to unrealised losses on investments is valued using an estimate of when the unrealised loss will reverse, by financial year. Deferred tax is determined using tax rates and laws that have been enacted or substantially enacted by the balance sheet date. Deferred tax assets are recognised to the extent that it is probable that they will be recovered against the reversal of deferred tax liabilities or that future taxable profits will be available against which the temporary differences can be utilised.

The valuation method for deferred tax balances is the same under UK and Irish GAAP and Solvency II. The

difference in the valuation between Solvency II and UK and Irish GAAP relates to the application of deferred tax to valuation differences that apply between net assets on a UK and Irish GAAP and a Solvency II basis, this has resulted in a net deferred tax liability.

The recoverability of the deferred tax asset on carry forward losses depends on the availability of future profits. Projected profits over the planning cycle have been used as the basis for determining the recoverability of this asset, together with the indefinite tax loss carry forward available in the UK.

The recoverability of the deferred tax asset on unrealised losses on investments depends on the likely disposal date of the investment. Projected disposal rates have been used as the basis for determining the recoverability of this asset, together with the indefinite tax loss carry forward available in Ireland and the UK.

## D.2 Technical Provisions

Gross technical provisions as at 31 December were as set out below:

	2024	2023
	€m	€m
Best estimate	561.5	463.7
Risk margin	11.5	10.4
<b>Total gross technical provisions</b>	<b>573.0</b>	<b>474.1</b>

Technical provisions by Solvency II class of business are reported in the accompanying quantitative template at S.17.01.02. The most material class is General Liability which comprises 85.3% (2023 85.3%) of the total best estimate as follows:

General Liability	2024	2023
	€ m	€m
Best estimate	478.7	395.4
Risk margin	8.1	8.4
<b>Total gross technical provisions</b>	<b>486.8</b>	<b>403.8</b>
Reinsurance best estimate	(388.4)	(326.0)
<b>Total net technical provisions</b>	<b>98.4</b>	<b>77.8</b>

The gross technical provisions best estimate represents the Company's best estimate of the ultimate cost of settling claims that will arise from all contracts written as at the balance sheet date, including those that are bound but not yet incepted.

In addition to the inherent uncertainty of having to forecast the ultimate costs of those claims that have occurred but not yet been advised to the Company as at the balance sheet date and the eventual final costs of the claims that have been reported by the balance sheet date but which remain unsettled, there is considerable uncertainty of forecasting those claims that will arise on exposures written that extend beyond the balance sheet date. As a consequence of these uncertainties, the Company has to apply sophisticated estimation techniques to determine the appropriate level of claims provisions. In overview, claims provisions are determined based upon prior claims experience, knowledge of market conditions and trends, and the terms and conditions of the underlying policies of insurance.

A variety of different statistical techniques are used by the Company's in-house actuaries to determine the appropriate level of provision to carry. These methods include the following:

- Chain ladder development of paid and incurred claims, where claims to date for each accident year are extrapolated based upon the historical development patterns of earlier years;
- Estimates based upon the projection of claims' numbers and average costs;
- Expected loss ratios; and
- Bornhuetter Ferguson method, which combines use of expected loss ratios, for the more recent and underdeveloped accident years, and the chain ladder projection of incurred claims data for earlier years.

All projections are carried out separately for each country, product, line of business and accident year. Gross and ceded data is projected separately. Large claims are identified and reserved for separately. Where possible, the Company adopts multiple techniques to estimate the required level of provision. This assists in giving a greater understanding of the trends inherent in the data being projected and setting the range of possible outcomes. The most appropriate estimation technique is then selected taking into account the characteristics of the business class under consideration. These cash flows are then discounted using the relevant EIOPA yield curves. The data is then aggregated to Solvency II class of business for reporting purposes.

Establishing an appropriate level of claims provision is inherently uncertain. The degree of uncertainty will vary by product and line of business according to the characteristics of the insured risk. The level of uncertainty is also influenced by a number of factors such as claims cost inflation, judicial trends and legislative changes. As a consequence of this uncertainty, the eventual cost of settling outstanding claims can vary substantially from the initial estimates. It is not unlikely that the ultimate cost is greater, or lower, than the initial reserves by 5%.

The risk margin is an addition to the best estimate liabilities. The risk margin is an estimate of the cost of providing the capital necessary to support the runoff to expiry of the underlying insurance liabilities. The Company uses the full calculation as the basis for calculating the risk margin. This involves taking the Standard Formula SCR and projecting it:

- For 30 years into the future;
- Restricted to the policies legally obliged on the balance sheet date;
- Assuming market risk is nil;
- Using the gross and ceded, premium, claims and expense cashflows from the technical provisions; and
- Making various expert judgments used in respect of the risk prevailing at each future projection point.

To allow for business that is contractually bound but not incepted at the balance sheet date, the Company uses assumptions as to binding date, together with data from the latest business plan. For reinsurance the Company assumes a future management action will be to purchase reinsurance cover, similar to the protection offered by current reinsurance treaties, to provide ongoing protection for any unexpired gross exposures. An additional expense provision is calculated to cover the cost of administering the policies and settling the claims in respect of unearned premiums and bound but not incepted policies. For Events Not in Data (“ENIDS”), the Company uses an assumption-based approach which has been benchmarked against the market.



This calculation approach is applied to all Solvency II classes. On a Solvency II basis gross technical provisions as at 31 December 2024 were €573.0 million (2023 €474.1 million). On a UK and Irish GAAP basis gross technical provisions were €681.9 million (2023 €589.5 million). A reconciliation of the UK and Irish GAAP reserves to the Solvency II reserves on a gross and net basis, itemising the key items in reconciliation, for 2024 and 2023 is set out as follows:

As at 31 December 2024	Gross	RI	Net
	€m	€m	€m
UK and Irish GAAP reserves	681.9	557.7	124.2
Removal of margin	(15.1)	(12.1)	(3.0)
Removal of UPR reserve	(105.5)	(87.1)	(18.4)
Future Premium	(66.6)	(50.7)	(15.9)
Discounting	(53.7)	(43.6)	(10.1)
Claims on unearned/un-incepted business	56.8	46.5	10.3
Commissions on un-incepted business	17.9	14.7	3.2
Risk Margin	11.5	-	11.5
Additional expenses	24.2	17.6	6.6
Reinsurance bad debt	-	(0.1)	0.1
Events not in data	21.6	17.6	4.0
<b>Solvency II Technical Provisions</b>	<b>573.0</b>	<b>460.5</b>	<b>112.5</b>

As at 31 December 2023	Gross	RI	Net
	€m	€m	€m
UK and Irish GAAP reserves	589.5	480.6	108.9
Removal of margin	(11.6)	(9.3)	(2.3)
Removal of UPR reserve	(120.8)	(99.9)	(20.9)
Future Premium	(84.6)	(63.6)	(21.0)
Discounting	(45.6)	(37.0)	(8.6)
Claims on unearned/un-incepted business	75.9	62.2	13.7
Commissions on un-incepted business	14.1	11.5	2.6
Risk Margin	10.4	-	10.4
Additional expenses	28.1	20.4	7.7
Reinsurance bad debt	-	-	-
Events not in data	18.7	15.2	3.5
<b>Solvency II Technical Provisions</b>	<b>474.1</b>	<b>380.1</b>	<b>94.0</b>

On a Solvency II basis reserves are carried on a best estimate basis, so any reserve margin held under UK and Irish GAAP is released. Solvency II does not recognise the concept of earned premium and earned reserves. Instead, reserves are established based on all contracts written at the balance sheet date, including those where the Company is contractually bound but the contract has not yet incepted. In this way, the unearned premium reserve held on a UK and Irish GAAP basis is released and replaced by future cash outflows in respect of claims for all contracts to which the Company is contractually bound at the balance sheet date. Solvency II technical provisions also include the premium cash inflows in respect of these contracts.

On a Solvency II basis the Company is required to carry a reserve for ENIDS. In addition, the Company provides for the additional expenses that will be incurred in servicing all contracts to which the Company is contractually bound at the balance sheet date to their expiry. Then to put the provisions held onto an economic basis, a risk margin is added to reflect the margin a willing buyer on an arms-length basis would require in assuming these liabilities, and the reserves are discounted to reflect the time value of money.

The Company has not applied the matching adjustment referred to in Article 77b of Directive 2009/138/EC, nor has it used the volatility adjustment referred to in Article 77d of Directive 2009/138/EC, nor the transitional risk-free interest rate term structure referred to in Article 308c of Directive 2009/138/EC, nor the transitional deduction referred to in Article 308d of Directive 2009/138/EC.



Reinsurance recoverables as at 31 December 2024 were €460.5 million (2023 €380.1 million). Reinsurance recoverables relate to current and expected claims recoveries from reinsurers in respect of all contracts written, including those bound but not incepted, at the balance sheet date. These are offset by payments due to reinsurers for premiums and reinstatement premiums.

There have been no material changes in the relevant assumptions made in the calculation of technical provisions compared to the previous reporting period.

### D.3 Other Liabilities

The Company's other liabilities as at 31 December 2024 and 2023 on a Solvency II and UK and Irish GAAP basis were as follows:

31 December 2024	Solvency II basis	UK and Irish GAAP Basis	Difference
	€m	€m	€m
Deferred tax liabilities	1.4	-	1.4
Insurance and intermediaries payables	-	8.5	(8.5)
Reinsurance payables	-	31.2	(31.2)
Payables (trade, not insurance)	23.4	23.5	(0.1)
Any other liabilities, not elsewhere shown	-	12.1	(12.1)
<b>Total Other Liabilities</b>	<b>24.8</b>	<b>75.3</b>	<b>(51.9)</b>

31 December 2023	Solvency II basis	UK and Irish GAAP Basis	Difference
	€m	€m	€m
Insurance and intermediaries payables	-	9.0	(9.0)
Reinsurance payables	-	40.7	(40.7)
Payables (trade, not insurance)	23.9	24.8	(0.9)
Any other liabilities, not elsewhere shown	-	12.5	(12.5)
<b>Total Other Liabilities</b>	<b>23.9</b>	<b>87.0</b>	<b>(63.1)</b>

The amounts disclosed as any other liabilities, not elsewhere shown, can be further broken down as follows:

31 December 2024	Solvency II basis	UK and Irish GAAP basis	Difference
	€m	€m	€m
Reinsurers' share of deferred acquisition costs	-	12.1	(12.1)
<b>Total</b>	<b>-</b>	<b>12.1</b>	<b>(12.1)</b>

31 December 2023	Solvency II basis	UK and Irish GAAP basis	Difference
	€m	€m	€m
Reinsurers' share of deferred acquisition costs	-	12.5	(12.5)
<b>Total</b>	<b>-</b>	<b>12.5</b>	<b>(12.5)</b>

The Company's other liabilities are recognised and valued using the following principles:

#### **Deferred tax liabilities**

The valuation method for deferred tax balances is the same under UK and Irish GAAP and Solvency II. The difference in the valuation between Solvency II and UK and Irish GAAP relates to the application of deferred tax to valuation differences that apply between net assets on a UK and Irish GAAP and a Solvency II basis, this has resulted in a net deferred tax liability.

#### **Insurance and Intermediaries payables**

On a Solvency II basis amounts payable to intermediaries that are not overdue are classified within technical provisions.

#### **Reinsurance payables**

On a Solvency II basis cash outflows to reinsurers are a component of reinsurance technical provisions. The only element reported as a liability on the balance sheet is the amount outstanding past credit terms, if any.

#### **Payables (trade, not insurance)**

Payables comprise amounts payable to other group entities and corporation tax payable. There is no difference in the valuation of payables (trade, not insurance) on a UK and Irish GAAP and Solvency II basis. They are recorded at book value as a reasonable proxy for economic value, as all amounts are expected to be paid within six months.

#### **Reinsurers' share of deferred acquisition costs**

The reinsurer's share of deferred acquisition costs under UK and Irish GAAP relates to that element of commissions receivable from reinsurers that falls to be earned after the balance sheet date. Deferred acquisition costs as a principle does not exist under Solvency II.

### **D.4 Alternative methods for valuation**

None

### **D.5 Any Other information**

None

## E. Capital Management

### E.1 Own Funds

The Company's primary objectives when managing its capital position are as follows:

- To protect its ability to continue as a going concern and thus to protect its policyholders;
- To comply with its regulatory capital requirements; and
- To enable an appropriate return to the group's shareholders by allocating appropriate amounts of capital to its products commensurate with the risks taken, and measuring the return on this capital.

The Company's Capital Management Policy is owned by the Finance Committee and is approved by the Board on an annual basis. The Company's position relative to its regulatory capital requirements and its internal targets is monitored on a quarterly basis by the Finance Committee and reported to the Board.

The Company uses a three-year business plan time horizon and ensures it has enough capital to meet its reasonably anticipated needs through this period.

There have been no material changes to the Company's objectives and approach in this area during the year.

The Company's Own Funds are comprised principally of Tier 1 capital, which in turn is composed of share capital, share premium and a reconciliation reserve. There are no anticipated dividends over the foreseeable future. The Basic Own Funds by type and tier as at 31 December 2024 and 2023 were:

31 December 2024	Tier 1	Tier 2	Tier 3	Total
	€m	€m	€m	€m
Share capital	100.0	-	-	100.0
Share premium	1.4	-	-	1.4
Deferred tax asset	-	-	-	-
Reconciliation reserve	15.2	-	-	15.2
Other own fund items	30.0	-	-	30.0
<b>Total Basic Own Funds</b>	<b>146.6</b>	<b>0.0</b>	<b>0.0</b>	<b>146.6</b>

31 December 2023	Tier 1	Tier 2	Tier 3	Total
	€m	€m	€m	€m
Share capital	100.0	-	-	100.0
Share premium	1.4	-	-	1.4
Deferred tax asset	-	-	1.3	1.3
Reconciliation reserve	7.6	-	-	7.6
Other own fund items	30.0	-	-	30.0
<b>Total Basic Own Funds</b>	<b>139.0</b>	<b>0.0</b>	<b>1.3</b>	<b>140.3</b>

There is no restriction in the amount of Own Funds in either tier that is eligible to meet the Company's SCR. All Tier 1 Own Funds are eligible to cover the Company's MCR.

A comparison of the excess of assets over liabilities as calculated for Solvency II purposes and equity as shown in the Company's UK and Irish GAAP financial statements is set out below:

	31 December 2024	31 December 2023
	€m	€m
Equity on a UK and Irish GAAP basis	149.7	141.9
Equity on a Solvency II basis	146.6	140.3
<b>Difference</b>	<b>(3.1)</b>	<b>(1.6)</b>

For the Company, the excess of assets over liabilities is lower on a Solvency II basis than under UK and Irish GAAP (2023 lower than). This difference in both 2024 and 2023 is broken down in the table below.

	31 December 2024	31 December 2023
	€m	€m
<b>Equity per UK and Irish GAAP</b>	<b>149.7</b>	<b>141.9</b>
Reserve margin release	3.0	2.3
Discounting	10.1	8.6
Events not in data	(4.0)	(3.5)
Additional expenses	(3.0)	(3.1)
Risk Margin	(11.5)	(10.4)
Profit recognised on unearned premiums	4.3	5.0
RI bad debt	(0.1)	-
Deferred tax on UK GAAP to SII adjustments	(1.9)	(0.5)
<b>Excess of assets over liabilities in Solvency II</b>	<b>146.6</b>	<b>140.3</b>

No Own Funds item is subject to the transitional arrangements referred to in Articles 308b(9) and 308b(10) of the Directive. The Company has no Ancillary Own Funds and there are no items deducted from Own Funds.

## E.2 Solvency Capital Requirement and Minimum Capital Requirement

The Company uses the Standard Formula to calculate its SCR and MCR. The Company does not use any Undertaking Specific Parameters. The amount of the Company's MCR and SCR as at 31 December 2024 were €18.1 million (2023 €16.7 million) and €72.3 million (2024 €66.8 million) respectively. The SCR by risk module as at 31 December 2024 and 2023 was as set out below:

SCR Component	31 December 2024	31 December 2023
	€m	€m
Non-Life Underwriting	47.3	44.1
Market Risk	10.6	12.7
Counterparty Default Risk	8.1	7.1
<b>Undiversified Basic SCR</b>	<b>66.0</b>	<b>63.9</b>
Diversification credit	(10.4 )	(11.0)
<b>Basic SCR</b>	<b>55.6</b>	<b>52.9</b>
Operational risk	16.7	13.9
<b>Solvency Capital Requirement</b>	<b>72.3</b>	<b>66.8</b>

The Company has not been required to use any Undertaking Specific Parameters or to make any capital add-on by the supervisory authority. In calculating the SCR using the Standard Formula, the Company used simplified calculations for the Non-Life Underwriting risk, Market risk and Counterparty Default Risk modules, and within Market risk for the Spread risk and Interest Rate risk sub-modules.

The MCR is calculated by reference to the net technical provisions by class as at 31 December 2024 and by the net written premiums by class written over the last twelve months. The result of the calculation is then subject to a floor and a cap of 25% and 45% of the SCR respectively. As at 31 December 2024 the MCR has been set at €18.1 million (2023 €16.7 million).

### E.3 Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement

The Company holds no equities and as such does not use the equity risk sub-module of the standard formula.

### E.4 Differences between the Standard Formula and any Internal Models Used

Not Applicable

### E.5 Non-Compliance with the Minimum Capital Requirement and non-compliance with the Solvency Capital Requirement

The Company has remained in compliance with the MCR and SCR throughout the year and through the period since the end of the financial year. The Company's position relative to its capital requirements as at 31 December 2024 and 2023 was as set out below:

31 December 2024	MCR	SCR
	€m	€m
Capital Requirement	18.1	72.3
Eligible Own Funds	146.6	146.6
Surplus	128.5	74.3
<b>Coverage</b>	<b>811.0%</b>	<b>202.7%</b>

31 December 2023	MCR	SCR
	€m	€m
Capital Requirement	16.7	66.8
Eligible Own Funds	139.1	140.3
Surplus	122.4	73.5
<b>Coverage</b>	<b>832.9%</b>	<b>210.0%</b>

There has been a decrease in the Company's SCR coverage ratio during the year due to the increase in SCR.

### E.6 Any other information

None

## **Appendix A: Quantitative Reporting Templates**

## General information

Undertaking name	Travelers Insurance Designated Activity Company
Undertaking identification code	54930061WB0LWBC0QW96
Type of code of undertaking	LEI
Type of undertaking	Non-Life insurance undertakings
Country of authorisation	IE
Language of reporting	en
Reporting reference date	31 December 2024
Currency used for reporting	EUR
Accounting standards	Local GAAP
Method of Calculation of the SCR	Standard formula
Matching adjustment	No use of matching adjustment
Volatility adjustment	No use of volatility adjustment
Transitional measure on the risk-free interest rate	No use of transitional measure on the risk-free interest rate
Transitional measure on technical provisions	No use of transitional measure on technical provisions

## List of reported templates

S.02.01.02 - Balance sheet

S.04.05.21 - Premiums, claims and expenses by country: Non-life insurance and reinsurance obligations

S.05.01.02 - Premiums, claims and expenses by line of business

S.17.01.02 - Non-Life Technical Provisions

S.19.01.21 - Non-Life insurance claims

S.23.01.01 - Own Funds

S.25.01.21 - Solvency Capital Requirement - for undertakings on Standard Formula

S.28.01.01 - Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity



## Balance sheet

Solvency II value
C0010
0
237,559
0
0
0
237,559
19,397
218,162
0
0
0
0
0
0
460,540
460,540
460,540
0
0
0
7,537
846
486
0
37,444
744,412

## Balance sheet

Solvency II value	
C0010	
	572,998
	572,998
	0
	561,508
	11,490
	0
	0
	0
	0
	0
	0
	0
	0
	0
	1,393
	0
	0
	23,429
	0
	0
	597,820
	146,592

S.04.05.21

Premiums, claims and expenses by country: Non-life insurance and reinsurance obligations

R0010

**Premiums written (gross)**

R0020 Gross Written Premium (direct)

R0021 Gross Written Premium (proportional reinsurance)

R0022 Gross Written Premium (non-proportional reinsurance)

**Premiums earned (gross)**

R0030 Gross Earned Premium (direct)

R0031 Gross Earned Premium (proportional reinsurance)

R0032 Gross Earned Premium (non-proportional reinsurance)

**Claims incurred (gross)**

R0040 Claims incurred (direct)

R0041 Claims incurred (proportional reinsurance)

R0042 Claims incurred (non-proportional reinsurance)

**Expenses incurred (gross)**

R0050 Gross Expenses Incurred (direct)

R0051 Gross Expenses Incurred (proportional reinsurance)

R0052 Gross Expenses Incurred (non-proportional reinsurance)

Home Country	Top 5 countries (by amount of gross premiums written): non-life				
	GB	DE	CZ	AT	NL
C0010	C0020	C0021	C0022	C0023	C0024
62,414	77,258	19,640	8,507	4,614	3,822
49	0	0	0	0	0
63,280	109,079	18,386	5,118	4,752	3,270
40	0	0	0	0	0
31,174	74,746	9,102	2,482	2,596	1,888
-22	0	0	0	0	0
26,632	32,199	8,116	2,165	2,369	1,066
0	0	0	0	0	0

### Premiums, claims and expenses by line of business

[illegible]

S.17.01.02  
Non-Life Technical Provisions

Direct business and accepted proportional reinsurance													Accepted non-proportional reinsurance				Total Non-Life obligation
Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneous financial loss	Non-proportional health reinsurance	Non-proportional casualty reinsurance	Non-proportional marine, aviation and transport reinsurance	Non-proportional property reinsurance		
C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0170	C0180	
Technical provisions calculated as a whole																	
			0	0	0	0	0	0			0					0	
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP calculated as a whole																	
																0	
Technical provisions calculated as a sum of BE and RM																	
Best estimate																	
Premium provisions																	
Gross																	
			9	-118	-543	8,079	17,050	682			-11					25,148	
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default																	
			89	90	701	6,496	10,828	-773			-1					17,430	
Net Best Estimate of Premium Provisions																	
			-80	-208	-1,244	1,583	6,222	1,455			-10					7,718	
Claims provisions																	
Gross																	
			34,697	1,774	3,350	33,303	461,655	1,516			65					536,360	
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default																	
			27,807	1,691	2,896	31,769	377,579	1,302			66					443,110	
Net Best Estimate of Claims Provisions																	
			6,890	83	454	1,534	84,076	214			-1					93,250	
Total best estimate - gross																	
			34,706	1,656	2,807	41,382	478,705	2,198			54					561,508	
Total best estimate - net																	
			6,810	-125	-790	3,117	90,298	1,669			-11					100,968	
Risk margin																	
			1,459	65	145	1,666	8,055	94			6					11,490	
Technical provisions - total																	
			36,165	1,721	2,952	43,048	486,760	2,292			60					572,998	
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total																	
			27,896	1,781	3,597	38,265	388,407	529			65					460,540	
Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total																	
			8,269	-60	-645	4,783	98,353	1,763			-5					112,458	

### Non-Life insurance claims

Accident year / underwriting year	Accident Year
-----------------------------------	---------------

Year	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
	Development year										In Current year	Sum of years (cumulative)	
	0	1	2	3	4	5	6	7	8	9			10 & +
Prior											1,849	1,849	1,849
-9	6,597	1,607	1,785	1,761	1,759	1,602	659	621	444	468		468	17,303
-8	5,022	2,439	2,970	2,600	2,188	2,466	1,384	1,311	1,884			1,884	22,264
-7	5,477	5,627	3,605	1,761	2,172	2,151	1,033	515				515	22,341
-6	10,356	19,412	1,446	1,487	2,109	1,388	1,035					1,035	37,233
-5	5,974	3,386	2,546	3,124	2,637	1,660						1,660	19,327
-4	6,298	5,480	2,728	6,345	7,153							7,153	28,004
-3	3,707	11,541	8,619	7,532								7,532	31,399
-2	5,559	8,478	6,766									6,766	20,803
-1	7,375	10,032										10,032	17,407
0	10,148											10,148	10,148
											Total	49,042	228,078

	C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	C0360
Year	Development year											Year end (discounted data)
	0	1	2	3	4	5	6	7	8	9	10 & +	
Prior												40,193
-9	0	15,616	12,293	8,422	5,222	4,040	4,294	3,574	2,501	1,522		1,450
-8	14,795	17,382	13,093	10,774	9,210	6,567	6,611	5,317	2,469			2,363
-7	15,913	14,395	10,689	8,030	7,684	6,522	5,955	5,145				4,931
-6	28,230	11,372	10,054	7,803	11,597	8,180	6,578					6,252
-5	23,943	29,554	27,432	20,443	16,148	14,914						14,017
-4	79,610	71,823	53,279	45,262	38,165							35,763
-3	106,618	100,521	95,074	86,060								80,193
-2	122,372	124,786	116,855									107,708
-1	130,309	134,178										122,043
0	134,448											121,447
	Total											536,360

S.23.01.01  
Own Funds

Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35

R0010	Ordinary share capital (gross of own shares)
R0030	Share premium account related to ordinary share capital
R0040	Initial funds, members' contributions or the equivalent basic own-fund item for mutual and mutual-type undertakings
R0050	Subordinated mutual member accounts
R0070	Surplus funds
R0090	Preference shares
R0110	Share premium account related to preference shares
R0130	Reconciliation reserve
R0140	Subordinated liabilities
R0160	An amount equal to the value of net deferred tax assets
R0180	Other own fund items approved by the supervisory authority as basic own funds not specified above

**R0220** Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

## R0230 Deductions for participations in financial and credit institutions

## R0290 Total basic own funds after deductions

Ancillary own funds

R0300	Unpaid and uncalled ordinary share capital callable on demand
R0310	Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand
R0320	Unpaid and uncalled preference shares callable on demand
R0330	A legally binding commitment to subscribe and pay for subordinated liabilities on demand
R0340	Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC
R0350	Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC
R0360	Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC
R0370	Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC
R0390	Other ancillary own funds
R0400	<b>Total ancillary own funds</b>

**Available and eligible own funds**

R0500	Total available own funds to meet the SCR
R0510	Total available own funds to meet the MCR
R0540	Total eligible own funds to meet the SCR
R0550	Total eligible own funds to meet the MCR

R0580 SCR  
R0600 MCR  
R0620 Ratio of Eligible own funds to SCR  
R0640 Ratio of Eligible own funds to MCR

## Reconciliation reserve

R0700	Excess of assets over liabilities
R0710	Own shares (held directly and indirectly)
R0720	Foreseeable dividends, distributions and charges
R0730	Other basic own fund items
R0740	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds
R0760	<b>Reconciliation reserve</b>

**Expected profits**

R0770	Expected profits included in future premiums (EPIFP) - Life business
R0780	Expected profits included in future premiums (EPIFP) - Non- life business
R0790	<b>Total Expected profits included in future premiums (EPIFP)</b>

Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
C0010	C0020	C0030	C0040	C0050
100,000	100,000		0	
1,389	1,389		0	
0	0		0	
0		0	0	0
0	0			
0		0	0	0
0		0	0	0
15,203	15,203			
0		0	0	0
0				0
30,000	30,000	0	0	0
0				
0				
146,592	146,592	0	0	0

[illegible]

146,592	146,592	0	0	0
146,592	146,592	0	0	
146,592	146,592	0	0	0
146,592	146,592	0	0	

72,302
18,076
202.75%
810.99%

C0060
146,592
0
131,389
0
15,203

11,591
11,591



## S.25.01.21

## Solvency Capital Requirement - for undertakings on Standard Formula

R0010	Market risk
R0020	Counterparty default risk
R0030	Life underwriting risk
R0040	Health underwriting risk
R0050	Non-life underwriting risk
R0060	Diversification
R0070	Intangible asset risk
R0100	<b>Basic Solvency Capital Requirement</b>
<b>Calculation of Solvency Capital Requirement</b>	
R0130	Operational risk
R0140	Loss-absorbing capacity of technical provisions
R0150	Loss-absorbing capacity of deferred taxes
R0160	Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC
R0200	<b>Solvency Capital Requirement excluding capital add-on</b>
R0210	Capital add-ons already set
R0211	<i>of which, capital add-ons already set - Article 37 (1) Type a</i>
R0212	<i>of which, capital add-ons already set - Article 37 (1) Type b</i>
R0213	<i>of which, capital add-ons already set - Article 37 (1) Type c</i>
R0214	<i>of which, capital add-ons already set - Article 37 (1) Type d</i>
R0220	<b>Solvency capital requirement</b>
<b>Other information on SCR</b>	
R0400	Capital requirement for duration-based equity risk sub-module
R0410	Total amount of Notional Solvency Capital Requirements for remaining part
R0420	Total amount of Notional Solvency Capital Requirements for ring fenced funds
R0430	Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios
R0440	Diversification effects due to RFF nSCR aggregation for article 304

Gross solvency capital requirement	USP	Simplifications
C0110	C0090	C0120
10,588		
8,133		
0		
0		
47,296		
-10,400		

## USP Key

**For life underwriting risk:**  
 1 - Increase in the amount of annuity benefits  
 9 - None

**For health underwriting risk:**  
 1 - Increase in the amount of annuity benefits  
 2 - Standard deviation for NSLT health premium risk  
 3 - Standard deviation for NSLT health gross premium risk  
 4 - Adjustment factor for non-proportional reinsurance  
 5 - Standard deviation for NSLT health reserve risk  
 9 - None

**For non-life underwriting risk:**  
 4 - Adjustment factor for non-proportional reinsurance  
 6 - Standard deviation for non-life premium risk  
 7 - Standard deviation for non-life gross premium risk  
 8 - Standard deviation for non-life reserve risk  
 9 - None

C0100
16,685
0
0
72,302
0
0
0
0
0
72,302

0
0
0
0
0

Yes/No
--------

C0109

Not applicable

## Approach to tax rate

R0590 Approach based on average tax rate

## Calculation of loss absorbing capacity of deferred taxes

R0640	LAC DT
R0650	LAC DT justified by reversion of deferred tax liabilities
R0660	LAC DT justified by reference to probable future taxable economic profit
R0670	LAC DT justified by carry back, current year
R0680	LAC DT justified by carry back, future years
R0690	Maximum LAC DT

LAC DT
C0130
0
0
0
0
0

## S.28.01.01

## Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

## Linear formula component for non-life insurance and reinsurance obligations

R0010 MCR<sub>NL</sub> Result

C0010

14,858

Net (of reinsurance /SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
----------------------------------------------------------------------	-------------------------------------------------------------

C0020

C0030

R0020	Medical expense insurance and proportional reinsurance
R0030	Income protection insurance and proportional reinsurance
R0040	Workers' compensation insurance and proportional reinsurance
R0050	Motor vehicle liability insurance and proportional reinsurance
R0060	Other motor insurance and proportional reinsurance
R0070	Marine, aviation and transport insurance and proportional reinsurance
R0080	Fire and other damage to property insurance and proportional reinsurance
R0090	General liability insurance and proportional reinsurance
R0100	Credit and suretyship insurance and proportional reinsurance
R0110	Legal expenses insurance and proportional reinsurance
R0120	Assistance and proportional reinsurance
R0130	Miscellaneous financial loss insurance and proportional reinsurance
R0140	Non-proportional health reinsurance
R0150	Non-proportional casualty reinsurance
R0160	Non-proportional marine, aviation and transport reinsurance
R0170	Non-proportional property reinsurance

0	
0	
0	
6,810	1,032
0	635
0	810
3,117	6,475
90,298	27,835
1,669	0
0	0
0	0
0	0
0	
0	
0	
0	

## Linear formula component for life insurance and reinsurance obligations

R0200 MCR<sub>L</sub> Result

C0040

0

Net (of reinsurance /SPV) best estimate and TP calculated as a whole	Net (of reinsurance /SPV) total capital at risk
----------------------------------------------------------------------	-------------------------------------------------

C0050

C0060

R0210	Obligations with profit participation - guaranteed benefits
R0220	Obligations with profit participation - future discretionary benefits
R0230	Index-linked and unit-linked insurance obligations
R0240	Other life (re)insurance and health (re)insurance obligations
R0250	Total capital at risk for all life (re)insurance obligations


## Overall MCR calculation

C0070

R0300	Linear MCR
R0310	SCR
R0320	MCR cap
R0330	MCR floor
R0340	Combined MCR
R0350	Absolute floor of the MCR
R0400	Minimum Capital Requirement

14,858
72,302
32,536
18,076
18,076
4,000
18,076